



Agenda Topics Overview

Gaylord Rockies | Denver, CO | Pre-Con: Dec. 7 | HCTC: Dec. 8–10



System Innovators is excited to return to HCTC 2026 to connect, collaborate, and grow with our customer community. Our mission this year remains focused on delivering the education and insights you need to maximize your inovah experience.

Designed for IT and Finance professionals alike, our sessions offer inovah training, real-world client experiences, and collaborative roundtable discussions. Whether you want to sharpen your technical product knowledge or explore broader industry trends, HCTC 2026 is the place to be. We can't wait to see you there and hear what's on your mind!

System Innovators	Agenda Topics
Day 1	Kick off the conference with an executive opening address exploring the strategic vision for System Innovators. From there, we'll look at the latest inovah features, product updates, and configuration best practices. We will wrap up the day addressing critical regulatory priorities, including WCAG 2.2 AA accessibility standards and PCI compliance.
Day 2	Sessions will be centered on collaborative learning, peer insights, and strategic planning. We will kick things off with In Focus: inovah Client Experience , a customer-led presentation sharing real-world success and operational workflows. Next, we'll have interactive forum discussions exploring AI in local government , alongside a dedicated session to understand client priorities, pain points, and future possibilities . Finally, we will cover Environment Management , to provide insight on the do's and don'ts that ensure system success.
Day 3	We'll conclude our time together with open dialogue and technical deep dives. Sessions include our traditional Town Hall , giving clients a direct floor to ask the System Innovators team questions. We will also host a targeted Reporting Session to optimize your data and reconciliation workflows, followed by a session breaking down your latest Authentication Options for secure system access.



For more information, please visit: harriscomputer.com/events