2020 Partners for Professional Excellence in Spiritual Care
Professional Development Intensive (PDI) Listing

Sunday May 10, 2020
4-Hour Sessions (1:00 PM – 5:00 PM)

Title: PS4.01 Role of the Chaplain in Bioethics Consults
Presenter: Melinda Plumley MDiv, MBE, BCC, HEC-C, Orlando Health, Ocoee Florida, USA
Session Type: PDI
Session Level: Intermediate
Date: Sunday May 10, 2020
Time: 1:00 PM – 5:00 PM

Objectives:
- Identify how a chaplain can be supportive in the bioethics consult process --- before, during and after the consult.
- How to speak to bioethical issues as the resident expert in the spiritual/religious realm in terms of autonomy, burdens vs. benefits, etc.
- How to identify bioethical issues in patient care, especially when it relates to spiritual, religious, and cultural needs.

Description: Chaplains are often placed on bioethics committees and called upon to be a part of bioethics consults with little or no training in bioethics. This workshop will give tools and resources to participants through a basic understanding of what is an ethics consult, the four principles of autonomy, justice, beneficence, and non-maleficence and their role in identifying bioethical issues, and how to facilitate a consult. Participants will be given a primary reading list and learn methods to conduct a consult to assure that all stakeholders are given a chance to have their voice heard. Participants will also have the opportunity to engage in a mock consult (role-playing is not required of all participants) and learn how to evaluate the process. In addition, participants will discuss how the skill set of a chaplain transfer easily to the role of the consult facilitator.
Title: PS4.02 Compassion-Centered Spiritual Health: Skills, Insights and Research Developments from the Compassion Training Program (CBCT) at Emory

Presenter: 1. Maureen Shelton MDiv, Spiritual Health at Emory Healthcare, Atlanta, Georgia, USA
2. Jenny Mascaro PhD, Emory University School of Medicine, Atlanta Georgia, USA
3. Caroline Peacock LCSW, MDiv, ACPE Certified Educator, Spiritual Health at Emory Healthcare, Atlanta, Georgia, USA
4. George Grant, MDiv, PhD, BCC – ACPE, Executive Director, Spiritual Health at Emory Healthcare, Atlanta, Georgia, USA

Session Type: PDI
Session Level: Intermediate
Session Topic: Patient/Client Satisfaction
Date: Sunday May 10, 2020
Time: 1:00 PM – 5:00 PM

Objectives:
- Describe the rationale, insights and practical approach of Emory University's CBCT (Cognitively-Based Compassion Training), a contemplative program designed specifically to cultivate and sustain compassion in a way that is accessible to people of any or no faith tradition.
- Gain an experience of several of CBCT’s distinct reflective exercises, each of which is designed to build skills to support the professional and personal well-being of spiritual are responders.
- Gain an overview of the current Compassion-Centered Spiritual Health’s (Spiritual Health at Emory Healthcare and the Center for Contemplative Science and Compassion-Based Ethics of Emory University’s collaborative partnership) research efforts on CBCT’s potential benefits for the training of Chaplains as well as the potential benefit of its newly developed CCSH Bedside Interventional Approach.

Description: Emory University's CBCT ® program is a contemplative approach to cultivating the multiple conditions that contribute to one's capacity to sustain and extend compassion in healthcare setting-toward patients, toward colleagues, and toward one’s self. The initial research findings of Compassion-Centered Spiritual Health’s Interventionalist Approach (see goal #3) have revealed some potential benefit for use at the bedside. Participants will gain an in-depth exposure to CBCT, to the CCSH Approach and the research being conducted. The participants will also learn about next steps of engagement with CCSH, including becoming a CCSH Registered Clinician.
Title: PS4.03 All Research is Local: Creating an Agenda and Finding Support for your Spiritual Care Research

