Implementing Patient- and Family-Centered Care and OpenNotes: Building Mutually Beneficial Partnerships

Omni Shoreham Hotel—Washington, DC
Friday, October 20, 2017—7:30 am – 4:00 pm

The Institute for Patient- and Family-Centered Care is pleased to partner with OpenNotes to bring this important one-day meeting to Washington, DC as part of efforts to enhance quality, safety, and the experience of care in ambulatory settings.

**OpenNotes** is a movement dedicated to making health care more open and transparent by encouraging doctors, nurses, therapists, and others to share their visit notes with patients. Sharing clinical notes is a patient- and family-centered best practice.

Join us in Washington, DC to participate in the dialogue and shared learning. Explore practical and effective strategies and related benefits for creating a culture of patient-and family-centered care and the use of OpenNotes in ambulatory care.

**Who Should Attend:**
- Health systems – with a team of **five** consisting of three leaders and two patient and family advisors*
- Consumer Advocacy Groups
- Health Care Policy Staff

**Registration fee for health system leaders is $275**

(*No registration fee for patient and family advisors)

Get further details about the meeting on our website [http://www.ipfcc.org/events/meetings/opennotes.html](http://www.ipfcc.org/events/meetings/opennotes.html)

**Meeting Faculty**, with expertise and experience in ambulatory transformation and successful implementation of OpenNotes, include:

- **Beverley H. Johnson**, IPFCC President and CEO; Bethesda, MD
- **John Santa, MD, MPH**, Director Dissemination, OpenNotes; Portland, OR
- **Jonathan Bullock**, Principal Consultant, National Service Quality, National Leader, Person and Family Centered Care, Kaiser Permanente; Oakland, CA
- **Amy Cohen, PhD**, Family Leader, Program Director for Patient- and Family-Centered Care, and Co-Lead for OpenNotes Implementation, The University of Vermont Medical Center; Burlington, VT
- **Catherine M. DeRoches, DrPH**, Executive Director, OpenNotes; Boston, MA
- **Kerry Litman, MD, CPPS**, Family Physician, Physician Quality Director, Kaiser Permanente San Bernardino County Medical Center, and Physician Lead for PFCC in the Kaiser Permanente Southern California region; San Bernardino, CA
- **Stephen F. O'Neill, BCD, JD**, Behavioral Health Specialist, OpenNotes; Boston, MA
- **Liz Salmi**, Senior Multimedia Communications Manager, OpenNotes; Boston, MA
- **Deborah Wachenheim, MPP**, Manager of Stakeholder Engagement, OpenNotes; Boston, MA
- **James Wallace, MD**, Medical Director, Radiation Oncology, The University of Vermont Medical Center; Burlington, VT