

Track	Start Time	End Time	Session Title	Description
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	Agenda Management	The OnBase Agenda Management suite has come a long way in the past few years. Come learn about all the great features that allow government organizations, corporate boards, universities and any other formal meeting bodies to effectively manage their council, board and committee meetings. Get hands-on training with all of the OnBase Agenda suite modules including: Agenda, Minutes, Agenda Online, Agenda To Go (iPad), Voting and Agenda Media (video). We will cover hot topics like working with Tag Templates, customizing the Agenda Online website, general usage of the apps, and the latest base workflows.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	An Overview of the OnBase APIs for the Non-Programmer	As someone involved with OnBase, it's best to know what's possible through the OnBase APIs. While you may never code a single line, understanding what APIs are available, when they should be leveraged, and what they're capable of is critical to making informed design decisions. This course will also help you communicate with your developers and understand how to bridge the gap from OnBase functionality to custom capabilities using our APIs. You'll leave with a firm understanding of the APIs and be able to talk to what they can provide for new and existing solutions.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	Building Intelligence With Reporting Dashboards	OnBase provides a wealth of information to key decision makers that can be leveraged to make sound business decisions. This course demonstrates how Reporting Dashboards can make information in OnBase readily available to business leaders in a dynamic and visual format. Begin creating powerful, graphical reports that provide your leadership team visibility into the organization's key business metrics, as well as the metrics of your solution. Experience the competitive advantage dashboard reporting offers and further improve ROI.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	Building Your First OnBase Solution: Contract Management	Learn how to craft a comprehensive solution supporting Contract Management using OnBase Workflow, Document Composition and other capabilities. This hands-on session will help you understand the essentials of contract management, determine the separate facets of an overall contract management process, and create the core solution to collaboratively creating a contract. You'll leave the course with a functional solution and be ready to extend the solution in the Extending Your First Solution: Contract Management session.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	Building Your First Workflow Solution	Are you a System and Workflow Administrator who needs to maintain and build a Workflow solution? You are? Then, this course is for you. We'll introduce you to OnBase Studio and how to create a basic life cycle in Workflow. You'll learn essential Workflow functions such as ad hoc tasks, rules, actions and basic security in this hands-on approach to understanding the Workflow interface, interactions and possibilities.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	Building Your First WorkView Solution	Learn about the WorkView Case Manager rapid application development platform in this hands-on technical training class. We'll teach you how to build low-code configurable solutions to meet the needs of your business units. You'll also learn to take disparate data needs and sources and create one singular application to improve both visibility and productivity. Join us to explore how to apply these applications to real-world scenarios at your business.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	Creating and Conducting OnBase Testing	Testing... 1, 2, 3... is this thing on? Do you have trouble moving a project from implementation to go-live? Have you ever designed the perfect solution, only to have unforeseen ramifications cause you to make production fixes just to keep the project going? Have you ever had a user "test" a solution, only to find that the test covered only part of the solution? This session provides tools that put structure around one of the most important phases of a project: testing. In this Hands On Lab, we will discuss the differences between Functional Testing, Non-Functional and User Acceptance testing; how to set expectations while utilizing Waterfall or Agile methodologies; and also build sample test cases to guide you while you create your own test plan.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	Creating Simple Unity Forms	Ever been thrown into a project and part of that project requires knowing HTML (or insert other coding language) on an expert level? Yeah, us too. Enter Unity Forms, your guiding light to project completion. Stress no more and say goodbye to hours of coding. Unity Forms provides a point-and-click designer and is chock-full of functionality. We'll explore what it takes to create a Unity Form, how to perform custom actions, configure calculations, share the forms externally and much more. You'll get hands-on experience and design beautiful Unity Forms. Think your existing paper or electronic forms can't be converted to Unity Forms? Think again. After attending this class, you'll exclaim "I can do this!"

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Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	OnBase 101: The End User Experience	Welcome to the world of OnBase! This hands-on course will introduce you to the essential concepts of OnBase, and take you on a tour of the major functional areas from a user perspective. You'll learn about the different clients, how they align with user needs, and the capabilities available to users and process owners. You'll explore the options available to customize the experience, learn how OnBase fits alongside other applications, and explore the products and functionality that help create a business solution. Use this knowledge to quickly adapt it to your changing business processes.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	Security and OnBase	Keep the mission-critical data you store in OnBase where it belongs and ensure that only authorized users see it. We'll cover the options and features available to you to design a truly secure OnBase system. Learn about authentication and privileges, database best practices, disk group security, server configuration, encryption and more. We'll also discuss software features and best practices for implementation and regulatory compliance. This class is perfect for System Administrators looking to gain knowledge of the options and mechanisms available to design a secure OnBase system.
