

Reinsurance agenda

TUESDAY, OCTOBER 20		
8:30 a.m. – 9:30 a.m.	**Breakfast and networking** Start your day with coffee and conversations! Join fellow executives and members of the DXC team for an informal breakfast. We'll exchange ideas and build connections, all before sessions even begin.	Crystal Ballroom C (Floor 2)
9:30 a.m. – 10:15 a.m.	**GENERAL SESSION** **Welcome and opening address** Mike Adler, General Manager, Americas P&C, DXC Peter Allen, Global Sales, Insurance Software & BPS, DXC Carolyn Barnick, Director, Customer Marketing, DXC Jenna Colman, Global Offering Leader, Assure Smart Apps, DXC Bryce Mohlenhoff, General Manager, Americas L&A Software, DXC Dan Stanovich, General Manager, Life BPS, DXC Kick off DXC Connect Customer Week with an overview of the opportunities, insights and innovations we'll explore throughout the conference. This opening session will highlight recent investments in DXC's insurance solutions, including advancements in Assure Architecture and Assure Smart Apps, and how these innovations are helping insurers modernize with greater agility and business value. You'll also hear key themes shaping the week ahead and discover how the event is designed to foster collaboration among the DXC Connect customer community and the DXC team.	Emerald Ballroom – Salons 1 & 2 (Floor 1)
10:15 a.m. – 10:45 a.m.	**Networking break, Assure Smart App Studio and Consultation Lab** Join DXC experts in the Assure Smart App Studio, our innovation hub for building intelligent, business-driven applications that streamline processes and deliver measurable impact. In this collaborative space, you will learn more about existing apps and share ideas for future ones. Ask questions, provide feedback or view a demonstration tailored to your business needs.	

TUESDAY, OCTOBER 20		
10:45 a.m. – 12:00 p.m.	**REINSURANCE BREAKOUT I** **DXC Reinsurance: Strategy, momentum and the road ahead** Bjornar Evenshaug, Global Product Leader, Reinsurance, DXC Andi Thomas, Product Manager, Reinsurance, DXC Join DXC Reinsurance leaders for an update on our reinsurance business, strategic priorities and vision for the future. This session will highlight market momentum, customer successes, modernization initiatives and key investments shaping our reinsurance solutions, including Assure Reinsurance, Assure Cede and Assure Smart Apps. We'll discuss how AI and intelligent automation are being embedded across our solutions to enhance operational efficiency, accelerate decision-making and unlock new business value. Attendees will gain insight into DXC's direction, commitment to the reinsurance community and the innovations helping customers navigate an evolving industry landscape.	Opal 2 (Floor 1)
12:00 p.m. – 1:30 p.m.	**Lunch and networking** Fuel your afternoon with fresh ideas! By asking questions and sharing feedback from our morning sessions with peers and members of the DXC team, you'll build relationships and drive innovation that lasts well beyond the conference.	Crystal Ballroom C (Floor 2)
1:30 p.m. – 2:45 p.m.	**REINSURANCE BREAKOUT II** **Navigating change: Reinsurance market trends and DXC solution support** Greg Gaydos, General Manager — Commercial Specialty and Reinsurance, Americas, DXC David Healy, Senior Manager, Reinsurance Delivery, DXC The reinsurance market continues to evolve amid increasing regulatory demands, changing risk profiles, operational pressures, accelerating digital transformation and the growing influence of AI. This session explores the most significant trends impacting reinsurers today, including how AI is reshaping the work of insurance professionals through enhanced analytics, faster decision-making, improved productivity and more intelligent workflows. Learn how DXC solutions are helping organizations improve efficiency, adapt to emerging challenges and capitalize on new opportunities. Attendees will gain practical insight into how technology and AI are enabling reinsurers to position themselves for long-term success in a rapidly changing market.	Opal 2 (Floor 1)
2:45 p.m. – 3:15 p.m.	**Networking break, Assure Smart App Studio and Consultation Lab**	
3:15 p.m. – 4:30 p.m.	**REINSURANCE BREAKOUT III** **AI in action: Smart Apps and Insurance Skills in Reinsurance** Bjornar Evenshaug, Global Product Leader, Reinsurance, DXC Andi Thomas, Product Manager, Reinsurance, DXC Discover how DXC's Smart strategy is helping reinsurers move beyond traditional automation to intelligent, outcome-driven operations. This session will showcase Smart Apps and Insurance Skills designed to streamline workflows, improve productivity and enhance business outcomes. Through demonstrations and customer examples, attendees will see how AI-enabled capabilities are driving greater operational efficiency while empowering users with actionable insights across the reinsurance lifecycle.	Opal 2 (Floor 1)
4:30 p.m. – 5:00 p.m.	**Assure Smart App Studio and Consultation Lab**	
5:30 p.m. – 8:30 p.m.	**Evening networking event** Join fellow customers and team members for an evening of networking and conversation. Connect with colleagues and peers to exchange ideas, share experiences and build valuable relationships in a relaxed atmosphere designed to foster collaboration and community.	Courtyard

