

**2026  
DEFENSE HEALTH INFORMATION  
TECHNOLOGY SYMPOSIUM**

**AUGUST 11-13, 2026  
HYATT REGENCY NEW ORLEANS  
NEW ORLEANS, LA**

# Piloting the MHS's First Ambient Listening Product – Lessons Learned

*Lt Col Scott Hulse, Program Director Clinical Informatics Fellowship*

*LTC Victoria A. Mahar, Chief, Clinical Informatics*

*Maj Ryan Collier, Clinical Informatics Fellow*

*LCDR Jacqueline Clerc, Clinical Informatics Fellow*

*Lt Col Zachary Sonnier, Deputy Chief Health Informatics Officer DHA*

*Dr. Christina Sheets, Program Manager, DoD Healthcare Management System Modernization (DHMSM)*



# Agenda

- 1** Speaker Introductions
- 2** Ambient Listening Product Background
- 3** Panel Discussion – Lessons Learned
- 4** Questions & Answers

The views expressed in this presentation are those of the author and do not necessarily reflect the official policy or position of the Defense Health Agency, Department of War, nor the U.S. Government.

The presenters have no financial disclosures.

# Speaker Introduction

Scott T. Hulse,  
Lt Col, USAF, MC  
Program Director, Clinical Informatics Fellowship

---

Victoria A. Mahar  
LTC, MC, USA  
Chief, Clinical Informatics, MAMC

# Speaker Introduction (2 of 3)

**Ryan P. Collier**

**Maj, USAF, MC**

**Clinical Informatics Fellow**

---

**Jacqueline G. Clerc**

**LCDR MC USN**

**Clinical Informatics Fellow**

# Speaker Introduction (3 of 3)

**Dr. Christina Sheets**

**Program Manager, DoD Healthcare Management System  
Modernization (DHMSM)**

---

**Zachary Sonnier**

**Lt Col MC USAF**

**Deputy Chief Health Informatics Officer, Health Informatics  
Division, Health Care Operations, Assistant Director For  
Healthcare Administration**

# Learning Objectives

- 1** Discuss challenges faced by the local team leading MTF execution of a multi-site pilot implementation of an AI technology
- 2** Summarize outcomes from the pilot
- 3** Recognize the unique role of healthcare informatic technology hardware in affecting implementations of a technology
- 4** Illustrate the elements involved in a successful pilot project

# Contact

**Scott T. Hulse**  
Lt Col, USAF, MC

 scott.t.hulse.mil@health.mil

**Victoria A. Mahar**  
LTC, MC, USA

 victoria.a.mahar.mil@health.mil

**Zachary Sonnier**  
Lt Col, USAF, MC

 zachary.s.sonnier.mil@health.mil

---

**Christina Sheets**  
Program Manager, DHMSM

 christina.l.sheets.civ@health.mil

**Ryan P. Collier**  
Maj, USAF, MC

 ryan.p.collier2.mil@health.mil

**Jacqueline G. Clerc**  
LCDR MC USN

 jacqueline.g.clerc.mil@health.mil

**2026  
DEFENSE HEALTH INFORMATION  
TECHNOLOGY SYMPOSIUM**

AUGUST 11-13, 2026  
HYATT REGENCY NEW ORLEANS  
NEW ORLEANS, LA

# Thank You!



UNCLASSIFIED