
MANDARIN ORIENTAL
SANTIAGO
SALES FACTSHEET



INTRODUCTION

Rising gracefully amid landscaped gardens and framed by the Andes Mountains, Mandarin Oriental, Santiago combines refined architecture with a strong sense of place. Expansive glass façades invite natural light and sweeping city views, while the iconic outdoor swimming pool—one of the largest in Santiago—unfolds as a serene urban oasis, offering a moment of calm and elegance in the heart of the city.



ADDRESS:
Avenida Presidente Kennedy 4601, Las Condes. Santiago, Chile

WEBSITE:
mandarinoriental.com/santiago

OPENING DATE:
Q4, 2019

OWNERSHIP & MANAGEMENT:
Hotel Corporation of Chile S.A

ARCHITECT:
Alemparte, Barreda y Asociados, 1992

ENGINEERING:
Larraín, Ruíz y Saavedra Ingenieros

INTERIOR DESIGNER:
Mario Paredes y Arqtos. Asoc. / Arquitectonica Interiors

GENERAL MANAGER:
Martin Cramer

NUMBER OF KEYS:
299 guest rooms, including 20 Suites and 37 Club Rooms with lounge access.

NUMBER OF FLOORS:
19



SANTIAGO: CHILE'S VIBRANT CAPITAL

DISCOVER THE HIGHLIGHTS OF A CITY WHERE CULTURE AND MODERNITY SEAMLESSLY CONVERGE:

CASACOSTANERA	Luxury shopping center with dining options
MUSEO DE BELLAS ARTES	National Fine Arts Museum
CERRO SAN CRISTÓBAL	Urban hill featuring the cable car, offering panoramic views of Santiago
WINE TASTING AT VINEYARDS	Experiences framed by the Andes and Chile's rich winemaking heritage
MUT	Urban market that blends gastronomy, culture and experiences

FOOD & BEVERAGE

EXPERIENCE A CULINARY JOURNEY

From all-day Italian dining crafted with the finest local ingredients at Senso, to Asian cuisine infused with Latin American influences and exceptional products from the Chilean coast in Matsuri, each venue offers a distinct culinary expression. Complemented by an elegant lobby lounge for light bites and crafted drinks, these thoughtfully designed spaces blend exceptional flavours, creating memorable dining experiences in Santiago.

03 Food & Beverage venues

01 Nightlife destination

352 seats

1,500 sqm of meeting & events space



SENSO

Experience Italian flavors crafted with the best local ingredients at our all-day dining restaurant, paired with a carefully curated selection of the finest national and international wines.



Led by Executive Chef Claudio Marras, a renowned Chilean chef with a distinguished international career spanning several continents, Senso reflects his refined culinary vision and deep respect for local ingredients, brought to life through thoughtful technique and contemporary Italian inspiration.

The menu celebrates fresh, seasonal ingredients through refined classics and contemporary interpretations, from handmade pastas and creamy risottos to pristine seafood from the Chilean coast and premium cuts from the grill, thoughtfully paired with a curated selection of national and international wines.

Guests dining at Senso enjoy a classic yet casual setting with both indoor and alfresco seating options. As the hotel's main restaurant, Senso also serves breakfast daily and hosts a relaxed and convivial Sunday brunch.





The experience is completed with a refined selection of desserts, ranging from classic Italian favorites to creative house specialties, crafted to offer a perfect balance of indulgence and elegance. From the terrace, guests enjoy views of a lagoon-style waterfall, adding a tranquil, natural element to the dining experience and enhancing the relaxed yet refined atmosphere that defines Senso.

MATSURI

Widely regarded as one of Santiago's most celebrated dining destinations, Matsuri presents a bold and contemporary interpretation of Asian cuisine infused with Latin American flavors.



The menu highlights exceptional seafood from the Chilean coast alongside precise techniques, resulting in dishes that are both expressive and balanced. Each creation reflects a dialogue between cultures, offering a distinctive and memorable culinary experience praised by critics and diners alike.





