

LABWARE CECAP

CAIRNS QUEENSLAND

PULLMAN INTERNATIONAL HOTEL

AUGUST 19 - 21

Where the LabWare community connects.

Hands-on sessions, exclusive product previews, direct access to LabWare experts, and a community of professionals sharing real-world solutions.

WHY ATTEND

Advancing laboratory excellence through learning and collaboration.

At LabWare, we put our customers first: we listen, collaborate and deliver solutions that help laboratories work smarter today and tomorrow. LabWare has been implemented across 30,000 labs worldwide, our unified platform fosters shared experiences and solutions across diverse industries. The CEC is where that collective knowledge becomes yours — turning shared experience into concrete improvements you can bring back to your lab from day one.

STAY COMPETITIVE

Your LabWare system is a longterm investment with a 15–20 year lifespan, expected to adapt to future business challenges. The CEC equips you with industry trends, best practices, and real-world solutions.

- **Monitor industry trends & best practices**
- **Learn from practical solutions from peers**
- **Optimise operations & address challenges**

CONNECT + COLLABORATE

There are over 2,500 companies worldwide using LabWare on the same platform. The CEC mines this collective knowledge through direct access to LabWare's team and strategic partners.

- **Share challenges and walk away with real solutions**
- **Meet LabWare team & SMEs directly**
- **Build lasting professional relationships with peers**

ELEVATE YOUR SKILLS

LabWare's product functionality continuously evolves. The CEC provides comprehensive training integrated with formal presentations, covering LabWare LIMS & ELN and system administration.

- **Acquire documented knowledge for the whole team**
- **Extend or earn your LabWare certification**
- **Grow at your own pace, whatever your starting point**

WHO SHOULD ATTEND

The CEC is designed for you.

No matter your role in the lab ecosystem — whether you're a seasoned LabWare user or just beginning — you'll gain significant value from attending the CEC.

SYSTEM ADMIN

- Advance your configurations & skills
- Extend your certification by 2 years

LAB MANAGER

- Optimise your lab workflows
- Bring back ready-to-apply solutions

IT MANAGER

- Plan your tech evolution confidently
- Automate & integratefaster

QUALITY MANAGER

- Stay ahead of laboratory compliance
- Digitise your quality processes

EVENT OVERVIEW

3 days that will shape your lab's future.

A structured week for maximum impact: plenary general sessions with the latest LabWare news and innovations, themed breakout sessions, and LabWare-sponsored networking events.

TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
8:00 - 17:00 Badge Pick-Up + Registration	**9:00 - 12:30** General Sessions	**9:00 - 12:30** General Sessions	**9:00 - 10:30** General Sessions
	13:30 - 17:00 Breakout Sessions: Training + Tech Talks	**13:30 - 17:00** Breakout Sessions: Training + Tech Talks	**10:30 - 12:30** Breakout Sessions: Training + Tech Talks
18:30 Welcome Event	**18:00** Dinner Event + Activity	**18:30** Gala Dinner Event	

I'M IN!
REGISTER HERE



BEST PRACTICES AND INNOVATION

LabWare collaborates with customers to develop industry-specific best practices, ensuring our solutions meet your unique needs. The CEC fosters **dynamic discussions and idea-sharing**, enabling you to leverage the entire LabWare community for your organisation's benefit.

TECHNOLOGY UPDATES

With over 2,500 customers worldwide, LabWare users leverage cutting-edge technology across various industries. At the CEC, **connect with peers** who have implemented the technologies you're considering and **consult with LabWare's Sales Account and Services Management teams** to strategise your approach. This collaboration ensures informed decisions and effective planning for your technological advancements.

INTERACTIVE TRAINING

Enhance your LabWare expertise with our diverse training courses, designed to:

- Update your knowledge of LabWare functionalities.
- Optimise support for your LabWare LIMS & ELN systems.
- Learn cost-effective upgrade strategies.

Our sessions cater to all skill levels, ensuring your time away from the office is both valuable and impactful.

CEC CENTRAL

Your go-to hub at the heart of the conference. Visit the Event Info Desk for general enquiries, the Training Desk for course support, the Technical Support Desk for any tech assistance, and the Q&A Corner to connect with presenters after sessions.