Presenter:
1. Paul Galchutt MPH, MDiv, BCC, University of Minnesota Medical Centre, Minneapolis, MN, USA
2. George Fitchett PhD, BCC, Rush University Medical Center, Chicago, IL, USA
3. Allison Delaney MPH, BCC, Virginia Commonwealth University, Virginia, USA
4. Cate Desjardins MPH, BCC, Cincinnati Children’s Hospital, Cincinnati, OH, USA
5. Dirk Labuschagne MDiv, MPH, BCC, Rush Oak Park Hospital, Oak Park, IL, USA
6. Beth Muehlhausen PhD, BCC, Ascension Health
7. Kim Palmer MSPH, BCC, Emory University, Atlanta, Georgia, USA
8. Shelley Varner-Perez MPH, IU Health, Indianapolis IN, USA
9. Beba Tata MPH, BCC, May Health System, Rochester, New York, USA
10. Tim Usset MPH, BCC, Veterans Affairs, Minneapolis, MN, USA

Session Type: PDI
Session Level: Intermediate
Session Topic: Research
Date: Sunday May 10, 2020
Time: 1:00 PM – 5:00 PM

Objectives:

- Logistics: Provide detailed information about what a chaplain researcher does. Panel chaplain researchers will also give a brief overview of projects and areas of interest. Reflection will additionally be offered on negotiating research time and possible research funding.

- Agenda Creation: Because research is a team sport, there will be a focus on collaboration with chaplain colleagues, educators, and directors. Also, the importance of finding and collaborating with interprofessional researchers will be explored.

- Dissemination and Development: Learn and apply skills for spreading the information and insights about research. Also, collaborate with chaplain researchers present to develop research project ideas for your context.

Description: Chaplains are story people. Always have been. Always will be. Through research we seek to tell the story of the knowledge created through it. Through this intensive, chaplains will learn core knowledge about the chaplain researcher role, the collaborative effort it takes to endeavor into research, and will walk away with skills about how to disseminate research as well as to begin to develop ideas into possible research projects.
Title: PM8.01 Demonstrating Value for Money: An Introduction to the ROI Methodology in Chaplaincy and Spiritual Care
Presenter: 1. Patti Philips PhD, ROI Institute Inc, Chelsea, AL USA
2. Doug Stewart MDiv; MEng Memorial Regional Health Systems, Belleville, IL, USA
Session Type: PDI
Session Level: Beginner
Session Topic: Assessment/Documentation
Date: Monday May 11, 2020
Time: 8:00 AM - 5:00 PM

Objectives:

- Describe what ROI is and what it is not.
- Ensure alignments between chaplaincy efforts and organization and individual needs.
- Demonstrate whether value reported through the process is credible.

Description: “Show me the money” is the familiar response from many business leaders and investors. Sometimes this is an appropriate response. At other times, it is misguided, especially when it comes to understanding the impact and value of chaplaincy and spiritual care. Realizing that measures not subject to monetary conversion are also important, if not critical to most programming and projects, participants will learn that a balanced profile of success is required, which must include qualitative and quantitative data as well as financial and non-financial outcomes.
Title: PM8.02 Advanced Practice Workshop: Palliative Care and Hospice Specialty Chaplaincy Care

Presenter:
1. Anna Lee Hisey Pierson MDiv, BCC-PCHAC, Advocate Aurora Good Samaritan Hospital, Downers Grove, IL, USA
2. Sedona Montelongo BCC-PCHAC, Dignity Health St. Joseph’s Hospital, Phoenix, AZ, USA
3. Sharon Burniston MDiv, BCC-HPCC, CT. Overlook Medical Centre, Summit, NJ, USA

Session Type: PDI
Session Level: Advanced
Session Topic: Palliative Care
Date: Monday May 11, 2020
Time: 8:00 AM - 5:00 PM

Objectives:

- Understand and advance the scope of practice in palliative care and hospice chaplaincy care.
- Demonstrate advance practice competencies in provision of palliative care and hospice chaplaincy care.
- Demonstrate knowledge and skill of competencies in preparation for writing or action reflection palliative care and hospice advanced practice certification application.