Advanced Training	9/17/17 9:00 AM	9/17/17 12:30 PM	System Administration - Recertification	Explore how changes, new features and best practices directly impact OnBase system administration with a group of experienced OnBase System Administrators. We'll discuss performance, administration, user acceptance, training, troubleshooting and more in an interactive, hands-on environment. Upon successful completion of this course, any individual who is (or was) an OnBase Certified System Administrator will have their certification status extended for two years. Please note that this session is not a substitute for the OnBase System Administration training course. While participants do not have to have attended OnBase System Administration training in the past, only those individuals who have been OnBase Certified System Administrators (OCSA) are eligible for the recertification component.
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Advanced Training	9/17/17 1:30 PM	9/17/17 5:00 PM	Building Your Second Workflow Solution	If you have a basic understanding of how to build a Workflow solution – or, if you've learned the essentials in our "Building Your First Workflow Solution" session - you'll be prepared to create your second Workflow solution in this session. We'll walk you through designing essential work-balancing among multiple users, how to configure administration-level security and available methods to provide related items to your users so they can make more informed decisions.
Advanced Training	9/17/17 1:30 PM	9/17/17 5:00 PM	Building Your Second WorkView Solution	In this hands-on training session, we'll go beyond the basics to explore advanced concepts like masking and sequences. Build a true solution with the WorkView Case Manager rapid application development platform. Leverage Workflow along with WorkView to unite disparate data methods and take your solutions to the next level.

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Advanced Training	9/17/17 1:30 PM	9/17/17 5:00 PM	Extending Your First Solution: Contract Management	<p>Having established a basic solution in the Building Your First Solution: Contract Management, this session will take the solution and expand its capabilities. From incorporating stronger external collaboration to incorporating a clearer framework in WorkView, this session will help you refine and expand your contract management solution. We'll look at functionality such as WorkView, Mailbox Importer, Integration with Outlook, advanced Document Composition functionality and Reporting Dashboards.</p>
Advanced Training	9/17/17 1:30 PM	9/17/17 5:00 PM	Introduction to Application Enabler	<p>We know OnBase isn't the only powerful software you have in your organization. We'll show you how Application Enabler quickly and easily creates seamless integrations between OnBase and your other core line-of-business applications. See how to configure Application Enabler for multiple types of applications and explore different deployment methods as well as some troubleshooting. Bridging the gap has never been easier.</p>
Advanced Training	9/17/17 1:30 PM	9/17/17 5:00 PM	Moving on Up: Resources, Tools and Best Practices for OnBase Upgrades	<p>Join our upgrade experts as they share best practices and empower you with the resources and tools that OnBase professionals in Hyland's Global Services, Tech Support and QA departments have developed over the years to ensure a smooth and successful upgrade process.</p> <p>Participate in hands-on activities, discuss planning and testing strategies, compare and contrast a traditional upgrade to an incremental parallel upgrade, and get answers to your real-world questions from Hyland's upgrade experts.</p>
Advanced Training	9/17/17 1:30 PM	9/17/17 5:00 PM	OnBase 102: A Technical Introduction to OnBase	<p>Are you new to OnBase? Learn how to configure an OnBase solution in this hands-on session. We'll start with basic solution design, and then move on to configuring Keywords, Document Types, Unity Forms and even a basic Workflow. By the end of this session, you'll have built an OnBase solution. Use this resource to guide you back at your organization when configuring a new OnBase solution, evaluating an existing solution or expanding your current OnBase solution.</p>
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Product: AnyDoc	9/18/17 1:30 PM	9/18/17 5:00 PM	AnyDoc Technical Training (Free Monday Afternoon Session for AnyDoc Customers)	<p>This class is specifically for current AnyDoc system administrators. Attend this class for technical training on the following topics – 1 Hour per topic:</p> <ul style="list-style-type: none"> Managing and troubleshooting your AnyDoc system Learn the tools that are available for managing the production system, troubleshoot issues, gather information and engage support. We will also discuss upgrades. Identifying & setting up a good freeform solution What are the components that define documents that are good candidates for a successful freeform solution? How do you define the parameters on what the solution can deliver? We will discuss how to build the solution, step by step, with a methodology that leads to success. Setting up Infiniworx for email importing and check processing This will include a walk through Infiniworx, including a review of functionality, the tools available within Infiniworx and a review of solutions Tips and tricks for a template solution A review of various template based solutions and some tips/tricks to help you build successful template based solutions.