Matsuri features a signature cocktail bar and dedicated bar area, offering crafted drinks. Guests may also enjoy the restaurant's terrace overlooking the hotel's lush gardens, creating a refined yet relaxed setting.

ATRIUM

A refined setting for all-day indulgence, from light bites to evening cocktails



Located in the heart of the lobby and overlooking the hotel's lush gardens and swimming pool, the Atrium Lobby Lounge embodies refined English hospitality within a truly stunning architectural setting. Defined by its soaring high ceilings and abundant natural light, the lounge's impressive design creates an atmosphere of elegance, openness, and calm—an inviting sanctuary in the midst of the city.

Atrium Lobby Lounge is an ideal place to linger throughout the day, whether enjoying a freshly brewed coffee, a light meal, or a carefully crafted evening cocktail. Extending beyond the interior, the experience continues outdoors with attentive poolside service in the gardens, allowing guests to relax under the sun while enjoying drinks and refreshments in a serene, green surroundings.





The Atrium also serves as a vibrant social hub, hosting special events such as the celebrated Afternoon Tea Time and the weekend Slow Morning late breakfast. During the Tea Time, guests are invited to indulge in beautifully crafted cakes and pastries, traditional finger sandwiches, and freshly baked scones, all accompanied by live music entertainment.

ROOMS & SUITES



All spacious rooms offer separate sleeping, living, and working areas, elegant Oriental-inspired décor, and abundant natural light through floor-to-ceiling windows. Deluxe Rooms feature a contemporary and serene design with polished wood finishes, modern carpeting, and spacious marble bathrooms with walk-in showers. Executive Rooms offer the same refined comfort with enhanced space and amenities.

For elevated stays, the 81 sqm Executive Suite provides a generous layout with a separate living area, king-sized bedroom, and a luxurious bathroom with bathtub, walk-in shower, and dressing room, also available with a terrace. The Garden Terrace Suite, the hotel's largest, features a living and dining area, Club Lounge access, and panoramic views of the Andes Mountains or the city, along with a master bedroom, two bathrooms, and an optional terrace—ideal for families or business travelers.

PANORAMIC SUITE



Located on the 19th floor, the two Panoramic Suites span an impressive 141 sqm (1,517 sq ft), offering breathtaking views of the Santiago skyline, the golf course, and the Andes Mountains. Flooded with natural light, the suites feature soaring double-height ceilings and floor-to-ceiling windows that create an airy, open ambiance, complemented by meticulous soundproofing for complete tranquility.

Among the most spacious accommodations in the hotel, each suite offers expansive living, dining, and entertainment areas for up to six guests, a private master bedroom with walk-in wardrobe, and a luxurious bathroom with soaking tub and walk-in shower—all thoughtfully designed to meet the expectations of the most discerning travelers.

WELLNESS



Experience relaxation and rejuvenation in our urban sanctuary, offering distinctive wellness experiences, soothing massages, and revitalizing treatments to leave you feeling completely refreshed. Our dedicated fitness and wellness facilities promote a comprehensive approach to your well-being journey.

In our treatment rooms, each massage is a fully personalized experience, carefully tailored to your individual needs and preferences. Our highly qualified therapists combine expert techniques with a thoughtful approach to ensure moments of deep relaxation and pure indulgence, complemented by facial treatments that include a deep cleansing and an exclusive, customized skincare ritual designed to meet your skin's specific needs, restoring radiance, balance, and vitality.

LEISURE & FACILITIES



The Fitness Centre at Mandarin Oriental, Santiago is designed for wellness enthusiasts and equipped with state-of-the-art, results-oriented Technogym equipment to support cardiovascular, strength, and flexibility training. Guests may enhance their routine with on-demand classes or work one-on-one with our fully qualified and experienced personal trainers, who are dedicated to helping each guest achieve their individual fitness aspirations.

