

HCTC
2026

Agenda Topics Overview

Gaylord Rockies | Denver, CO | Pre-Con: Dec. 7 | HCTC: Dec. 8–10



This year's HCTC is built around the work you do every day, with sessions that go straight into the tools and workflows you use. Topics include utility operations, data analytics, automations, systems maintenance, conservation, role-based dashboards, the always-popular tips and tricks, and so many more that will give you the tools you need to get work done. Not only that, we're bringing back the V5 Bootcamp for those who want to get hands-on and spend real time in the system.

Every session is designed to be interactive, with real examples and time to explore the tools. Whether you're new to the platform or have been working in it for years, you'll find sessions built around your role and the kinds of problems that show up on a normal workday. Like last year, we've made sure beginners, power users, and everyone in between have sessions that feel worth stepping away from their desk for.

At HCTC, you'll learn about better ways to work with what you already use and connect with other Advanced customers to compare notes and leave with practical takeaways you can put to work as soon as you're back in the office. We're excited about what's planned, but more than that, we're looking forward to seeing everyone networking and sharing ideas.

We can't wait to see you at HCTC 2026, where real work meets real solutions, and progress comes from learning together.

Advanced Utility Systems	Agenda Topics
Day 1	Product Road Map, Customer Appreciation Awards, Q&A, Networking
Day 2	Harris Ecosystem, Billing Tips and Tricks, Collections Tips and Tricks, Advanced Managed Services, Business Process Reviews, Data Analytics, System Maintenance, Troubleshooting Common Issues, Role-Based Dashboards, V5 Bootcamp, Actions, Scheduler, AML, and GIS
Day 3	Harris Ecosystem, More Tips and Tricks, Upgrading to V5, Planning for an Upgrade



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