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Product: LawLogix EDGE	9/18/17 3:00 PM	9/18/17 3:30 PM	PUW Welcome/Industry Update	Workshop kick off and welcoming by division President and an update on recent immigration news by VP & General Counsel
Product: LawLogix EDGE	9/18/17 3:30 PM	9/18/17 4:15 PM	Edge Essentials	Fast pace review of advanced case management features using Activities, Case Notes, Reminders, Messaging and Required Documents.
Product: LawLogix EDGE	9/18/17 4:30 PM	9/18/17 6:00 PM	Edge Essentials, Part 2	Master data management and form preparation best practices.
OnBase Essentials	9/18/17 5:15 PM	9/18/17 6:00 PM	OnBase 101: For New CommunityLIVE Attendees! Choose Your Own CommunityLIVE Adventure	Is this your 1st CommunityLIVE? Are you new to OnBase and wondering where to begin? In this session, we will get you started on your OnBase journey by helping you choose your own learning path at CommunityLIVE and beyond. We'll walk you through the agenda. Plus you'll get personalized guidance from 2 people who have been to CommunityLIVE for >20 years combined. Join Glenn Gibson and Carissa Nettle for an interactive, educational and entertaining pre-quel to the CommunityLIVE event. You will leave this session ready to hit the Vegas Nightlife, and full of OnBase knowledge to keep the conversation rolling.
Financial Services	9/19/17 11:15 AM	9/19/17 12:00 PM	25 Years in Financial Services	Welcome to our 25th class reunion! During this 45-minute session, we look at the "Most Popular" solutions and modules over the years. We will also feature a "Where are they now?" portion including Financial Services customers reminiscing about their pre-OnBase days. They will bring us up-to-date on what has happened over time with their OnBase solutions. You do not want to miss this special 25th reunion!
Technical	9/19/17 11:15 AM	9/19/17 12:00 PM	Best Practices and Methods for Creating an Effective Test System	Configuration Migration allows an OnBase Solution Developer or Administrator the ability to quickly and easily create and test systems which contain the structure, but not the data of the current production system. We will examine the features of Configuration Migration, and discuss the strategies for making Configuration Migration a part of your development, testing, and upgrade processes. Additionally, what are the approaches successful organizations use to create, maintain, and use a test environment? In what areas do we see organizations struggle?

Track	Start Time	End Time	Session Title	Description
Product: Brainware	9/19/17 11:15 AM	9/19/17 12:00 PM	Brainware Customer Case Study - Siemens	Siemens will be discussing their success using Brainware Intelligent Capture for Invoices in their Shared Services operation. They serve their multinational operation from a centralized location using Brainware.
Business Strategy	9/19/17 11:15 AM	9/19/17 12:00 PM	Build Your Business Case With ROI	ROI is most often one of the most driving factors for building the business case and selling the value of any investment in a new solution. Whether you're looking to expand OnBase, to justify a new investment, or to better calculate your own internal ROI -- this session will give attendees a number of methods for measuring ROI and methods Hyland uses to drive and position the value of OnBase.
Manufacturing & Industrial	9/19/17 11:15 AM	9/19/17 12:00 PM	Certify Process and Quality Control With OnBase Checklists	The many steps involved in ensuring that a product is manufactured correctly and safely can be too complex to handle from memory and too hard to manage with spreadsheets. OnBase Checklists for Process Control is a highly effective tool that can provide complete visibility into the quality control steps of your manufacturing process. Join this session to see the value OnBase Checklists can provide your organization. If you have an important process that you'd like to discuss, our experts will be ready to talk with you about how OnBase Checklists can help with process control.
Commercial	9/19/17 11:15 AM	9/19/17 12:00 PM	Commercial Industries Kickoff	Healthcare, insurance, government, higher education, and financial services need not apply. This session is for all the awesome industries that fall under Hyland's "Commercial" sector, including: manufacturing, retail, wholesale, food & beverage, professional services and contracting, transportation, aerospace & defense, media, construction and property management. Join this session to meet your Commercial guides for the week from the Hyland team, as well as your fellow OnBase users from like-minded industries. We'll use this time guide you to the most relevant sessions across the conference and update you on the logistics for the evening events. This year we've included a number of sessions dedicated to shared services, manufacturing and industrial solutions, as well as several Commercial customer presentations!
