



Agenda Topics Overview

Gaylord Rockies | Denver, CO | Pre-Con: Dec. 7 | HCTC: Dec. 8–10



Join the inHANCE team in Denver, Colorado to take a deep dive into your Utility Billing Software – Impresa!

HCTC 2026 is the perfect opportunity to network, learn, and explore the latest advancements in your inHANCE software solutions.

Whether you're an experienced professional or new to your career, this conference will equip you with practical tips, best practices, and innovative strategies to manage your team and utilities more effectively.

You'll engage with experienced trainers and industry experts, participate in comprehensive training sessions, view live demos, and join panel discussions covering a wide range of relevant topics.

Don't miss the chance to network with fellow professionals, exchange ideas, and gain valuable insights that will benefit your organization and most importantly, your customers.

PRE CONFERENCE

inHANCE	Agenda Topics
Day 1	Platform Deep Dive: Know Your Solution The Big Three A Day in the Life Open Floor: Live Q&A with Product Experts

FULL CONFERENCE

inHANCE	Agenda Topics
Day 1	Welcome to HCTC 2026: Let's Get Started Breaking the Ice: Meet Your HCTC Community The Full Picture: Our Solutions & What's New



For more information, please visit: harriscomputer.com/events

**HCTC
2026**

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	Billing Mastery: Foundations & the Bill Run Billing Mastery: Fix, Adjust & Resolve
Day 2	Talk the Talk: Modern Communications Strategy Real inHANCE Stories from Your Peers Data in Action: Reporting, BI & Auto Delivery The Smart Way to Work: Workflows & Efficiencies The Future is Now: AI and Your Utility Lock It Down: Security, Roles & Team Controls
Day 3	From the Field: Digitizing Work Orders Where We're Headed: The inHANCE Roadmap So You Think You Know inHANCE? The Game Show!



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