Guests are invited to relax and recharge at our iconic outdoor lagoon-style swimming pool, complete with a cascading waterfall and surrounded by serene gardens.

To further encourage an active lifestyle, our hotel offers complimentary concierge bicycles, a monthly Running Club, and special wellness experiences such as Full Moon Yoga sessions, creating a balanced approach to movement, performance, and well-being.

EVENT SPACES

With versatile spaces, exceptional gastronomy, and legendary service, every celebration becomes an unforgettable moment, true to our commitment to sophistication and excellence.



Designed to host both corporate and personal celebrations, the hotel features six elegant indoor meeting rooms ideal for private meetings, conferences, intimate dinners and special events. In addition, the versatile Patagonia Ballroom can be divided into three individual salons or combined into one expansive space, accommodating large-scale events up to 500 guest with ease. The Atacama Ballroom, our newest venue, offers a sophisticated setting for gatherings of up to 300 guests. For those who prefer an outdoor setting, the lush gardens surrounding the hotel, our iconic lagoon-style pool and open-air spaces—offer an incomparable atmosphere.

BANQUETS



At Mandarin Oriental, Santiago, our banquet services are designed to deliver seamless, elegant and memorable events. We work with trusted audiovisual partners to ensure flawless production, while offering refined furniture, décor and styling options that can be tailored to each occasion. Our culinary team creates bespoke menus using premium ingredients, with all food and beverage services curated exclusively by the hotel to guarantee quality and consistency. From personalized planning to attentive service, every detail is carefully considered to create distinctive experiences that reflect the highest standards of hospitality.

WEDDINGS



Mandarin Oriental, Santiago is the ideal venue for every occasion, with outstanding venues, exquisite catering and legendary service. We want to ensure that every moment of your wedding day is unforgettable. That's why we provide the services of a wedding coordinator to oversee all details before, during and after the event.

Our catering team excels when it comes to creating bespoke menus for meetings, events and weddings. From formal galas to informal cocktail parties, we can take care of everything from the menu, to the invitations, decorations and theme.

