Iowa Dental Wellness Plan (DWP)

Effective May 1, 2014
Medicaid Expansion

• Medicaid Expansion- Done differently
• Iowa Health and Wellness Plan covers all Iowans age 19-64 with income up to and including 133 percent of the Federal Poverty Level
• Two section 1115 Waiver’s
  – Accountable Care Organizations
  – Premiums
  – Healthy Behaviors
  – Comprehensive dental benefits
• The Dental Wellness Plan is a 1st in the nation with a dental program that has earned benefits and a risk assessment to improve oral health for adults.

• Nearly 136,000 Iowa Health and Wellness Plan members are enrolled in the Dental Wellness Plan.

• The Dental Wellness Program is administered by one dental benefit manager
  – Delta Dental has a three year contract with the Iowa Department of Human Services 2014-2017.
• **Plan Design** - focuses on prevention and incorporates member responsibility.
  
  – **Prevention & Education**: Teach good oral health habits to members to avoid emergency situations
  
  – **Earned Benefits**: Members must return for preventive care visits in order to be rewarded with additional restorative benefits.
  
  – **Accountability**: Designed to make the member more accountable for following treatment plans and removing barriers to finding a dentist.

*Goal is to get the population to a healthier state!!*
DENTAL WELLNESS PLAN

GRACIE BURNS
Member Number: 1245783K
Group Number: 1

MEMBERS:
Please keep this card and bring it to your dentist when you need services. If you have any questions about your benefits, how to access services or find a dentist, please review your Member Handbook, visit www.DWPiowa.com or call Delta Dental’s Member Services Call Center at 1-888-472-2793. If you need to mail us anything, please use the PO Box listed below.

THIS CARD DOES NOT GUARANTEE ELIGIBILITY OR PAYMENT FOR SERVICES

PROVIDERS:
You should verify eligibility status of this cardholder before providing services. You can obtain current eligibility status and benefits by visiting www.DWPiowa.com or contacting Delta Dental’s Member Services Call Center at 1-888-472-1205. To submit claim or other correspondence related to the Dental Wellness Plan, please use the PO Box listed below.

Delta Dental of Iowa
Dental Wellness Plan
PO Box 9030
Johnston, Iowa 50131

Member Toll Free Number: 1-888-472-2793
Provider Toll Free Number: 1-888-472-1205
www.DWPiowa.com
Core Benefits

Immediate Coverage –
  • Member has Core benefits as soon as they enter the program.

Diagnostic and Preventive Services –
  • Exams and Education, Cleanings, X-rays and Fluoride treatments

Emergency Services –
  • Primarily to relieve significant pain or to relieve acute infections (unlimited subject to specific criteria)
  • Problem focused exams, extractions/oral surgery, surgical incision and drain, anesthesia, palliative treatment, periapical x-rays, pulpal therapy.
Core Benefits Cont.

Stabilization Services –

Allows members to maintain basic human functions or prevents a condition from deteriorating in an imminent timeframe to a more serious situation (subject to specific criteria)

- Restorations for large cavities
- Scaling and root planing (localized problems)
- Stainless steel (posterior)/resin crowns (anterior)
- Full mouth debridement
- Denture adjustment and repairs
- Complete dentures for edentulous and interim partials
Enhanced Benefits

• Benefits includes all Core services, plus Enhanced benefits:
  – Restorations of any size
  – Root canals, apexification, apiocoectomy and other endodontic services
  – Non-surgical gum treatment
  – Denture adjustments, repairs, relines
  – Non-surgical and surgical extractions and other oral surgery services
  – Designated adjunctive services
Enhanced Plus Benefits

• All Core and Enhanced benefits are available plus Enhanced Plus benefits of:
  – Crowns/Onlays – for anterior permanent teeth and extensive coronal destruction/broken cusp and posterior teeth with root canal therapy and cracked tooth syndrome.
  – Tooth replacements – dentures (complete and partial) and bridges for designated conditions.
  – Gum Surgery

*All Enhanced Plus services require Prior Authorization.
Oral Risk Assessment

- Oral Risk Assessment must be completed **annually** by General Dentist.
- Risk Assessment facilitates data collection as population improves to a healthier state.
- The tool for the Oral Risk Assessment is comprehensive, and provides scores on periodontal disease, oral cancer and caries risk.
- On-line assessment follows comprehensive exam collection information.
- Assessment will provide a result of low, medium or high risk to assist Dentist with creating a care plan.
Member Outreach

- DWP contracted with Title V Contractors
- Support Member Outreach and Referral
  - Using existing I-Smile™ referral network for community partners
  - Help members become more knowledgeable about the DWP program
  - Assist members in accessing and maintaining oral health care
  - Educate members on the importance of preventive care to avoid Emergency Room visits
Year To Date (Core Services) Data

- 67% of members have received Diagnosis and Prevention Services
- 22% of members have received Stabilization Services
- 10% of members have received Emergency Services
- 25% of members at Enhanced Benefits
- 9% of members at Enhanced Plus Benefits
Lessons Learned

• DWP population has HUGE NEEDS!
• More provider participation than expected—but more still needed
• Eligibility “churn”
  – Dental 2.0
• Education and outreach to stakeholders is critical
• Changing member and provider behavior is going to take time
Thank you
Sabrina Johnson
Iowa Medicaid Policy