D·B·H·D·D



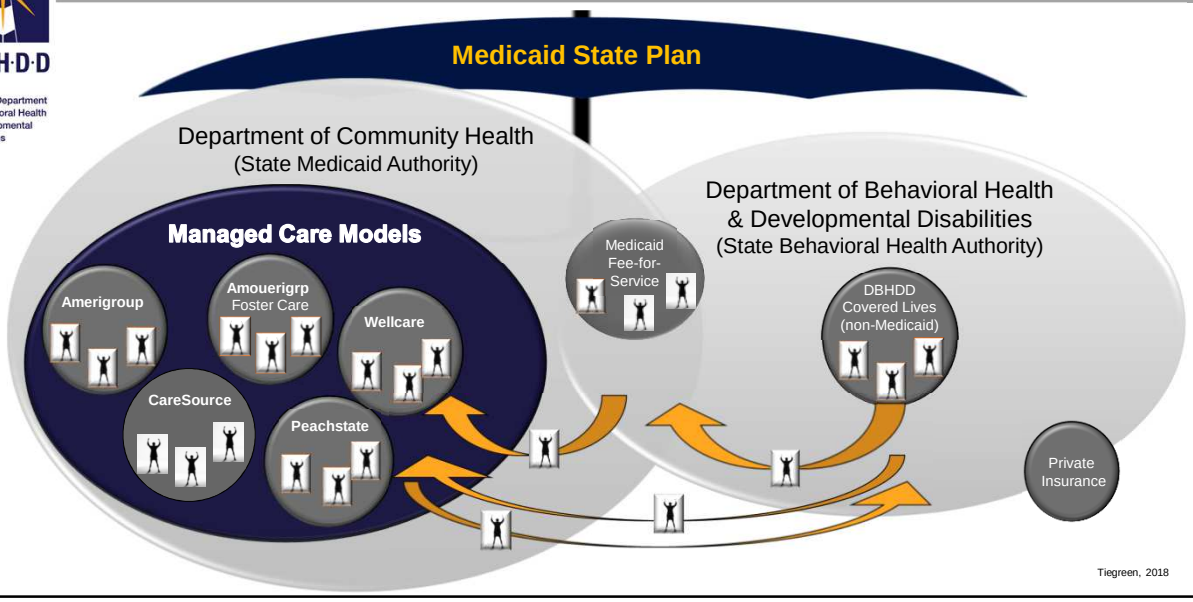
All the Right Moves: Transitioning Individuals Out of Psychiatric Institutions



Wendy White Tiegreen, M.S.W., Director
Office of Medicaid Coordination & Health System Innovation
Division of Performance Management & Quality Improvement
Department of Behavioral Health & Developmental Disabilities

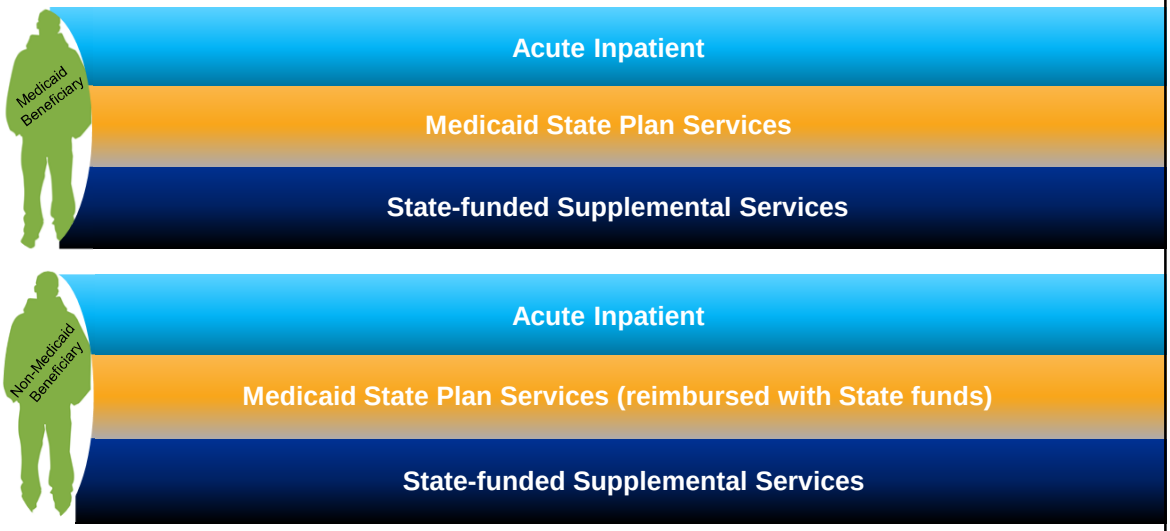
State of Georgia Behavioral Health Public Payers

