



Agenda Topics Overview

Gaylord Rockies | Denver, CO | Pre-Con: Dec. 7 | HCTC: Dec. 8–10



Cogsdale provides purpose-built software solutions for utility providers and local government institutions. Our best-of-breed ecosystem integrates artificial intelligence (AI), workflow automation, and data-driven reporting tools to enhance efficiency and provide actionable insights across customer service, financials, asset, and enterprise resource management operations.

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(Description for Topics, *description above for business overview*)

Join Cogsdale at HCTC 2026 and discover what's next for utility and local government technology!

You'll learn about the latest innovations across Cogsdale's core solutions, our updated roadmap to NexusCIS and Business Central readiness, and the AI-driven technologies we are developing to make your work simpler. Hear directly from product experts, learn from fellow customers, and discover new ways to improve efficiency, enhance service delivery, and get more value from your technology investments.

With over 30 unique sessions tailored directly by your feedback, HCTC 2026 offers opportunities for everyone to learn, grow, and connect.

We look forward to seeing you in Denver as we explore the future of utility technology together, and continue building stronger, smarter communities through innovation, collaboration, and customer success.

(finalized list, sessions titles and descriptions to be announced, subject to change)

Cogsdale	Agenda Topics
Day 1	• Cogsdale Opening Ceremony • GP End-of-Life: Planning Ahead (Without the Panic) • The Road to NexusCIS: Readiness and Next Steps • GP vs. Business Central: Changes and Why It Matters • Nexus Roadmap: NexusCIS, NexusEAM, and More • Business Central Foundations: Data, Setup, & Roles • 3Ps of Nexus Migration – Planning, People, & Processes • Feedback to Features: How Customer Input Shapes Us



For more information, please visit: harriscomputer.com/events

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	• Business Process Reviews: Practical Modernization Steps
Day 2	• Reporting in a Post-GP World (SmartLists to Popdock) • NexusCIS Screens & Workflows: Daily User Training • Customer Modernization Stories: Lessons from the Field • Modernized Management: Cloud & Managed Services • The New Dimension(al Accounting) • Billing 101: Processes and Exceptions • Workflows & Automations Across the Cogsdale Solution • Fan Favorite - You Don't Know What You Don't Know! • Integrated Solutions for Business Central • The Nexus Dashboard: Exceptions, Insights and Action • Data Quality Matters: Cleaner Data for Better Decisions • AI in Action: Practical Demos and Utility Use Cases
Day 3	• Partner Showcase: Tools That Extend Cogsdale Solutions • Customer Experience Tools: Portals, Payments and More • Ask Cogsdale Anything! Products, Services, & Support • Utility Innovation Roundtable • Customer Awards and Closing Ceremony