Description: If you are providing direct patient care in palliative care and/or hospice or you are considering becoming Advanced Certified in palliative care and hospice, this intensive workshop is for you. Advanced chaplaincy practitioners will be immersed in an interactive experience to increase knowledge and hone skills alongside one’s peers. The course will be based on the advanced practice specialty certification competencies to envision one’s scope of practice and stay abreast of evidence-based practices. An action reflection model will be utilized to exemplify the competencies through case studies, transdisciplinary goals of care meetings, ethical dilemmas, aligning values with treatment plans and the essence of total pain as experienced in palliative care and hospice.
Monday May 11, 2020
4-Hour Sessions (8:00 AM – 12:00 PM)

Title: PM4.01 Best Practices with Non-vocal Patients
Presenter: 1. Joel Nightingale Berning MDiv, BCC New York-Presbyterian Hospital/Columbia University Irving Medical Center, New York, NY, USA
2. Mary Beth Happ PhD, RN Ohio State University, Columbus, OH, USA
Session Type: PDI
Session Level: Intermediate
Session Topic: Advocacy
Date: Monday May 11, 2020
Time: 8:00 AM - 12:00 PM

Objectives:
- Name, describe, perform, and teach (to their colleagues back home) evidence-based best practices for providing spiritual care to patients who are awake and alert but non-vocal (i.e., who cannot audibly speak).
- Use clinical criteria to screen for (and teach interdisciplinary colleagues to identify) Non-vocal patients who are most in need of and most likely to benefit from spiritual care.
- Describe how the NYP Spiritual-Care Communication Board (one of the evidence-based best practices) was studied and imagine using similar methods to study other novel chaplaincy interventions.

Description: Chaplains encounter a greater number of non-vocal patients than ever before, especially in ICUs. Because the trend in ICU medicine is toward less sedation, ICU patients now are often ventilator-dependent and extremely sick yet completely awake and (potentially) interactive. These patients cite inadequate communication as their greatest stressor, and they have extraordinarily high rates of anxiety, depression, and PTSD after discharge. Many also report high spiritual pain. If chaplains can adapt our CPE training while adopting evidence-based best practices from nursing and speech therapy, we can become leaders in improving care for this growing and vulnerable patient population.
Title: PM4.02 Health System Science Essentials for Leaders in Chaplaincy
Presenter: David B. Simmons, MDiv, MHA, BCC – Penn State Milton S. Hershey Medical Center, Hershey, PA, USA
Session Type: PDI
Session Level: Intermediate
Session Topic: Administration/Leadership/Management/Supervision
Date: Monday May 11, 2020
Time: 8:00 AM - 12:00 PM

Objectives:

- Participants will demonstrate basic competence in the science of systems thinking, quality improvement, and value analysis relevant to chaplaincy integration into a healthcare context.
- Participants will identify the needs of the health care system and how spiritual care positively impacts those needs.
- Participants will identify and develop practical strategies for integrating spiritual care into the health care system.

Description: As healthcare chaplaincy transitions from an amenity of care to a clinically integrated service, leaders in chaplaincy must demonstrate the value of spiritual care to stakeholders. Leaders must develop proficiency in health system science, which focuses on health system transformation through quality improvement, evidence-based practice, value based care, population management, etc. This course will introduce front line chaplains and chaplaincy leaders to the fundamental concerns of healthcare administrators and how targeted spiritual care can help meet those needs. Participants will evaluate and develop strategies for integrating chaplaincy into their health care context.
PM4.03 Before Collapse: Chaplains as Leaders in Developing a Staff Support Framework

1. Staycie Flint MDiv, BCC, Advocate Children’s Hospital, Oak Lawn, IL, USA
2. Tracy Nolan MDiv, BCC, Advocate Children’s Hospital, Park Ridge, IL, USA
3. Eliza Stoddard Leatherberry MDiv, BCC, Advocate Children’s Hospital, Oak Lawn, IL, USA

Objectives:

- Participants will be able to clearly define their philosophy of staff care and how they want to integrate with their organization’s approach to staff care.
- Participants will be able to identify staff care practices that serve to protect spiritual health, promote resilience and support overall well being.
- Participants, with facilitators’ guidance, will self-design a “blue print” for staff care and resilience interventions to continue and/or develop in their own contexts.