Product: LawLogix EDGE	9/19/17 11:15 AM	9/19/17 12:00 PM	Default and Custom Questionnaires	Learn advanced questionnaire management features to better streamline the data collection process for forms preparation using default and custom questionnaires.
Product: OnBase	9/19/17 11:15 AM	9/19/17 12:00 PM	Got Workflow?	Customers who have OnBase Workflow claim that they cannot live without it. So, what are you waiting for? This session will be your first introduction to the wide world of automating processes with OnBase. You'll learn about the functional pillars of Workflow, how OnBase Studio makes the process of creating Workflow solutions code-free, and complimentary products that take Workflow processes to the next level. We'll only be scratching the surface, but give us 60 minutes and you'll walk away with a vision of a Workflow solution to benefit your organization.
Healthcare	9/19/17 11:15 AM	9/19/17 12:00 PM	Healthcare: Where We Have Been, Where We Are Going	It's been 15 years since Hyland entered the market. It has now grown to be its largest, and perhaps most complex vertical. Join us for a look at how healthcare – and Hyland- has changed over the last 15 years and where we are looking for the future
Product: OnBase	9/19/17 11:15 AM	9/19/17 12:00 PM	Integrating With Outlook	What if you never had to leave Microsoft Outlook to get all your work done? Wouldn't it be great if you could access your OnBase documents, forms and features directly from Outlook? How about approving, or even submitting, a request? Learn why we call Integration for Outlook the FOURTH OnBase client interface. Built on the Unity platform, the OnBase Integration for Outlook provides all the benefits of Unity, from interface to installation – including many new features and license updates. You'll walk away with a whole new way to think about OnBase client access. Bring your questions and real-world experiences to share for this interactive session, a CommunityLIVE favorite, that also includes a software demonstration of everyone's favorite OnBase client: Microsoft Outlook!
OnBase Essentials	9/19/17 11:15 AM	9/19/17 12:00 PM	OnBase 101: Your Introduction to the OnBase Product Suite	Are you new to OnBase and wondering where to begin? This class is just what you need to get a foundational understanding of what OnBase is and why organizations use it. We will walk you through the categories of the OnBase product, and help you understand how to put all the pieces together to create the most effective solutions for your organization. Join Glenn Gibson and Carissa Nettle, two experienced Hyland educators, for an interactive, educational and entertaining intro to the conference. You'll leave this session with a great understanding of the breadth and depth of the OnBase product, and a plan for where you need to focus your learning over the rest of the conference.

Track	Start Time	End Time	Session Title	Description
Product: LawLogix I-9	9/19/17 11:15 AM	9/19/17 12:00 PM	Recent I-9 & E-Verify Legislation and Industry Trends	
Insurance	9/19/17 11:15 AM	9/19/17 12:00 PM	State of the Union – Insurance at Hyland; Review and Future Vision	Join us for the Insurance track kick-off session, led by Charlie Hanna to get an update on how the OnBase platform is changing the way insurers do business and the future vision for Insurance at Hyland.
Higher Ed	9/19/17 11:15 AM	9/19/17 12:00 PM	The Higher Ed Industry Update: Digital Transformation Across the Enterprise	Join Dave Vegh, Director of the Higher Education Practice, for a review of the latest innovations higher education is bringing to campus with OnBase. We'll review new customers, new resources, services and support we provide for existing customers and examples of digital transformation customers have implemented.
Government	9/19/17 11:15 AM	9/19/17 12:00 PM	The NEW OnBase Agenda/Minutes, Video and Voting	Learn the latest enhancements and features in OnBase Agenda, Minutes, Video and Voting in this tour of the solution.
Product: OnBase	9/19/17 11:15 AM	9/19/17 12:00 PM	Web Server Enhancements	The OnBase Web Server enables you to provide users, including those outside your organization, Web-based access to enterprise data, documents and real-time interactions with business processes from anywhere and at any time. In this "17.0" edition, we'll take a look at all new interface, discuss the value this platform brings to your solution, and the many new features and enhancements in last few releases.
Shared Services	9/19/17 11:15 AM	9/19/17 12:00 PM	Workday and OnBase Q&A: Hyland's Experience	As a company, Hyland is implementing the Workday Financial Management solution. Join us to learn why Hyland selected Workday and our progress towards implementation. We will share how we are leveraging OnBase across Financial Services with Workday for a complete solution.