WEDNESDAY, OCTOBER 21		
8:00 a.m. – 9:00 a.m.	**Breakfast, Assure Smart App Studio and Consultation Lab**	Crystal Ballroom C (Floor 2)
9:00 a.m. – 10:15 a.m.	**REINSURANCE BREAKOUT IV** **What's new in accounting?** Jimut Dhar, Advisor Business Analyst, DXC Jun Zhang, Principal Consultant, DXC Explore the latest accounting enhancements delivered within Assure Reinsurance over the past year. Product experts will demonstrate new functionality, usability improvements and process optimizations designed to increase efficiency, accuracy and transparency. Learn how these innovations support evolving business needs, reduce manual effort, and strengthen financial operations. The session concludes with an interactive Q&A.	Crystal Ballroom A (Floor 2)
10:15 a.m. – 10:45 p.m.	**Networking break, Assure Smart App Studio and Consultation Lab**	
10:45 a.m. – 12:00 p.m.	**REINSURANCE BREAKOUT V** **What's new in business and claims?** Abiola-Jayeoba Ogundele (MBA, MSc, ARe), Associate Manager - Business Analyst, DXC Stay current with the latest enhancements across business and claims. This session provides a comprehensive review of new features, workflow improvements and operational capabilities delivered during the past 12 months. Learn how you can leverage these enhancements to improve processing efficiency, strengthen controls and deliver better business outcomes. Product specialists will also discuss upcoming priorities and answer participant questions.	Crystal Ballroom A (Floor 2)
12:00 p.m. – 1:30 p.m.	**Lunch, Assure Smart App Studio and Consultation Lab**	
1:30 p.m. – 2:45 p.m.	**REINSURANCE BREAKOUT VI, OPTION 1** **Business intelligence in action: Analytics for modern reinsurers** Tony D'Erasmo, Service Delivery Lead, DXC Alok Srivastava, Associate Manager Software Engineering, DXC Data-driven decision-making is increasingly essential for reinsurers. This session highlights the latest developments in SAP Business Intelligence and the Reinsurance Data Model, demonstrating how organizations can transform operational data into actionable insights. Explore new dashboards, reporting capabilities and analytical tools that support performance monitoring, portfolio analysis, management reporting and strategic decision-making across the enterprise.	Crystal Ballroom A (Floor 2)
	REINSURANCE BREAKOUT VI, OPTION 2 **Assure Reinsurance and Assure Cede technical deep dive** Andi Thomas, Product Manager, Reinsurance, DXC Designed for technical and IT audiences, this session provides an in-depth look at the architecture underpinning Assure Reinsurance and Assure Cede. Explore deployment models, integration frameworks, cloud and modernization options, security considerations and best operational practices. Attendees will gain a comprehensive understanding of how the platform supports scalability, interoperability and future innovation within modern reinsurance environments.	Crystal Ballroom B (Floor 2)

WEDNESDAY, OCTOBER 21		
2:45 p.m. – 3:15 p.m.	**Networking break, Assure Smart App Studio and Consultation Lab**	
3:15 p.m. – 4:30 p.m.	**REINSURANCE BREAKOUT VII, OPTION 1** **What's new in eMessaging?** Victor Rakshit, Product Development, DXC Andi Thomas, Product Manager, Reinsurance, DXC Effective digital communication is critical to modern reinsurance operations. This session covers the latest developments in ACORD eMessaging standards, implementation approaches and industry's best practices. Learn how organizations are leveraging ACORD connectivity to improve data exchange, reduce manual intervention and support greater automation across trading partner ecosystems. Practical guidance, lessons learned and audience discussion will be included.	Crystal Ballroom A (Floor 2)
	REINSURANCE BREAKOUT VII, OPTION 2 **Assure Cede spotlight: Enhancements, best practices and customer perspectives** Jun Zhang, Principal Consultant, DXC Join product experts and fellow customers for a dedicated session focused on Assure Cede. Learn about recent product enhancements, implementation recommendations and proven operational practices from organizations leveraging the solution today. The session will include customer experience, interactive discussion, roadmap insights and an open Q&A, providing attendees with practical knowledge to maximize the value of their Assure Cede investment.	Crystal Ballroom B (Floor 2)
4:45 p.m. – 5:15 p.m.	**General session | Closing remarks** Carolyn Barnick, Director, Customer Marketing, DXC Joe Benson, Product Leader, Self-Insured, DXC Alex Cox, Product Leader, L&W, DXC Technology Phillip Ehlen, Product Leader, P&C Carrier, DXC Bjornar Evenshaug, Global Product Leader, Reinsurance, DXC Marking the official close of our conference, we'll recap key takeaways and final insights from our time together, while highlighting what members of the DXC insurance community can expect next.	Emerald Ballroom – Salons 1 & 2 (Floor 1)
5:15 p.m. – 5:45 p.m.	**Assure Smart App Studio and Consultation Lab**	
6:00 p.m. – 9:00 p.m.	**Customer Week closing reception and dinner at Edmund's Oast** Wrap up Customer Week with an evening of networking, conversation and celebration at Charleston's renowned Edmund's Oast. Connect with colleagues, peers and members of the DXC team in a relaxed setting as you reflect on key takeaways from the week, exchange ideas and build valuable new relationships. Enjoy great food and refreshments while strengthening the connections that help drive innovation and success across our DXC Connect insurance community.	Edmund's Oast

* Please note that this agenda is subject to change.