Description: Through didactic material and work groups, this intensive creates a process for exploring and developing a framework for staff support that integrates the participant’s work context, research literature, and available resources. In addition to a framework, participants will explore staff support interventions that help medical professionals utilize internal resources that mitigate the negative impacts of adverse events, moral injury, and chronic stress.

Participants will spend time evaluating their current staff support practices and identifying next steps for either maturing or expanding their staff support interventions. Special emphasis will be placed on evaluating and developing interventions that are strengths-based and trauma-informed.
Title: PM4.04 What do I Say? Developing Our Bereavement Conversations for Perinatal Loss
Presenter: Marty (Martha M.) Cramer MDiv, BCCI Ohio Health Riverside Methodist Hospital, Columbus, OH, USA
Session Type: PDI
Session Level: Intermediate
Session Topic: Therapeutic Modalities
Date: Monday May 11, 2020
Time: 1:00 – 5:00 PM

Objectives:

- Strengthen chaplain competency in providing perinatal crisis/bereavement support
- Strengthen chaplain confidence in providing perinatal crisis/bereavement support
- Improve patient/client outcomes by enhancing perinatal crisis/bereavement support

Description: This workshop provides strategies for providing pastoral care to families experiencing pregnancy crisis and loss. We will explore ten central spiritual care conversations chaplains can facilitate to prepare families to grieve well. Each conversation model will be introduced, with opportunities to discuss and practice through role-play and other experiential activities. We will discuss strategies to prepare for difficult conversations and consider pitfalls to be avoided.
Title: PM4.05 LGBTQ+ Spiritual Care: A Deeper Dive
Presenter: Lindsey R. Briggs MDiv., Visiting Nurses Services, Brooklyn, NY USA
Session Type: PDI
Session Level: Intermediate
Session Topic: Diversity
Date: Monday May 11, 2020
Time: 1:00 – 5:00 PM

Objectives:

- Participants will be able to build positive, life giving theologies for and with LGBTQ+ patients.
- Participants will be able to identify common causes of spiritual and emotional distress in LGBTQ+ patient use culturally effective interventions.
- Participants will be able to identify their own biases blocking them from providing culturally effective care.

Description: This workshop provides a deep dive into the spiritual and emotional needs of our patients. Participants will hone their skills of building rapport, assessing distress, and providing interventions that will meet LGBTQ+ patients where they are at. Participants will gain a higher level of narrative flexibility by discussing assessment using a diversity of case studies. Participants will explore religious, spiritual, and pop culture texts in order to craft constructive theologies to meet the needs of the patient in their case study. Participant groups will present their cases and theologies to the larger group so all participant may engage with a diversity of cases.
Thursday May 14, 2020
4-Hour Sessions (1:30 PM - 5:30 PM)

Title: PT4.01 Co-laboring for Competency in Diversity
Presenter: 1. Darryl Owens MDiv, BCC, CT CPLC, UNC Hospitals, Chapel Hill, NC, USA
2. Tammerie Day PhD, UC Hospitals, Chapel Hill, NC, USA
Session Type: PDI
Session Level: Intermediate
Session Topic: Diversity
Date: Thursday May 14, 2020
Time: 1:30 PM – 5:30 PM

Objectives:

- Learn effective practices from an integrated spiritual care department for working across chaplain/educator, race, gender identity, and religious differences.

- Experience and explore educational modules and resources for education spiritual care providers on impacts of social location and power differentials on care populations and care providers

- Explore practices for building resilience in high-diversity work and care settings.