Technical	9/19/17 11:15 AM	9/19/17 12:00 PM	Workflow Latest Enhancements	Workflow has yet again been extended, allowing Workflow designers to reduce logic complexity and expand their options in meeting business needs. This presentation will briefly explore the new concept of child work items, how they relate back to the parent, and how the concept can reduce the amount of rules, actions, and custom code needed. We will explore the newest notification features, the improvements in item generator, and how to simplify working with multi-instance keyword type groups. We'll also quickly look at the most significant changes in previous versions to ensure that you're well informed on the latest Workflow capabilities that you can start using immediately.
Product: LawLogix I-9	9/19/17 1:15 PM	9/19/17 2:00 PM	Automating Compliance in Your Onboarding Process	Coming Soon!
Financial Services	9/19/17 1:15 PM	9/19/17 2:00 PM	CU VOGUE - The VALUE of Membership - "The Roots Run Deep"	Networking, business partnerships, sharing experiences – these are all deep roots to the value of Membership in the CU VOGUE. Join us in this session to engage with Credit Union peers, your VOGUE Board of Directors and experience how VOGUE membership can benefit both yourself and your organization as a whole. With a focus on Enhancements, Education, and the CU Vogue Community site, you will learn first-hand how your interactive membership contributes to persistent growth of the CU VOGUE.
Product: AnyDoc	9/19/17 1:15 PM	9/19/17 2:00 PM	Expanding Your AnyDoc Solution to Include Freeform Processing	We will review the differences between a template-based capture solution and freeform processing. This class is for current AnyDoc customers who have documents that may not be fit for template-based solutions – less structured documents – but are still interested in leveraging automated capture to improve processes around these documents. Learn where, when and how to leverage freeform processing by leveraging AnyDoc.
Financial Services	9/19/17 1:15 PM	9/19/17 3:00 PM	FS VOGUE: Mission Impossible? Mission Possible!	Join the FS VOGUE and Hyland Experts as we tackle what might feel like the OnBase Impossible! A workflow case study will be presented, and attendees are invited to participate with Hyland resources to learn how managing OnBase Security is Possible!
Healthcare	9/19/17 1:15 PM	9/19/17 3:00 PM	Healthcare VOGUE: #DEMOS&DISCUSS	Join your fellow Healthcare VOGUE members for an insightful afternoon of discussion – on topics that matter to you. We'll begin with roundtable discussions on topics that you propose and select, an excellent opportunity for you to explore topics related to the healthcare industry with your peers and Hyland experts. Next, we'll share a presentation from the VOGUE Board of Directors, along with case study demonstrations. We hope to see you there!

Track	Start Time	End Time	Session Title	Description
Higher Ed	9/19/17 1:15 PM	9/19/17 2:00 PM	Higher Ed VOGUE Board Year in Review	Your 2017 Higher Ed VOGUE Board will present highlights of work they have done in the past year - webinars, enhancements, client collaboration - and introduce opportunities to serve in the coming year. The 2017 Peer to Peer Award will also be presented at this session.
Insurance	9/19/17 1:15 PM	9/19/17 3:00 PM	Insurance VOGUE Membership Meeting – Join the Discussion!	Please join your Insurance VOGUE for an interactive session of knowledge sharing and networking. We will discuss topics that matter to YOU, including how to structure your OnBase team, tackle Program Management and other subjects selected by you during the session. Collaborate with your peers (aka fellow Insurance OnBase Peeps) to see how common issues have been addressed and come away with innovative solutions to implement when you return. #InVOGUE Innovation
Business Strategy	9/19/17 1:15 PM	9/19/17 2:00 PM	Is the Hyland Cloud Right for My OnBase Solution?	Whether driven by hardware upgrade requirements, IT constraints, or simply an evolving cloud philosophy, if you are considering migrating your solution to The Hyland Cloud, you are in good company. Enterprise and SMB solutions alike are moving to the cloud and taking advantage of the business continuity, security, and compliance benefits afforded by a hosted solution. Join us for a collaborative, multi-faceted panel discussion hosted by Cloud Services to learn more about the benefits of hosting OnBase in The Hyland Cloud.
Government	9/19/17 1:15 PM	9/19/17 2:00 PM	Network With Your Government Peers - Hosted by the Government VOGUE	In this double session, hear how fellow GoVOGUE members are using OnBase to deliver customer centric solutions in a panel discussion that will highlight some of the best solutions out there for public service providers, followed by a guided peer to peer networking session. Project presentations will include workflows for legal residents' processes, a portal for warrant requests, building a better discovery process and electronic requests.