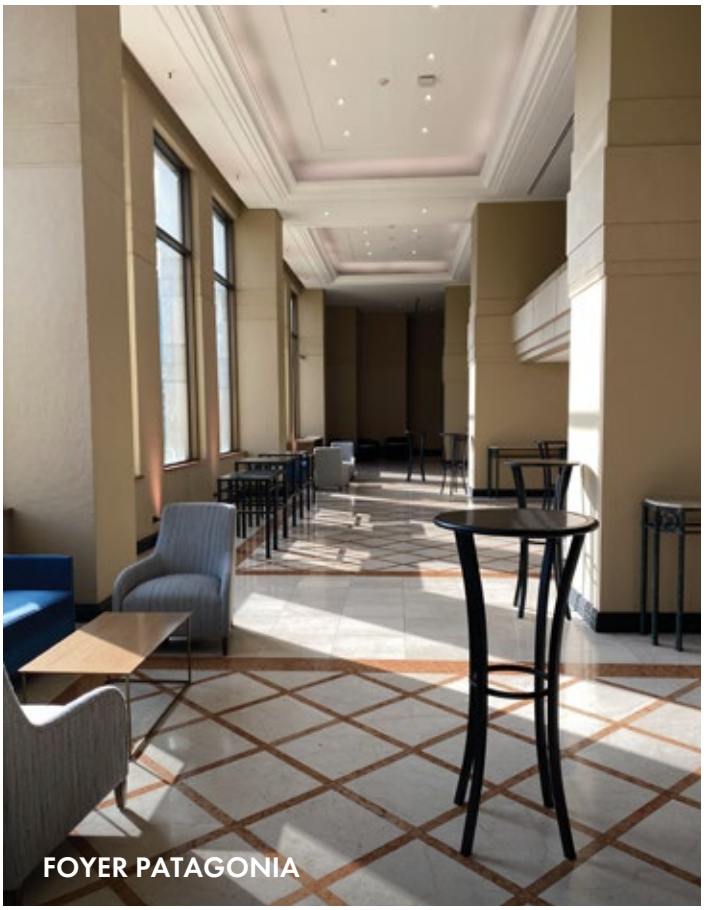
CAPACITY

CATEGORY	VENUE	M2	LENGHT	WIDTH	HEIGHT						
	Patagonia	613	17,5 m	35 m	4,7 m	450	510	600	250	-	-
Ballrooms	Patagonia I	201	17,5 m	11,5 m	4,7 m	130	167	200	96	42	54
	Patagonia II	201	17,5 m	11,5 m	4,7 m	130	167	200	96	42	54
	Patagonia III	201	17,5 m	11,5 m	4,7 m	130	167	200	96	42	54
	Foyer Patagonia	224	28 m	8 m	4,7 m	-	185	-	-	-	-
	Atacama	384	12 m	32 m	5 m	240	320	330	180	-	-
	Atacama I	120	12 m	10 m	5 m	80	100	110	66	36	48
	Atacama II	120	12 m	10 m	5 m	80	100	110	66	36	48
	Atacama III	120	12 m	10 m	5 m	80	100	110	66	36	48
	Foyer Atacama	120	-	-	-	-	100	-	-	-	-
Meeting Rooms	Aysén	188	7,5 m	25 m	4 m	120	156	130	99	45	54
	Loa	88	8 m	11 m	4 m	50	66	70	45	24	30
	Rapel	76	8 m	9,5 m	4 m	50	54	70	45	24	40
	Elqui	92	8 m	11,5 m	4 m	50	66	70	45	24	40
	Manquehue	58	5,5 m	10,5 m	2 m	40	40	54	24	21	24
Green areas and garden	Atrium Terrace	152	28 m	5 m	-	80	150	-	-	-	-
	Anakena	240	80	60	-	120	150	120	-	-	-
	Garden Body A	200	20 m	10 m	-	-	200	-	-	-	-
	Garden Body B	228	19 m	12 m	-	120	200	-	-	-	-
	Garden Body C	228	19 m	12 m	-	120	200	120	-	-	-
	Garden Body A, B y C	696	58 m	12 m	-	240	600	160	-	-	-
Matsuri	Bar Matsuri	190	-	-	-	56	56	-	-	-	-
	Matsuri Terrace	102	-	-	-	40	40	-	-	-	-

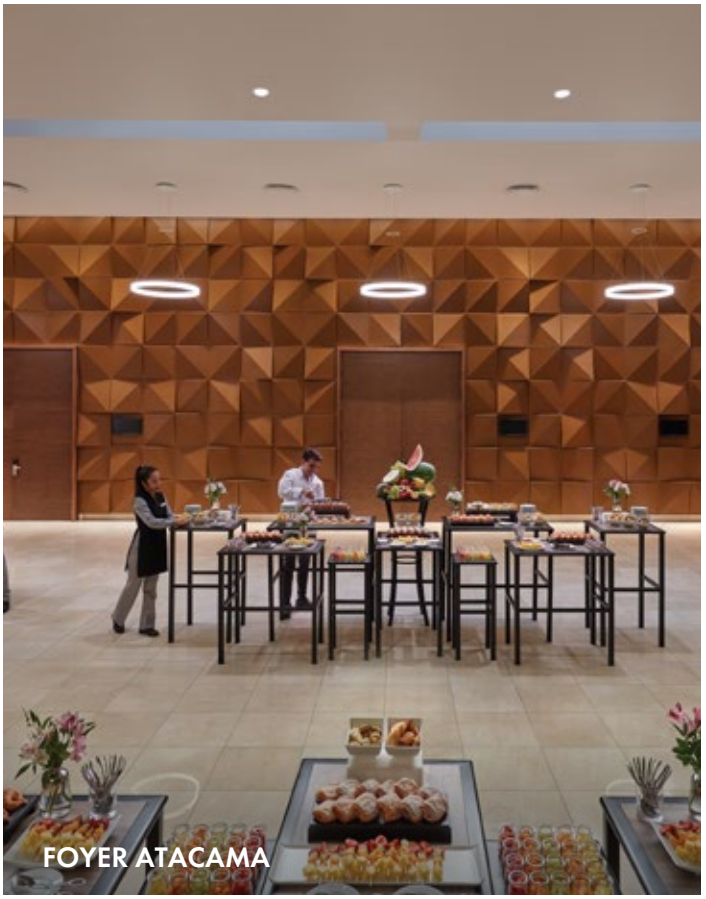
Banquet
Reception
Theater
Classroom
U-Shape
Square