D·B·H·D·D
Georgia Department of Behavioral Health & Developmental Disabilities

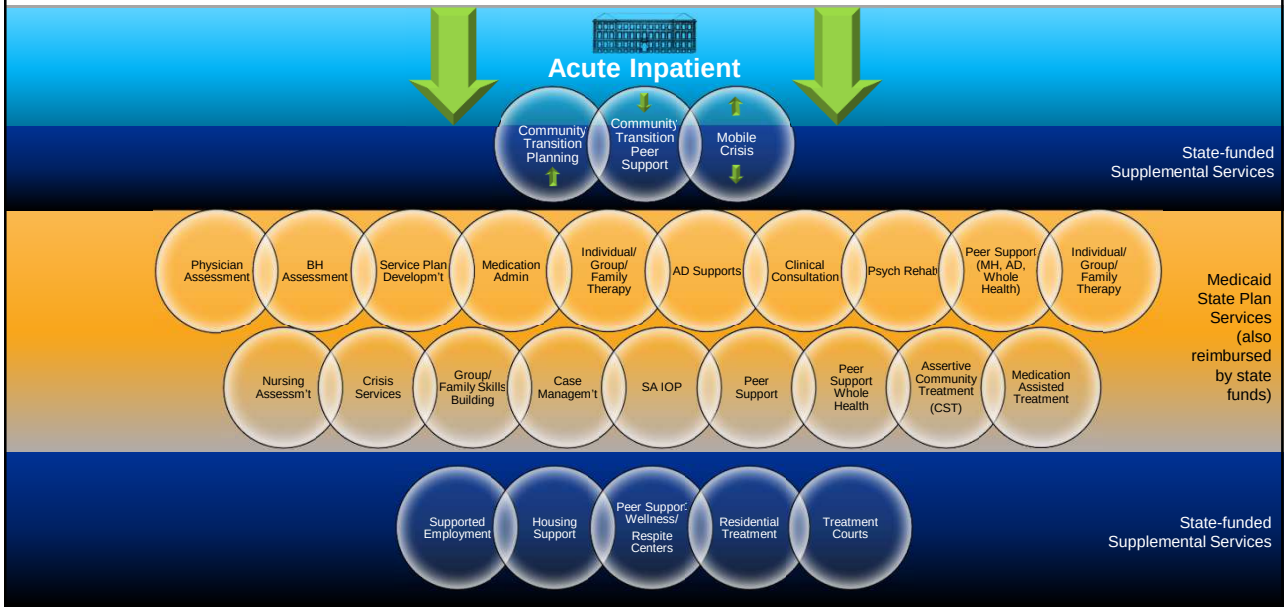


Tiegreen, 2018

Person-Centric Perspective



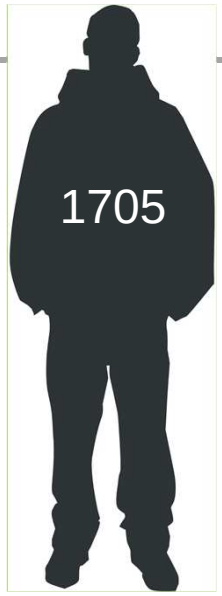
Services Flow



FY 17 Data

Community Transition Planning

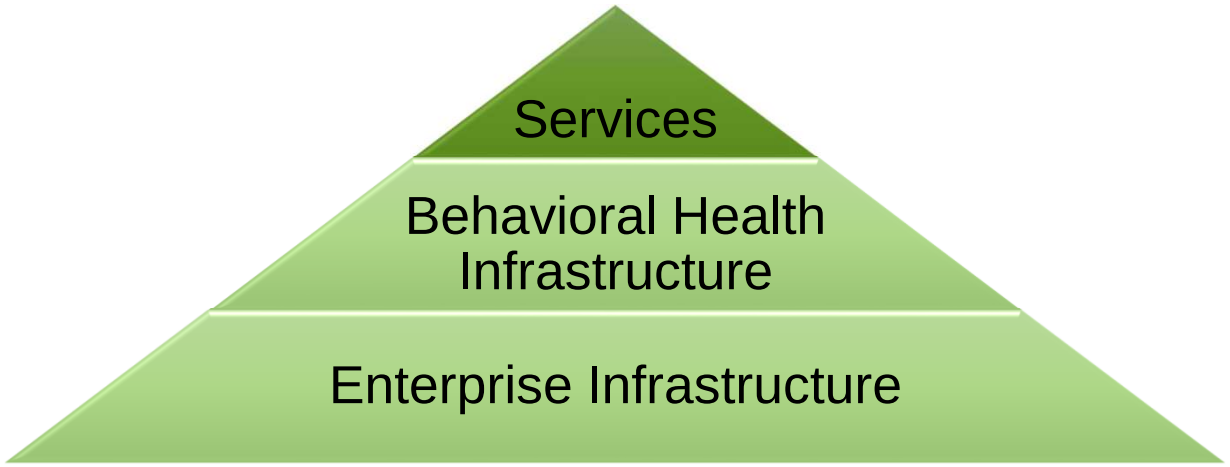
Paid Units 13,488



Cost ~$300K

All the Right Moves: Services and Beyond

Transformation



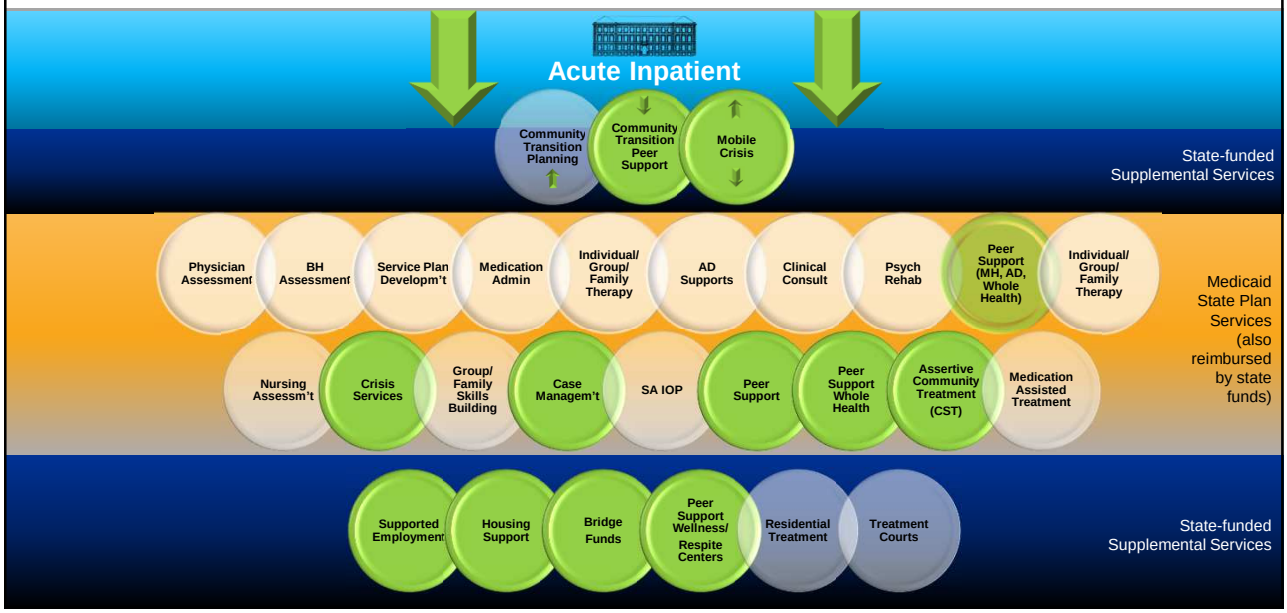
Our Transformation: Behavioral Health

COMMITMENT	Re-designed the Network • Service Standards, Provider Tiers
INVESTMENT	Developed, Measured, and Monitored Key Performance; Improved through Analytics
ADJUSTMENT	Implemented New Community-based Services • ACT, BHCC, Mobile, Respite, Supported Housing, Supported Employment
ENGAGEMENT	Clinical Innovation and Leadership • Symposium, Regional Tours, Beck Institute, Center of Excellence, FEP
DEVELOPMENT	• Georgia Housing Voucher (Need and Choice) • Housing Outreach Coordinators
ENHANCEMENT	Enhancement of Georgia's Peer Network • Forensic, Hospital, Parent, Youth
IMPROVEMENT	Centralized Crisis Dispatch and Access to Crisis Care

Our Transformation: Enterprise

COMMITMENT	New Vision and Mission
INVESTMENT	Established ASO • Procure and Implement Infrastructure Engine
ADJUSTMENT	Reorganization • Functional Alignment, Centralization, Creation of DAC and PMQI