Product: LawLogix EDGE	9/19/17 1:15 PM	9/19/17 2:00 PM	Next Level Case Notes and Reminders	Attend this session and learn how to maximize Case Notes and Reminders usage with advanced options and best practices.
OnBase Essentials	9/19/17 1:15 PM	9/19/17 2:00 PM	OnBase 201: Evaluating and Expanding Your OnBase Solution	One of the most common questions we get from long time OnBase customers is: What else should or could I be doing with my OnBase solution to add value to my solution? This class will give you a proven framework, used by many of your peers, to evaluate your current OnBase solution and identify the areas where you can add immediate value and also build out a roadmap for future success.
OnBase Essentials	9/19/17 1:15 PM	9/19/17 2:00 PM	OnBase 201: Intro to OnBase Capture	This session provides a broad introduction to OnBase Capture capabilities. You'll also get information on which sessions you should attend, depending on the level of capture expertise in your organization.
Product: OnBase	9/19/17 1:15 PM	9/19/17 2:00 PM	OnBase Tools for Office Documents	If your users work with Microsoft Office documents and/or your organization is interested in taking advantage of OnBase EDM Services, this session is for you. We'll talk about the best ways to work with Word, Excel and PowerPoint files both inside and outside of OnBase. Learn to create, revise, compare, approve and much, much more. From Web or Unity clients to the Office Business Applications, you'll walk away with a clear understanding of the tools available and which will work best for your business needs – including license updates, what's new, and editing documents in OnBase without having Office installed via the Microsoft Office Online Server {free!}.
Shared Services	9/19/17 1:15 PM	9/19/17 2:00 PM	Oracle Integration: Connect Your Content, Processes and ERP	Hyland is a certified Oracle Technology Partner that provides integrated solutions to manage important business documents and content for Oracle customers. Whether looking to implement a new solution or enhance an existing one, learn how OnBase connects to the transactional data contained in your Oracle system to optimize business processes and improve operational efficiencies.
Shared Services	9/19/17 1:15 PM	9/19/17 2:00 PM	SAP Integration: Connect Your Content, Processes and ERP	Hyland Software is a certified SAP Technology Partner that provides integrated solutions to manage important business documents and content for SAP customers. Whether looking to implement a new solution or enhance an existing one, learn how OnBase connects to the transactional data contained in your SAP system to optimize business processes and improve operational efficiencies.

Track	Start Time	End Time	Session Title	Description
Product: OnBase	9/19/17 1:15 PM	9/19/17 2:00 PM	Streamline Approvals With Workflow Approval Management	Simplify the administration of your Workflow approval processes, and at the same time, let your business users administrate the approvals themselves while you retain control! Many common business processes, such as Accounts Payable, have complex approval processes, which to date have required constant reconfiguration. Workflow Approval Management allows designated business users to configure required approvals and create business rules that evaluate documents and automatically assign approvers—all within in the Unity Client and for any Workflow process. Approvers automatically receive notifications and approve documents from any Workflow interface. Join us and discover how this robust add-on to OnBase Workflow minimizes administration while making your approval processes far more dynamic.
Technical	9/19/17 1:15 PM	9/19/17 2:00 PM	Upgrading OnBase: Lessons Learned and Best Practices	Does the prospect of upgrading OnBase seem intimidating? Put your concerns aside when you hear from OnBase experts who've helped guide folks through many successful upgrades. You'll come away with some lessons learned and best practices to help your next OnBase upgrade go as smoothly as possible.
Technical	9/19/17 1:15 PM	9/19/17 2:00 PM	WorkView Latest Enhancements	WorkView Case Manager continues to evolve with each new version on OnBase. By providing new and exciting functionality, like Class Triggers, Calculated Attributes, Attribute Value Maintenance, Extended External Classes, and mobile capabilities, OnBase Administrators are equipped with the tools necessary to build robust solutions for their organization. Join us to hear technical overviews of new feature as well as how and where to use them, and their impact on new and existing solutions.
Product: AnyDoc	9/19/17 2:15 PM	9/19/17 3:00 PM	AnyDoc Opportunities Around the Organization	This course will review how you should explore capture opportunities around the organization, the components of a capture opportunity (i.e. types of documents to look for), as well as the properties of each document to be aware of that may impact the capture solution. We will also review various solutions and the technologies/methodologies to build them to help you apply to concepts to processes at your organization
Product: OnBase	9/19/17 2:15 PM	9/19/17 3:00 PM	CAD Services — For More Than Manufacturing!	OnBase CAD Services isn't just for manufacturing companies, but instead ANY organization that has CAD (DWG) or PDF files of their products, buildings, properties and more! This very powerful integration extends the power of OnBase to include these engineering drawings — enabling users to store, retrieve, route and collaborate — with or without the CAD software application. We'll show you LIVE our integration with Autodesk AutoCAD. Special focus will be given to the new Unity CAD Document Viewer, supporting layers, bookmarks, markup, measure and compare of DWG and PDF documents, new in OnBase 17.