BREAKOUT SESSIONS

After the General Sessions, the AP CEC continues with two dynamic breakout session types: Training Classes, and Tech Talks, each designed to deepen your expertise and elevate your LabWare experience.

TRAINING CLASSES

Delivered in a classroom format, these sessions include a broad spectrum of training courses to update and refresh your knowledge of LabWare product functionality, how to efficiently support your LIMS/ELN, and techniques for managing cost effective upgrades. Training is suitable for a wide range of skill levels and is a major benefit of the time you invest leaving your workplace to attend the CEC.

TECH TALKS

Join interactive sessions where customers, developers, consultants, and industry experts tackle common challenges and explore solutions. Expect product demos, configuration examples, round-table discussions, and audience participation, all aimed at building a shared understanding of available solutions, including new products, services, or processes.

EXTEND YOUR CERTIFICATION

Attendees with a current LabWare System Administrator certification can extend it for two years by attending any breakout session. Attendance will be recorded for each session and a certificate will be issued.

TRAINING CLASS LOGISTICS

This year, we plan to host the LabWare CEC training environment through cloud technology. Attendees will be able to log into their personal workspace; log-in information and minimum requirements will be provided to registered attendees prior to the start of the CEC. Current minimum requirements include HTML5 supported browsers or the ability to install the AWS platform. Many of the training classes will include exercises to allow for a hands-on experience of the topics presented during the course. Laptops are required unless otherwise designated in the Course Abstract.



TRAINING COURSE ABSTRACTS

Two types of sessions will be available during the Asia Pacific CEC: Training Classes and Tech Talks. For those with a current LabWare System Administrator certification, attending any breakout session will extend your certification for 2 years. * Attendance will be taken for each individual session.

TRAINING LEVEL DEFINITIONS

BEGINNER	Designed for new users with a basic understanding of LabWare who want to gain additional configuration and functional knowledge. Some LabWare knowledge (i.e. actively working in the system for a few months) is helpful.
INTERMEDIATE	Aimed at users of LabWare with at least a year of practical experience who want to learn about enhancements and additional functionality. These courses introduce module functionality as well as system maintenance and other topics. It is useful to have completed Admin1 training to take this class.
ADVANCED	Intended for proficient users of LabWare with extended practical experience. Classes generally take a deeper dive into more complex functionality and it is expected you have the required skills to learn the content as the course may not cover the introductory material.
EXPERT	Developed for experienced users covering complex scenarios and functionality. Attendees are expected to have a very good working knowledge of LabWare and have performed complex configuration with a keen interest in the course topic.
TECH TALKS	Tech Talks will bring together Customers, developers, consultants, and interested parties to discuss common challenges and opportunities to help determine a comprehensive solution or approach to the topic. Tech Talks may include: product demonstrations, configuration examples, presentation from industry experts with audience participation encouraged.

TECH TALKS

TITLE	DURATION	SYNOPSIS	DATE
			WEDNESDAY
			THURSDAY
			FRIDAY

AVAILABLE IN JUNE

BEGINNER COURSES

TITLE	DURATION	SYNOPSIS	DATE
LabWare 9 Functionality - Part 1 (cont'd on Thursday) Course ID: T02	1.5 hours	Provides an overview of the new LabWare 9 functionality including the User Interface updates, system requirements, common workflows, two factor authentication and other features. The course will also go into configuration options for using the new LabWare 9 functionality.	Wednesday
Crystal Reports Introduction - Part 1 (cont'd on Thursday) Course ID: T20	1.5 hours	The Crystal Reports class will introduce students to the Crystal Reports Developer application and the configuration of simple report templates. Students will learn how to run a report from LabWare using an access routine and query tag. This course will also highlight groups, Crystal formulas, summary fields, and running totals. It is recommended to have an understanding of LabWare's functionality to attend this course.	Wednesday
LabWare 9 Functionality - Part 2 Course ID: T02	1.5 hours	**Part 2**	Thursday
Crystal Reports Introduction - Part 2 Course ID: T20	1.5 hours	**Part 2**	Thursday
ELN Overview Course ID: T03	3 hours	The ELN Overview class will introduce the concept of the Electronic Laboratory Notebook (ELN). End User exercises will allow you to get a feel for the ELN interface. The last half of the class will allow students to configure templates, including mapping, and test their configuration by creating an experiment with the newly created templates. It is recommended to have attended a LIMS Administration course prior to any ELN classes or have some experience working in a LabWare system.	Thursday

