KAISER PERMANENTE®

Serving California's Communities

Our Mission

To provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

Our Unique Care Model

Kaiser Permanente is one of America's leading health care providers and nonprofit health plans. We serve 12.9 million people in California, Colorado, the District of Columbia, Georgia, Hawaii, Maryland, Nevada, Oregon, Virginia, and Washington.

We serve our members using a unique business model that combines health coverage and care delivery into one coordinated experience. Unlike a traditional insurance company, we are a membership-based, prepaid, direct health care system. That means our members — whether they come to us through employer-sponsored or individual coverage, Medicare, or Medicaid — pay dues to access care and services.

Kaiser Permanente's award-winning integrated model of care and coverage allows our physicians to coordinate care with our hospitals, specialists, and other services, so they are all working together to keep patients healthy and provide the best care when it's needed. With health care, pharmacy, vision, lab, and other services provided together seamlessly, our model ensures convenience and affordability. It's why we're among the highest-ranked health plans in California.

Our History & Labor Roots

Kaiser Permanente was founded as a health care provider for and employer of union members. We were born in California out of efforts during the Great Depression and World War II to provide health care for union construction, shipyard, and steel mill workers. Since opening to the public in 1945, we have remained a proud employer of union employees, with 189,500+ union members — 156,200+ who work for us in California.

Our historic Labor Management Partnership was founded by Kaiser Permanente and union leaders in 1997 as a jointly led strategy to make positive organizational change, create an environment of continuous learning and improvement, and keep our pay and benefits competitive.

For more information visit: about.kp.org

California Impact



37 hospitals in California and **404** medical office buildings.



Largest private employer in California with **481,000** direct and indirect jobs, including over **19,100** physicians.



9.6M members, providing care to one-quarter of insured Californians.



$3.3B in total California Community Health Investment.

> *KP-California is often seen as a prime example of integrated care. The aligned structure and underlying contractual relationship between entities is the backbone that has led to the design of an efficient acute care delivery system that addresses a patients' needs across the continuum of care and maximizes population health."*
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> **The Brookings Institution**