



LABWARE CECNA

PALM SPRINGS

The Westin Rancho Mirage Resort

MAY 04 - 08

CONFERENCE AT-A-GLANCE

Register today for the 2026 LabWare North America Customer Education Conference (CEC)!

Join 500+ industry leaders at the LabWare Customer Education Conference (CEC) — North America's premier Lab Informatics event. Stay ahead of digital transformation, explore LabWare innovations, and maximize your technology investment. Connect with experts and peers to drive operational excellence and long-term value.

STAY COMPETITIVE

Your LabWare system is a long-term investment, evolving over 15-20 years to meet new business demands. Staying competitive requires continuous adaptation. The CEC equips you with insights into industry trends, best practices, and real-world solutions from fellow customers—helping you optimize operations and address emerging challenges efficiently.

CONNECT AND COLLABORATE

With LabWare implemented in over 30,000 laboratories across 2,500 companies worldwide, our unified platform fosters shared experiences and solutions across diverse industries. The LabWare CEC enables you to leverage this extensive knowledge through focused workshops, industry-specific discussions, and valuable networking opportunities.

ELEVATE YOUR SKILLS

The CEC offers diverse training courses to keep your LabWare knowledge fresh. These sessions, designed for all skill levels, are a valuable part of your investment in attending. Get practical guidance on LabWare LIMS, ELN, and system administration to maximize the value of your LabWare platform.



Join Us in Palm Springs for CEC 2026!

The LabWare CEC is our most impactful event, bringing together hundreds of industry leaders and innovators. This Conference offers actionable insights, hands-on sessions, and valuable face-to-face networking with LabWare experts and peers. Your participation drives future advancements in LabWare solutions, so start planning now to ensure your company gets the most from this essential gathering.

EVENT OVERVIEW

Join us for a week filled with innovation, learning, and collaboration!

- New Product Development
- Announcements
- Customer Presentations
- Training Courses
- Tech Talks
- Innovation Zone Exhibitors
- Hands-on Workshops & Demos
- Networking with Peers

Don't miss this opportunity to advance your skills and drive success in your organization.

BEST PRACTICES AND INNOVATION

LabWare collaborates with customers to develop industry-specific best practices, ensuring our solutions meet your unique needs. The CEC fosters dynamic discussions and idea-sharing, enabling you to leverage the entire LabWare community for your organization's benefit. Engage with peers and LabWare experts to drive innovation and excellence in your operations.

TECHNOLOGY UPDATES

With over 2,500 customers worldwide, LabWare users leverage cutting-edge technology across various industries. At the CEC, connect with peers who have implemented the technologies you're considering and consult with LabWare's management team to strategize your approach. This collaboration ensures informed decisions and effective planning for your technological advancements.

INTERACTIVE TRAINING

Enhance your LabWare expertise with our diverse training courses, designed to:

- » **Update your knowledge of LabWare functionalities.**
- » **Optimize support for your LabWare LIMS & ELN systems.**
- » **Learn cost-effective upgrade strategies.**

Our sessions cater to all skill levels, ensuring your time away from the office is both valuable and impactful.

CEC CENTRAL

The central hub of the conference, bringing together the **Event Desk** for all your CEC related questions, the **Training Desk** for course assistance, **LabWare Live!** showcasing practical laboratory workflows powered by the latest technology, and the **Innovation Zone**, where leading technology exhibitors present solutions that integrate with and extend the LabWare platform.



ACCOMMODATIONS

Join us at The Westin Rancho Mirage Golf Resort & Spa for a memorable conference experience. Set on 360 pristine acres, The Westin Rancho Mirage offers guests unparalleled amenities including a championship Pete Dye golf course, a relaxing full-service spa, sparkling pools, and fantastic dining options. Stay in luxury, connect with peers, and enjoy the stunning desert landscape – all in one place.



Room Reservations:

LabWare has a special group rate of \$219.00 plus tax per room per night. The resort fee of \$40.00 will be reduced to \$5.00 at time of check in.

Occupancy tax, currently 13.295%, applies.

Self parking is complimentary, and Valet parking is currently \$39.00 plus tax per vehicle per night.