INTERMEDIATE COURSES

TITLE	DURATION	SYNOPSIS	DATE
LIMS Basic 11 & 12 Functions Course ID: T21	1.5 hours	In this class, we will look at new LIMS Basic functions and enhancements introduced in module enhancements. ***Course also availabe on Friday due to popular demand.****	Wednesday
*** LIMS Basic 11 & 12 Functions** Course ID: T21	1.5 hours	***Please note:*** *this session is a repeat session from Wednesday.*	Friday
Data Science Engine Course ID: T23	1.5 hours	The Data Science Engine training will explore setup and use of Python and the R statistical programing languages within LIMS. This course will cover the basics of importing data to the Data Science Engine and offer several hands-on examples of data processing and visualization with R and Python. Prior knowledge of R and Python is not required, but will be helpful in understanding the material. It is recommended that attendees have at least six months experience in a LIMS Administration role to attend this course.	Friday
User Dialogs Course ID: T26	1.5 hours	Looks at ways to customise your LIMS by adding or updating menus for quicker access to required functions. Also looks at how to capture information from users through pop-up dialog boxes and store the information for more efficient processing within your system.	Friday

ADVANCED COURSES

TITLE	DURATION	SYNOPSIS	DATE
Database & SQL Advanced Course ID: T18	3 hours	This updated course will cover more advanced SQL concepts such as handling dates in SQL, SQL functions, formatting SQL results for display purposes and advanced table joins. Trainees will build a Visual Workflow table that uses these concepts. Attendees should have a basic knowledge of SQL syntax.	Thursday
Batch Manager Course ID: T11	3 hours	This course we explore the more advanced features of Batch Manager. The training will provide an overview of Batch Manager functionality before going advanced use cases such as Analysis Variation, Calibration Batches, Stock Standards, Component Calculations or Instrument Calibrations.	Thursday
Message Queuing Telemetry Transport (MQTT) Course ID: T07	1.5 hours	Message Queuing Telemetry Transport (MQTT) is a light weight protocol to allow systems to communicate and used by LabWare for various functionality including LabWare Mobile, LabWare Agent and Message Engine. This training will explain the concepts of using MQTT and how to setup a Broker for use.	Friday

EXPERT COURSES

TITLE	DURATION	SYNOPSIS	DATE
Cluster Manager & Background Services Course ID: T20	3 hours	Cluster Manager and Background Services help you process jobs in the background when you choose to prevent consuming processing time in the front end user application. Examples are processing high volumes files or reports. This training will show how to setup Cluster Manager and Background Services within your system.	Thursday
Web Log Files Course ID: T08	1.5 hours	Designed for LIMS Administrators to help manage and troubleshoot their web deployment including performing diagnostics on the different deployment layers, load balancing and single sign-on.	Friday

REGISTRATION + COST

Invest in your lab's future.

Most customers are entitled to attend the conference as part of your Annual LabWare Maintenance and Support fee. The number of entitled attendees per customer is based on the number of LabWare LIMS Concurrent Users per your license. Please refer to "LIMS Concurrent User" table to the right.

Additional attendees are welcome to attend at AU$4,000 (plus GST where applicable) per person. Please email Genna on apcec@labware.com

NO. OF LABWARE LIMS CONCURRENT USER LICENSE	NO. OF ATTENDEES INCLUDED
1 - 24	1
25 - 49	2
50 +	3

WHAT'S INCLUDED

- **Attendance to Welcome Dinner on Tuesday.**
- **Attendance at the Conference on Wednesday, Thursday and Friday.**
- **Accommodation on Tuesday, Wednesday and Thursday.**
- **All meals from Tuesday Dinner until Friday lunch.**
- **Group coach transfer to Airport on Friday at the conclusion of the CEC.**

