Ambulatory and Primary Care Conference Sessions

Monday, July 25

A6  Building Health Literacy – Focus on Standardization of Patient Education at Vidant Health—Vidant Health
A7  Effectively Integrating Patient and Family Advisors as Co-Investigators in PCORI Initiatives—Monroe Carell Jr. Children’s Hospital at Vanderbilt; Lipscomb University College of Pharmacy
A8  Partnering with Patient and Family Advisors to Validate a Patient-Centered Primary Care Tool—Brigham & Women’s Hospital
A10 Partnering with Patients and Families to Develop, Implement, and Evaluate Five Novel PFCC Communication Simulation Programs Across the Medical Education Continuum—University of Michigan Medical School; University of Michigan Health System
B1  An Integrated Approach to Patient Engagement in Quality Improvement—McGill University Health Centre
B3  Start a Movement: Influencing, Cultivating and Spreading a Culture of Patient- and Family-Centered Care—Kaiser Permanente Southern California
B5  OpenNotes and Psychotherapy: Is this Oil and Water for Patient Care?—Center for Bioethics, Harvard Medical School; Beth Israel Deaconess Medical Center
B6  Novel Interventions, Meaningful Outcomes: A Multi-tiered Approach to Building Patient and Family Partnerships in Delivery System Research—Center for Child and Family Resilience; Sala Institute for Child and Family Centered Care, NYU Langone Medical Center; Fink Children’s Ambulatory Care Center; NYU School of Medicine
B7  Family Partnerships in a National Professional Medical Society—AAP Family Partnerships Network
C1  Enhancing Timely Patient Access to Care: Collaboration in Action—Patient Voices Network; Providence Health Care
C5  Power of Partnering: Improving Healthcare by Including Families and Patients as Partners—Riley Hospital for Children at IU Health
C6  Peer Support in Primary Care – Improving Health Outcomes—Patient-Centered Primary Care Collaborative (PCPCC); The Hall Project; University of North Carolina-Chapel Hill
C8  Building Meaningful Patient Engagement Within a Clinical Data Research Network—OCHIN
C9  One Patient, One Student, Two Processes: Integrating Health and Education Transition—University of Florida
C10 Partnering with Patient/Family Advisors in the Development of Patient/Family/Staff/Physician Educational Resources—Stanford Health Care
D4  Dynamic Duo: Parent Partner and Care Coordinator—Summit Pediatrics
D7  Developing UMHS Peer Mentoring Standards and Guidelines for System Wide Program and Developing Online Peer Management Toolkit—University of Michigan Health System

Tuesday, July 26

E4  A Conversation Exploring Current Progress and Additional Opportunities for CMS Quality and Innovation Programs to Enhance Partnerships with Patients and Families—National Partnership for Women & Families; Quality Improvement and Innovation Group, Center for Clinical Standards and Quality; Centers for Medicare and Medicaid Services (CMS)
E6  Developing a Tool to Measure Patient Partnership at the Clinical and Organizational Level—University of Montréal; CIUSSS Mauricie
E7  A Cold Splash of Reality: Nobody Owns a Single Task in Health Care – A Unique IPE Course to Bring Us All Together—University of Arkansas for Medical Sciences
F7  Collaborating in Asthma Research: Patient and Family Partners in PCORI’s Asthma Evidence to Action Research Network—MacColl Center for Health Care Innovation; Group Health Research Institute; Patient Centered Outcomes Research Institute (PCORI)
F10  Patient and Family Centered Care Management – What Does It Look Like?—Community Health Options
G5  A Shared Experience: Integrating Peer-to-Peer Support Models into Care Delivery Across Diverse Health Conditions—Kaiser Permanente National Headquarters; Kaiser Permanente Oakland Medical Center
G6  Patient Engagement in Outcomes Research: Perspectives on Patient Roles in a Large Research Project on Shared Decision Making for Asthma Care—Carolinas HealthCare System
H1  Minnesota’s Transformative Partnerships—Minnesota Department of Health
H4  Yes! The Doctor Is In! Physician Partnerships to Improve the Experience of Care—University of Arkansas for Medical Sciences
H6  Salud Para Todos: A Community-Based Approach to Enhancing Family-Centered Care for Hispanic Children and Their Families—Columbia University; National Center for Medical Home Implementation; American Academy of Pediatrics; Rhode Island Parent Information Network
H10 Ask One Question to Learn and Act on What Matters to Patients—University of British Columbia; Wales School of Medicine, Cardiff University, Cardiff; University of Cambridge School of Clinical Medicine
I7  Patient Engagement: Policy, Programs, and Behavior Change—Red Deer Primary Care Network