Should there be a need to cancel your reservation, please do so at least 72 hours prior to scheduled arrival date to avoid a one-night fee plus tax.

Hotel check in time is 4:00 pm and check out time is 11:00 am.

****If you would like to reserve more than one room, please book them one room at a time****

THE DEADLINE FOR BOOKING YOUR ROOM AT THE LABWARE GROUP RATE :

Tuesday, March 31, 2026.

After March 31, 2026, the LabWare Group Rate is not guaranteed and rooms will be based on availability.

Hotel rooms will be offered 3 days prior and post-conference at the group rate, based on availability.



Weather:

Early May in Palm Springs brings hot, sunny, and dry weather, marking the transition into summer.

* Average Highs: upper 80s to mid-90s°F.

* Average Lows: mid-50s°F to low 60s°F

Extremely sunny, clear skies, and very low humidity. Virtually no rainfall this time of year as dry season is in full effect.



Transportation:

The Westin Rancho Mirage Golf Resort & Spa is approximately 6.7 miles from Palm Springs International Airport (PSP). At this time, attendees should plan to arrange their own transportation to and from the airport and hotel. Transportation options include Uber, Lyft, taxis, and other ground transportation services available through Palm Springs International Airport. Additional event transportation updates, if any, will be shared closer to the conference.

To make reservations:

- Book online: <https://book.passkey.com/go/LabWare2026> (link active until Tuesday, March 31, 2026).
- Questions or assistance Call 1-877-253-0041 or email grouphousing@westinmh.com (link active until Tuesday, March 31, 2026).

COST + REGISTRATION

Registration Fee:

Early Bird Registration Fee is \$2,250 per attendee. Register by **Friday, March 20th, 2026**. After **March 20th, 2026**, the registration fee will increase to \$2,500

CEC Attendance may be a component of your annual Maintenance & Support agreement (please check your latest Service Agreement for your status).

We understand there may sometimes be extenuating circumstances that prevent the PSC from attending. Therefore, it is LabWare's policy that the PSC spot at the CEC, if necessary, can be transferred to another employee of your choosing. LabWare highly recommends you send your Secondary Support Contact, should your PSC not be able to attend. Please note, it is NOT necessary to change/update your PSC contact information solely for the purpose of attending the CEC.

Cancellation Policy:

Please Note: All cancellations must be made online by registrants using their registration form or via e-mail to naceccancel@labware.com. Before **Friday, April 3rd, 2026**, attendees can cancel without penalty.

After Friday, April 3rd 2026, attendees will be responsible for the full registration fee.



The Registration Fee Includes:

- ♦ **WELCOME RECEPTION:**
Monday evening, May 4, 2026.
- ♦ **FOUR DAY CONFERENCE:**
Featuring Technical and Management Sessions, Tech Talks, Training (25+ classes), and Exhibitors.
- ♦ **NETWORKING OPPORTUNITIES:**
Connect with LabWare experts.
- ♦ **MEALS PROVIDED:**
Breakfast and lunch Tuesday through Thursday. Please note, lunch will not be served on Friday, as the CEC concludes at 12:30 PM.
- ♦ **LABWARE-SPONSORED DINNERS:**
Join us for two evening dinners on Tuesday and Thursday where you can continue networking, unwind, and enjoy the California air!
- ♦ **EVENING HOSPITALITY:**
Network with peers and the LabWare team at our nightly hospitality gatherings.
- ♦ **LABWARE CEC GIFT BAG:**
Register by Monday, April 6, 2026, to receive a LabWare CEC polo shirt and other give-aways.

Guest Policy:

A LabWare GUEST must be a member of your immediate family (spouse/significant other and children). A guest is defined as a family member or significant other whose primary purpose in attending the conference is to accompany the registrant. A co-worker or associate within the industry does not qualify for a guest registration and should complete an individual registration.

Our attendees often choose to invite their families to join them for the week to take advantage of the opportunity to visit a new city and enjoy some R&R while they are attending the Conference. Although LabWare does not coordinate meals, events or activities for your guests, they are welcome to attend the Welcome Reception and the two LabWare-sponsored dinner events at no extra cost, as long as they are registered. **Guests are on their own for all meals; breakfast and lunch each day is strictly limited to Conference Attendees.**