Best Friends
National
Conference

2027 National Conference Volunteer Opportunities

- ***Below is a summary of some of the available volunteer opportunities. This is not a comprehensive list; more roles may be available as new volunteer needs are identified.***
- ***Volunteers must be at least 18 years of age.***
- ***All volunteer shifts are filled on a first come, first served basis.***
- ***We encourage you to sign up for as many shifts as you are available. You can sign up for back-to-back shifts or choose to work in different areas.***

Conference Setup:
Prior to the start of the conference, we'll need volunteers to set up our event for success by helping with processing incoming shipments, unpacking supplies, setting up signage, and more. Physical activity, such as bending, stooping, and lifting up to 20 pounds may be required.

Hub Greeters & Hosts:
Volunteers in the Hub (area for exhibitors, sponsors, meals, and networking) may sign up for a variety of opportunities! They may choose to be responsible for things such as: working the entrance to ensure only those with a conference badge are entering the Hub; greeting attendees as they enter the Hub and answering their questions as needed; working directly with exhibitors who need help with small tasks or breaks and more.

Session Room Hosts:
These volunteers help with the breakout sessions by scanning attendee badges, assisting speakers as needed, helping attendees find seating, and notifying the speakers when the session is close to ending.

Best Friends Store:
These volunteers will assist with set up and teardown of the Best Friends store, as well as work in the store while the Hub is open. Volunteers will assist customers with finding merchandise in the sizes/colors needed, replace merchandise as it sells, and help with folding and rearranging merchandise. Familiarity with touch screen devices and a point-of-sale payment processing system is helpful.

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Hospitality:
These volunteers are the greeters, monitors, and hosts who are passing along their contagious energy for lifesaving to our attendees by acting in customer service roles! Volunteers may be tasked with duties such as: greeters, door monitors, answering questions about the event schedule; chatting with folks as appropriate and offering to help them; and directing the crowd when needed. We want every single attendee to have a positive conference experience, and the hospitality volunteers are instrumental in making that happen. This role will require standing and walking.

Registration/Information Desk:
These volunteers assist with attendee check-in and registration. Some volunteers will need computer skills to help with tasks such as printing name badges and looking up attendees in the registration system. Others will help pass out name badges, answer questions or assist with speaker check-in. Volunteers on the Saturday shift will also assist with packing up our supplies after the conference ends.

App Help Desk:
These volunteers assist conference attendees with downloading the event app and using its features, which will ultimately help improve the attendees' experience. Volunteers should be tech savvy with good customer service skills.

Swag Swap:
The swag swap is a table where attendees can leave an item and take an item in exchange. Items will be branded shirts or other merchandise from their animal organization. This is a customer service-oriented position and volunteers should love working with people.

Special Events/Reception Volunteers:
Volunteers are needed to help with set up, check-in, guest customer service and tear down for various special events and receptions that are held during the conference.

If you would like to sign up to volunteer, email us at
nationalvolunteers@bestfriends.org.
We'll contact you to get you signed up!

When you volunteer, you are helping to Save Them All®.