BALLROOMS

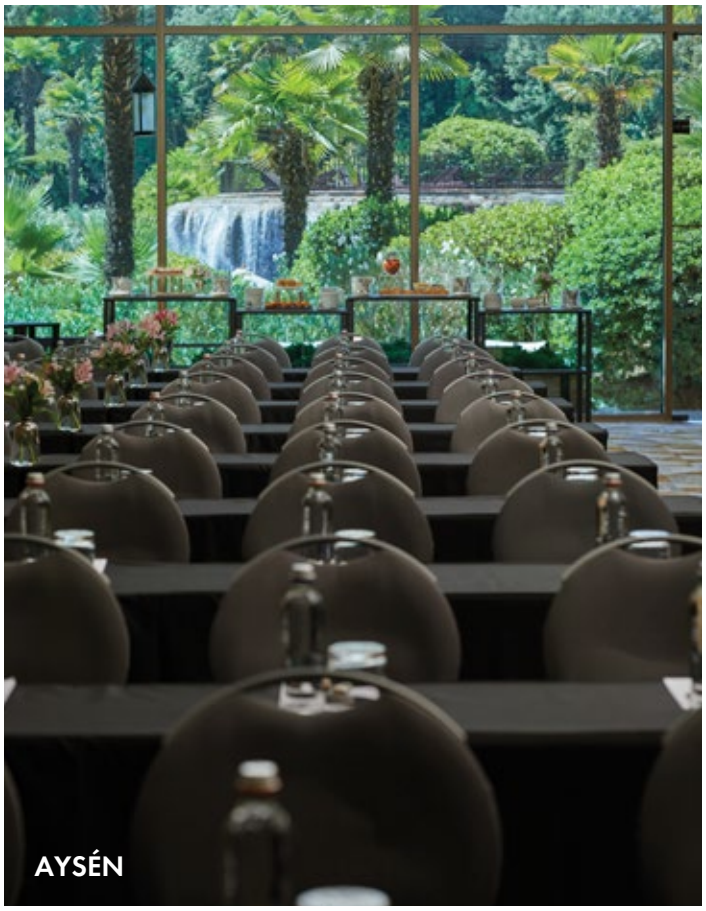

PATAGONIA


FOYER PATAGONIA


ATACAMA


FOYER ATACAMA

MEETING ROOMS


AYSÉN


LOA / ELQUI


RAPEL


MANQUEHUE

EXTERIOR



JARDÍN ANAKENA



JARDIN AKO





CERTIFIED SUSTAINABILITY

At Mandarin Oriental, Santiago, we are committed to sustainability through impactful initiatives. In 2023, we inaugurated a 290 m² carbon-negative rooftop garden powered by solar energy, where we grow herbs and vegetables for our kitchens and produce our own honey. Since 2021, we have used only sustainable packaging and eco-friendly amenity dispensers, preserving our distinctive luxury experience. Our restaurants feature responsibly sourced products –including coffee, sugar, vanilla and seafood– all certified as sustainable. We also encourage clean mobility with bicycles and electric chargers available for guests. In addition, we held the ***GSTC certification*** –the world's most prestigious sustainability standard for tourism– since November 2025, making us the only hotel in South America to achieve this distinction.



For further information and enquiries please contact:

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