Wednesday, July 27

K7  A New Medicine for Patient Engagement: Patient/Family Advisors Play Key Role in Implementation and On-Going Assessment of Open Notes for Kaiser Permanente Northwest Region—Kaiser Permanente
K10  Patient Voices: Outcomes of a Brief Health Care Provider Education Intervention Featuring Persons with Disabilities as Teachers—Autism Resource Community Hub; Lehigh Valley Health Network
L5  Think Disruptively!...Engineering the Perfect PFCC Storm #LeadershipMatters—University of Michigan C.S. Mott Children’s Hospital Congenital Heart Center
L5  Integration of Patient- and Family-Centered Care in an Outpatient Clinic Supporting Families and Their Children Who are Deaf/Hard of Hearing—University of Michigan Health System
L7  Patients and Families as Partners in Clinical Transformation—Patient-Centered Primary Care Collaborative
M1  Patient Partnership in Quality Improvement of Healthcare Services: Patient Input and Challenges Faced—University of Montréal
M2  The Reality of Real Time Patient Experience Measurement: Cancer Treatment Questionnaire—Sunnybrook Health Sciences Centres, Odette Cancer Centre; Cancer Care Ontario
M3  Bridging the Gap: Finding Meaning Through Collaboration Between Families and Medical Staff in a Developing Pediatric Complex Care Clinic—Children’s Comprehensive Care Clinic
# Ambulatory and Primary Care Conference Posters

A Grass Roots Approach to Creating a Patient and Family/Caregiver Advisory Council at a Comprehensive Cancer Center—The Sidney Kimmel Comprehensive Cancer Center at the Johns Hopkins Hospital

A Quality Initiative Endorsed by Cancer Care Ontario in Partnership with the Program in Evidence-Based Care: The Person-Centred Care Guideline—Cancer Care Ontario

Advance Primary Care: Spectrum Health Transforms the Culture to Meet the Needs of the Patient—Spectrum Health

Beyond the Patient Handout: How Patients and Families Have Transformed Health Education—Sala Institute for Child and Family Centered Care, NYU Langone Medical Center

Building Better: Partnering with Families from Ground Breaking to Ribbon Cutting and Beyond—The Children’s Hospital of Philadelphia

Building Community for Dialysis Patients—Niagara Health System

Chronicking Childhood Cancer: Illuminating the Illness Experience Through Narrative—University of Michigan

Clinical Practices That Increase Active Patient and Family Involvement in Care: Are These Being Utilized at Your Institution? How Do You Know?—Vanderbilt University Medical Center

Community Collaborations Foster Successful Health Care Partnerships—Autism Resource Community Hub; Lehigh Valley Health Network

Developing a System-Level Approach to Measure the Delivery of Person-Centred Care in Ontario—Cancer Care Ontario; Sunnybrook Health Sciences Centre

Engaging Patients and Families as Partners: Transforming the Out-Patient Cancer Center Experience—The Valley Hospital

Engaging Patients in Practice Transformation: Theory and Practice—San Francisco Health Network-Department of Public Health; UCSF Department of Family and Community Medicine

Enhancing Family-Centered Care within Pediatric Practices: A Quality Improvement Approach—American Academy of Pediatrics/ National Center for Medical Home Implementation

Extending the Culture of Patient-Centered Care in Physician Practices at Vidant Health—Vidant Health

From Concepts to Actions: Patients, Family Members and Physicians Describe Patient- and Family-Centered Care—American College of Physicians; National Partnership for Women & Families

Improving the Lives of Alzheimer’s Patients and Their Caregivers: A Patient-Centered Statewide Approach—Billings Clinic

Lessons Learned from Creating a Member Advisory Group for a Large, Non-Profit Insurer—American Institutes for Research; Blue Cross and Blue Shield of North Carolina

#MakeTheTransition: Building an Interprofessional Curriculum on Youth with Special Healthcare Needs Entering Adulthood through Partnerships with Patients and Families—Hospital for Joint Diseases, NYU Langone Medical Center

Partnering with Patients for Quality Improvement - Results of Pan-Canadian Collaborative—Canadian Foundation for Healthcare Improvement; McGill University Health Center

Partnering with Patients to Improve Quality and Patient Satisfaction Results in a Canadian Academic Ambulatory Care Hospital—Hotel Dieu Hospital

Patient Experiences as Drivers of Change: A Unique Model for Reducing Transgender Health Care Disparities at an Academic Medical Center—NYU Langone Medical Center; NYU School of Medicine

Responding to the Education Needs of Our Patients through Mobile Technology—Holland Orthopaedic and Arthritic Centre of Sunnybrook Health Sciences Centre

S.Q.U.A.S.H. (Smart Choices, Quality Ingredients, Unique, Appetizing, Simple & Healthy): How Patients and Families are Partnering to Transform Nutrition Education Programs—Sala Institute for Child and Family Centered Care, NYU Langone Medical Center

Surveying a National Sample of Ambulatory Primary Care Practices About Patient- and Family-Centered Care—American College of Physicians; Institute for Patient- and Family-Centered Care

The 5Ps: Promoting the Power of Proactive Partnership with Patient and Family Advisors—Kaiser Permanente San Diego

The Off-Treatment Initiative: The Development and Implementation of A Road Map Towards Survivalship—Dana-Farber Cancer Institute

Youth, Caregiver, and Physician Perspectives on Important Factors in the Transition from Pediatric to Adult Healthcare—RAND

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