Financial Services	9/19/17 2:15 PM	9/19/17 3:00 PM	CU VOGUE - Credit Union Panel - "Branch Out"	Curious how other Credit Unions use OnBase? Ever wonder how they influenced expanding the use of OnBase in their organization? Join us in this session to meet some Credit Union innovators, and learn how their OnBase Solution was seeded and is growing within their organization. This is a session that will inspire you to reduce the density of your manual processes and replace them with solutions that are rich in efficiency and ROI.
Business Strategy	9/19/17 2:15 PM	9/19/17 3:00 PM	Digital Transformation: Your Content in Disguise	Organizations have been digitizing content for years, so what's with all the current buzz around the term Digital Transformation? The truth of the matter is that digital information is not the same as Digital Transformation. As an OnBase professional, how can you position OnBase as an essential part of your organization's strategy? This session will help you identify practical steps towards Digital Transformation to take back to your own organization and the role that OnBase plays in this journey.
Product: OnBase	9/19/17 2:15 PM	9/19/17 3:00 PM	Document Composition: Create Documents to Complete Business Processes	From contracts to renewal notices, companies spend millions of dollars managing outgoing correspondence—costs include manual document creation, mail merge and “damage control” when inaccurate documents are distributed. Document Composition overcomes challenges like these by automating and standardizing the document generation process, reducing document creation times and improving the accuracy of your outgoing communication. Attend this session to see how Document Composition can help your organization manage outgoing documents, and check out the new OnBase 17 features that make it more powerful than ever before!

Track	Start Time	End Time	Session Title	Description
Technical	9/19/17 2:15 PM	9/19/17 3:00 PM	Guide to Rapid Solution Prototyping	As an experienced OnBase professional, sometimes it difficult to gain buy-in and attention for solution changes, resources, and greater exposure to your OnBase solution, whether it be new or expanded. So often we believe we have the full set of business requirements, and the stakeholder believes we do as well, but the result doesn't meet expectations or needs. Rapid Prototyping is a different way to approach solution development, discovery, and communication. It's an approach to gaining support, understanding requirements, and incrementally building success. You'll learn how to leverage your existing knowledge of Workflow, WorkView, Unity Forms, and more to create a compelling approach to solving business problems. We'll look at the six factors of solution success, we'll identify three things you can do to ensure buy-in at all levels, and the one thing you need to do prior to even discussing a potential solution.
Higher Ed	9/19/17 2:15 PM	9/19/17 3:00 PM	Higher Ed VOGUE Networking Event and Poster Palooza	The Higher Ed VOGUE Board encouraged customers to submit examples of business processes that have yielded exceptional ROI on their campus in the form of posters. These posters will be available around the room for a 45 minute session of Q&A with submitting institutions. Join us for examples of Higher Ed client successes from across their institutions, and interact with customers on their stories.
Product: LawLogix I-9	9/19/17 2:15 PM	9/19/17 3:00 PM	Keynote Speaker	
Technical	9/19/17 2:15 PM	9/19/17 3:00 PM	Leveraging Geolocation Across Your Solution	Learn how to take advantage of the "where" of any documents in your OnBase system -- with a focus on capturing, configuring, and using location information with OnBase modules you may already own. This class will touch on the configuration aspects of capturing geolocation data via Mobile Access directly from the device, using DIP or COLD to import location information, or converting OnBase keywords like "address" to geolocation data with a geocoder through the Integration for Esri. In addition, we will explore the different ways that geolocation data can be used to view documents on a map through our GIS integrations or visualized with Reporting Dashboards.
Government	9/19/17 2:15 PM	9/19/17 3:00 PM	Network With Your Government Peers - Hosted by the Government VOGUE - Part 2	In this double session, hear how fellow GoVOGUE members are using OnBase to deliver customer centric solutions in a panel discussion that will highlight some of the best solutions out there for public service providers, followed by a guided peer to peer networking session. Project presentations will include workflows for legal residents' processes, a portal for warrant requests, building a better discovery process and electronic requests.
