



## Agenda Topics Overview

Gaylord Rockies | Denver, CO | Pre-Con: Dec. 7 | HCTC: Dec. 8–10



Another year, another great training conference coming up. It's an excellent opportunity for attendees to meet the SmartWorks team and mix with other utilities to exchange ideas on using the SmartWorks suite of solutions. You will always be welcomed to attend SmartWorks sessions even if you registered with a different Harris division, but registering with us directly will help us ensure that our content matches your needs. You'll receive guidance on strategies, instruction on how best to use the software and individual one-on-one sessions with SmartWorks experts if you have any specific problems to solve. You'll leave the conference with a better understanding of how to get the most from your existing solutions and learn about new solutions that may benefit you. 2026 brings us new acquaintances, new ideas and new solutions, see you all there!

| SmartWorks | Agenda Topics                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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| Day 1      | <ul style="list-style-type: none"><li>• Roadmap, Rumors &amp; Reality: What's New in 5.2 &amp; What's Coming Next</li><li>• Hear From Your Peers: Inside an AMI &amp; MDM Implementation Journey</li><li>• Compass Tips, Tricks and Hidden Gems</li><li>• The Expanding Role of AI in SmartWorks</li></ul>                                                                                                                                                         |
| Day 2      | <ul style="list-style-type: none"><li>• Second Best: Opportunities beyond Billing</li><li>• Using Meter Data to Answer Other Questions</li><li>• Compass Analytics: From "Where Do I Start?" to Real Insights</li><li>• Advanced Analytics: From Real Insights to True Value</li><li>• VEE for Beginners: Building Confidence in Your Data</li><li>• Advanced: VEE Complex Use Cases and Investigation</li><li>• Birds of a Feather: Utility Roundtables</li></ul> |
| Day 3      | <ul style="list-style-type: none"><li>• Corner the Experts</li><li>• Invest in Features, Shape the Roadmap</li><li>• The Closing Circle</li></ul>                                                                                                                                                                                                                                                                                                                  |

| SmartWorks      | Agenda Topics                                                                                                           |
|-----------------|-------------------------------------------------------------------------------------------------------------------------|
| Pre-Conferences | <ul style="list-style-type: none"><li>• Rules Engine for Beginners</li><li>• Advanced Rules Engine Techniques</li></ul> |



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