Description: With a shared commitment to increasing diversity and effectiveness in their department and institution, Darryl and Tammerie collaborate in various diversity and clinical pastoral education settings. In this workshop, we share practices that deepen the effectiveness of spiritual care and heighten the resilience of caregivers in high-diversity work settings. Participants will explore resources and experience practices that improve spiritual care effectiveness for providers and patients across spiritual traditions, racial identities, gender identities, sexual orientations, power differentials and other markers of difference. Finally, we will explore the relationship between building competency with diversity and enhancing resilience in spiritual caregivers.
Title: PT4.02 Chaplaincy Case Study Research: Methods and Mining
Presenter: 1. M. Jeanne Wirpsa MA, BCC North Western Memorial Hospital, Chicago, IL, USA
Session Type: PDI
Session Level: Intermediate
Session Topic: Research
Date: Thursday May 14, 2020
Time: 1:30 PM – 5:30 PM

Objectives:

- Identify contributions of case study research to chaplaincy care.
- Learn how to effectively design and carry out chaplaincy case study research.
- Apply recognized methodologies in social sciences for analyzing case studies by mining a series of chaplaincy case studies.

Description: While chaplaincy researchers in the US and Netherlands have published nearly 40 case studies, mining of these cases for what they contribute to knowledge of spirituality and health as well as the impact of chaplain interventions on the care of patients is in its infancy stage. This workshop will prepare chaplains to engage in rigorous analysis of case studies by introducing them to recognized methods in the social sciences. Participants will apply this newly gained research lens to select case studies. Please note: This session will not teach participants how to write case studies but rather how to analyze and mine them for data on spiritual care.
Title: PT4.03 Palliative Spiritual Assessment Workshop: Utilizing the PC-7 Model for your Clinical Setting

Presenter: 1. Dirk Labuschagne MDiv, MPH, BCC Rush Oak Park Hospital, Oak Park, IL, USA  
2. Anna Lee Hisey Pierson MDiv, BCC-PCHAC Advocate Aurora Good Samaritan Hospital, Downers Grove, IL, USA  
3. Karen Pugliese MA, BCC-PCHAC Northwestern Medicine Central DuPage Hospital, Winfield, IL, USA  
4. George Fitchett, DMin, PhD, BCC

Session Type: PDI  
Session Level: Intermediate  
Session Topic: Palliative Care  
Date: Thursday May 14, 2020  
Time: 1:30 PM – 5:30 PM

Objectives:

- Describe the development of a new model for spiritual assessment in palliative care (PC-7) that quantitatively summarizes the extent of a patient’s unmet spiritual needs.
- Utilize the PC-7 model to quantitatively assess the unmet spiritual need of palliative care patients.
- Demonstrate skill in using the PC-7 and identify challenges in applying the model to the clinical setting.

Description: Spiritual assessment is a key activity performed by the chaplain; however, there is no consensus on best practices for spiritual assessment in palliative care (PC). Currently, most chaplains use locally-developed, narrative models for spiritual assessment that were designed for all clinical contexts. The work of a team of 7 PC chaplains who developed a quantifiable model for assessing and reporting unmet spiritual needs in PC patients have been well-received by chaplain and palliative audiences alike. This workshop will provide training in mastering the use of the PC-7 and guide participants in utilizing the model for their own clinical practice.
Title: PT4.04 Spiritual Assessment and Intervention Model (AIM) “SuperAssesser” Training

Presenter: 1. Allison Kestenbaum MA, MPA, BCC, ACPE UC San Diego Health, La Jolla, CA, USA
2. Laura Bodin Dunn M.D. Stanford University – Department of Psychiatry and Behavioral Sciences, Palo Alto, CA, USA

Session Type: PDI
Session Level: Advanced
Session Topic: Assessment
Date: Thursday May 14, 2020
Time: 1:30 PM – 5:30 PM

Objectives:

- Use Spiritual AIM to make reliable spiritual assessments of patients
- Articulate and document spiritual plans, interventions and outcomes
- Develop a plan for continued education in Spiritual AIM

Description: Accrediting bodies, professional standards and consensus guidelines emphasize the importance of spiritual assessment as standard of care for patients. Many chaplains report a need for additional training in evidence-based models that offer guidelines not only for making reliable assessment but also interventions and articulating outcomes. Chaplains all over the United States use Spiritual AIM mostly based on the 2013 peer-reviewed article Spiritual AIM and the Work of the Chaplain, Shields et al. Participants in this session will participate in the manual-based training that our research team has developed and is currently piloting through a rigorously designed study.