ENGAGEMENT	Partnerships • Traditional and Non-traditional, Providers, Advocates, Stakeholders, Consultants
DEVELOPMENT	Project Management Approach
ENHANCEMENT	IT Investments and Tools; Analytics and Efficiencies
IMPROVEMENT	Culture Change • New Staff Orientation, Management Academy, Strengths Deployment Inventory, Brand Refresh

Services Flow



All the Right Moves: Measuring Success

Successful Georgia Housing Voucher Program

2,628
INDIVIDUALS WITH CURRENT SIGNED LEASES

4,446
INDIVIDUALS RECEIVED **BRIDGE FUNDING** AND **GEORGIA HOUSING VOUCHER**

"DBHDD's ongoing studies of the effectiveness of its ACT programs continue to demonstrate that admission into ACT services has resulted in a significant change, a decrease, in the baseline average number of days spent in inpatient services at both six and twelve months after admission into ACT services."

Report of the Independent Reviewer In the Matter of United States of America v. The State of Georgia Civil Action No. 1:10--CV--249--CAP Submitted By: Elizabeth Jones, independent reviewer, March 24, 2017

	Total Enrolled	Employment Rate
FY 2014	1,093	45.5%
FY 2015	1,219	46.6%
FY 2016	1,314	48.5%
FY 2017	1,372	47.6%

Mobile Crisis

77,247
I/DD and BH MOBILE CRISIS DISPATCHES TO DATE

96%
DD MOBILE CRISIS DISPATCHES RESOLVED IN HOME/COMMUNITY

NO ESCALATION IN CRISIS SYSTEM PLACEMENT
61% OF BH MOBILE CRISIS DISPATCHES

Tiegreen, 2018