Georgia Families 360°
A Collaboration Between Georgia Medicaid and Managed Care
Amerigroup Community Care

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Georgia’s managed care program for approximately 27,000 children, youth, and young adults in foster care, children and youth receiving adoption assistance, and select youth involved in the juvenile justice system. Launched on March 3, 2014. Amerigroup Community Care of Georgia, exclusively provides health care coverage for this population.

Georgia Families 360° program goals are to:
- Improve access to health care services, particularly for physical and behavioral health services covered by the Medicaid program.
- Increase continuity of care, including when members transition in and out of foster care and to the adult care system.
- Enhance health outcomes by providing additional care coordination, and improved physical and behavioral health oversight.
Value of Care Coordination

- Key bridge to health using a primary point of contact for service coordination; each member is assigned to a care coordination team.
- Comprehensive care coordination; coordination of physical, behavioral, functional, and social support needs with an emphasis on voice and choice to the extent members choose.
- Comprehensive ongoing needs assessment and person-centered care planning.
- Management of chronic conditions and seamless care transition across settings, leading to avoidance of the need for potentially more expensive health services.
- On the ground and face-to-face visits with minimum contact requirements.
- Promotion of independence and quality of life.

Specialized Care Coordination Model

Key components that differentiate this model from traditional models of care.
Transition To Adulthood

- **Objective**
  - Members gain self-sufficiency
  - Members assume primary responsibility for managing all aspects of their overall wellbeing

- **Population**
  - Existing Members
  - Potential Members, currently unknown to GF360°
  - Process begins at age 14 in collaboration with Child Welfare Transition Age Youth Teams
  - Intensive focus for 17 to 25 year olds

Self Sufficiency Matrix

- Transportation/Mobility
- Legal and Criminal History
- Legal and Criminal History
- Non-criminal Legal Issues
- Domestic Violence History
- Child Welfare Status
- Parenting Skills
- Community Involvement
- Welfare/TANF Status
- Food
- Job training/Vocational Rehab
Transition to Adult Healthcare

- TAY 2018 Workgroup
- Planning for Adult Healthcare, Georgia Department of Public Health (DPH)
  - A guide for parents and caregivers
- Transitioning Youth from Pediatric to Adult care, DPH
  - Taking Charge of My Healthcare
  - A guide for young adults
  - Ages 17-25. At age 17 ½, work on how to maintain your Medicaid
- Got Transition 6 Core Elements
Relationships and Mentoring

Young adults exiting foster care need emotional support as they navigate the transition to independent adulthood. Without the social and emotional skills to manage the stresses of emerging adulthood, youth often struggle to maximize the medical, housing, education, and employment resources that are available to them.

Adult mentors who stay connected with foster care youth as they transition to adulthood provide the emotional supports necessary for youth to achieve positive adult outcomes. Mentorships formed through informal connections (within the youth’s life) or through formal programs will increase the likelihood of successful transitions to adulthood. Lifelong connections with positive adults are critical to success as youth begin to make decisions that affect their future.

For Additional Information

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