Spokane, Washington
October 6-10

WICSEC
Conference 2019

Check out our new IT Track!

Register today
at www.wicsec.org

WICSEC
WESTERN INTERGOVERNMENTAL
CHILD SUPPORT ENGAGEMENT COUNCIL
Child Support Technology Idea Lab!

This year we have an Idea Lab for our child support technology and program staff! This is a fast-paced workshop where discussions will be focused on a variety of hot technology topics. Each topic area will be hosted by a facilitator where ideas from various jurisdictions can be shared and recorded so that all can benefit. Facilitators will rotate and collect ideas on their topic at each table. Notes and contact information will be shared with all so the networking can continue throughout the conference. Topics for discussion may include:

* Business vs. IT: Who's in Charge? * Centralized vs. Localized IT Shops and Making it Work * Project Management * Teleworking and Security * Disaster Recovery Plans *

This is our very first IT-track workshop to kick off our new WICSEC focus area. Come to learn, network, and be inspired!

Rehost-Replatform-Refactor-Replace?

Are you still working with a dinosaur child support system? Just like renovating an old house, there's a lot to consider when changing or updating technology. This workshop explores the "re" options, emerging technology innovations, and what states are already working on to spruce up their systems.
Family Feud - WICSEC STYLE

Please join the Assistant Director of Clark County District Attorney – Family Support Division for a fun and challenging game of the Family Feud between Program Staff and Information Technology. How well do you know each other’s jobs, lingo, and pet peeves regarding the other group? If you’re “game” come and play…. the “Family Feud” WICSEC style. At this fun filled session we will have the brightest paternity establishing, order enforcing, NCP locating folks this side of the Mississippi, it’s the PROGRAM STAFF FAMILY. And their challengers are no slouches when it comes to shutting things down, they keep your computers and systems running safe and sound, it’s the INFORMATION TECHNOLOGY FAMILY!! You’re will see these two teams battle it out for $20,000 in cash…. due to budget cuts just bragging rights, cause it is time to play… the FAMILY FEUD.
Safeguarding Child Support Data in the Information Age

Child support agencies have access to confidential information and are required to protect its confidentiality and integrity to ensure that only those who have a need to know gain access to this information. This workshop will discuss issues relating to the explosive increase of identity theft, insider threats, unintentional disclosure of data and helpful tips to prevent cybercrimes. The workshop will then highlight the changing world of technology and its impact on the child support program with an emphasis placed on safeguarding requirements as they relate to child support data, including data obtained from the Federal Parent Locator Service.

Project Management – More Than A Mystical Art Form

Project Management is required for all major child support technology projects, but what is it and why is it needed? This fun, interactive session will give you an overview of key project management concepts and strategies, why these concepts and strategies are important, and how you can use project management in any of your non-IT endeavors. Learn from experts who are putting their knowledge to work for child support programs across the country. This is a great session for all line staff and managers.
You've Been Hacked!

It is every IV-D administrator's and information technology professional's worst nightmare: your system has been hacked! This session will examine the important steps that should be taken by both administrators and information technology professionals to resecure the data, inform the public, and maintain the trust placed in the IV-D program to store sensitive information.

Unfreezing the Caveman Lawyer: Going Paperless in the Judicial World

This session will examine the legal and cultural challenges that are faced by IV-D attorney offices as they adopt paperless case files and judicial filing practices. It will also examine how technology has been able to address some of these challenges and make it possible to move the legal profession into the modern technical world.
Technology never stands still, and just as we incorporate the current generation of advances into our programs, new opportunities are rapidly approaching on the horizon. Digital Transformation applies digital technologies to improve operational processes, the worker experience, performance management, and customer interactions. Come find out how your organization stacks up and hear from a panel of innovators as they discuss the current trends in government digital transformation and modernization. Learn about the latest advances in artificial intelligence, machine learning, robotics, virtual reality, and more that can be used today to advance your program’s goals.

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