Your guest (spouse / husband / wife) are welcome to attend, with the following included in your conference fee:

- **Dinner and accommodation on Tuesday, Wednesday and Thursday.**
- **Breakfast on Wednesday, Thursday and Friday.**
- **Lunch is NOT included.**
- **Group coach transfer to Airport on Friday at the conclusion of the CEC.**

GUEST POLICY

A LabWare GUEST must be a partner (i.e., spouse, husband or wife). A guest is defined as a significant other whose primary purpose in attending the conference is to accompany the registrant. A co-worker or associate within the industry does not qualify for a guest registration and should complete an individual registration. Guests will be issued and are expected to wear their LabWare Name Badge. Guests must organise their own lunch each day as LabWare organised lunches are strictly limited to Conference Attendees.

CANCELLATION POLICY

PLEASE NOTE: After the 22nd July 2026 deadline, the attendees will be responsible for the full registration fee. All cancellations must be made via e-mail to apceccancel@labware.com

Plan your trip with ease.

Pullman Cairns International is a 5-star hotel in the heart of Cairns, blending tropical charm with modern luxury. Guests enjoy spacious rooms with ocean or mountain views and easy access to the Great Barrier Reef, rainforest, and local attractions. The hotel also holds Sustainable Tourism Certification, with eco-friendly initiatives and thoughtfully designed accessible facilities.

For the 2026 CEC, everything will be conveniently located under one roof. The main conference sessions, training rooms, and Tuesday and Wednesday evening events will all take place within the hotel, making it easier to move between sessions than ever before.

PULLMAN CAIRNS INTERNATIONAL

17 Abbott Street
CAIRNS, 4870, Australia
T: +61 7 4031 1300

Check-in time: 15:00
Check-out time: 11:00

Locate the Pullmam Here
Read about the Pullman Here



24 - 26° C
DAYTIME



18 - 20° C
EVENINGS



SMART CASUAL
DRESS CODE



BRING LAPTOP
FOR TRAINING

I'M IN!
REGISTER HERE

COACH TRANSFER

LabWare will be providing coaches on Friday from the Hotel to Airport. Please book your seat via the registration page.

DEPARTURE TIMES:
13:30 Cairns Airport
14:30 Cairns Airport
15:30 Cairns Airport

TRANSPORT

The Pullman International Hotel is located 10-15minutes drive from Cairns Airport.

Attendees are responsible for their own transportation from the Airport to the Hotel. There are a number of transport options, taxi, Uber or bus. Taxi fare is approximately AU$25 - 35 one way.

Please refer to the following website for transport information and costs:
Cairns Airport
Con-x-ion Cairns Airport Transfers

EXTEND YOUR STAY

Delegates can extend their stay at the conference hotel at the conference rate, up to three nights before and after ***(subject to availability).***

Rooms are AUD 295 per night, including breakfast for one guest. Additional breakfasts are AUD 28 per person.

A credit card is required to secure bookings.

To arrange extra nights, **please email:**
Monyna Giner-Tan
monyna.giner-tan@accor.com

Get Moving at the CEC

START YOUR DAY WITH A CAIRNS FUN RUN (OR WALK!)

This year, we're kicking things off with something new — a relaxed Fun Run/Walk before CEC Day begins!

Join the LabWare team for an informal 5K run (or 4K walk!) on Wednesday morning, at 6:30 AM. It's not a race — just an easy way to get moving, enjoy the fresh morning air, and take in the beauty of Cairns before the conference sessions start.

There's no need to register — simply pack your running shoes, meet us onsite, and head out at your own pace. Whether you prefer to run, jog, or stroll, everyone's welcome!

LABWARE RUN AND WALK LEADERS
Adam Benson and Chamnong Ingsathit will head up the running group.
Genna Nachtigal and David Lai will head up the walking group.





ANY QUESTIONS OR NEED MORE INFORMATION?

Visit the official **AP 2026 CEC website** to find all the information you need.
If you still need help, please contact Genna at apcec@labware.com



I'M IN!
REGISTER HERE

We look forward to welcoming you to Cairns!