# expedia group™

**Helping travelers explore the world. One journey at a time.**

**Expedia Group connects travelers with nearly every part of planning and booking a trip: flights, hotels, vacation rentals, cars, cruises, and activities. Our family of brands includes industry leaders Expedia, Hotels.com, and Vrbo. Celebrating our 30th anniversary this year, Expedia Group has grown from a humble desktop booking channel into the world's trusted travel platform.**

## One Platform, Every Kind of Traveler

**Expedia** serves travelers in 70+ countries. Expedia lets customers book and bundle flights, hotels, cars, cruises and activities.

**Vrbo** revolutionized the vacation rental category in 1995. It now has over 2 million properties in 190+ countries. We support fair and effective regulations on short-term rentals.

**Expedia Group B2B** provides Expedia Group's supply and technology to corporate travel providers, financial institutions, and travel agents worldwide. It is the leading B2B business in travel.

**Expedia Group Advertising** connects destination marketing organizations and travel brands with travelers at the moment they plan.

## Global Reach

Serving travelers in over **70 countries;** employees based **in over 50 countries,** supply inventory in **190+ countries**

## The Broadest Offering in Travel

**3M+ properties**
**220K+ activities**
**500+ airlines**
**110+ car rental brands**
**35+ cruise lines**

**Expedia Group** serves the entire travel ecosystem, providing us with **a uniquely holistic view of public policy on travel and technology issues.**

## Moving Travel Forward

expedia group™

# Putting Travelers First

## The Price You See Is the Price You Pay

**The price you see is the price you pay.** Every hotel price on our sites includes taxes and fees, starting with the very first search result. We believe every travel company should meet that standard.

## Fair Pricing, Clearly Explained

**When there is a discount, there's a clear reason behind it:** your loyalty status or booking history with us, your activity on our sites, or a promotion from a partner. These personalized discounts are clearly disclosed.

**Your data never raises your price on Expedia Group sites.** Prices don't increase based on your browsing history or any other sensitive characteristics, including your location, age, gender, race or income.

**Expedia Group is committed to clear rules, honest pricing, and putting travelers in control at every step of the journey.**

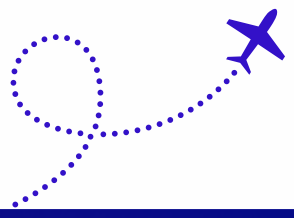
## Penalty-Free Cancellation

**Plans change. We get it.** Book a stay in California at least 72 hours before check-in and you can cancel within 24 hours without paying a a penalty. You'll get a full refund, fees included, within 30 days.

## VrboCare and Peace of Mind

Travelers can book with confidence knowing that **VrboCare provides peace of mind on bookings**, If there's a significant issue a host can't resolve, we find a similar place or refund the reservation. That's our promise.

**Traveler safety is of the utmost importance.** We have support agents available 24/7 to help with safety concerns or to connect travelers with the correct authorities.



Expedia Group is proud to be a member of the California Chamber of Commerce and appreciates the continued collaboration on important legislation to protect California consumers and travelers.