OnBase Essentials	9/19/17 2:15 PM	9/19/17 3:00 PM	OnBase 201: Case Management - An Opportunity You Can't Afford to Ignore	If you're not yet embracing OnBase for case management, the time is now. OnBase case management capabilities open the door to a whole new world of opportunity for both you as an OnBase champion, and the business users across your organization. In this session, you'll discover why leveraging OnBase for case management should be next on your to-do list, and how you can get started. We'll explore the types of use cases and applications possible with this approach, and highlight the critical OnBase capabilities available to you today. You'll leave this session with concrete action items -- including available training and resources -- and ways to identify prime case management opportunities in your organization.
Product: OnBase	9/19/17 2:15 PM	9/19/17 3:00 PM	OnBase Document Imaging: Capture, Clients and Capabilities	This session will compare our different scanning and indexing interfaces in the OnBase Client, Unity Client, and WebServer. We'll focus on the advantages of each and point out the new features in OnBase 17.
Shared Services	9/19/17 2:15 PM	9/19/17 3:00 PM	OnBase for Workday Financial Management: Connect Your Content, Processes and ERP	Hyland is working hard towards obtaining Workday certification for our integration to complement Workday Financial Management. See how OnBase connects the transactional data contained in your Workday system to optimize business processes and improve operational efficiencies. We will also talk about our certification status and our roadmap for future development. If you are a Workday customer, or if you are planning to purchase Workday in the future, you won't want to miss this session!
Product: LawLogix EDGE	9/19/17 2:15 PM	9/19/17 3:00 PM	Power Templates and Integrators	Save time by using various message templates including the LawLogix Word Integrator. Users will also learn how to centralize important communications and increase visibility with the LawLogix Outlook Integrator while navigating Ondocs like a pro!

Track	Start Time	End Time	Session Title	Description
Shared Services	9/19/17 2:15 PM	9/19/17 3:00 PM	Reduce Delays and Errors With Intelligent Capture for Accounts Payable	Are your Accounts Payable teams still manually scanning and indexing invoices? Manual data entry is the best way to introduce delays and errors into your invoice processing – delays that can impact cash management and overwhelm staff with exception handling. Join this session to explore how OnBase Intelligent Capture for Accounts Payable (ICAP) can be used to scan in and automatically lift critical data from invoices, reducing your reliance on manual data entry. ICAP automatically locates common invoice data fields on the image and, more importantly, learns the nuances of each vendor's invoice format as it does. Attendees will leave with an understanding of the ICAP return on investment, as well as tips for pitching the solution to their CFO and other executives.
Commercial	9/19/17 3:30 PM	9/19/17 4:15 PM	#LEARNANDSHARE With OSEG: Part 1	Join your fellow OnBase Solutions Expert Group members as the 2017 Peer-to-Peer award winner presents their solution to the membership. Hear directly from your OSEG Board of Directors on highlights from the past year and updates on what to expect for the rest of 2017 and beyond.
Technical	9/19/17 3:30 PM	9/19/17 4:15 PM	Crafting Business Solutions With Automated Document Classification	In this session, we explore the technical side of Automated Document Classification. Capture Process Designer can use the power of classification to route documents through pre-defined capture steps, based on Document Type. Document identification or classification can also be automated to expedite those capture steps and reduce manual document sorting normally performed before scanning. In this session, we'll discuss available capabilities to automatically classify documents.
Product: OnBase	9/19/17 3:30 PM	9/19/17 4:15 PM	Creating Production-Ready Forms in No Time With Unity Forms	Unity Forms is your solution if you want to quickly create dynamic, process-ready forms that are fully integrated with Workflow — without writing a single line of code. The Forms Designer is easy to use, allowing users to rapidly create Unity Form templates with features like built-in data validation, dynamic show/hide, and even logic-based conditions and actions. With a few clicks, forms can be shared via a website, intranet site or hyperlink to extend the business process to non-OnBase users. Join this session to see how Unity Forms can increase the value of your OnBase investment and automate more processes than ever before.
Insurance	9/19/17 3:30 PM	9/19/17 4:15 PM	Customer Panel Discussion: OnBase Case Manager - A 360-Degree View of Information	Join this session to hear how three OnBase customers tackled dynamic unstructured work by deploying OnBase case management solutions. These solutions equip knowledge workers with the right information, in context, to effectively manage claims, incidents, customer relationships, investigations and requests.
Product: LawLogix EDGE	9/19/17 3:30 PM	9/19/17 4:15 PM	Developer for a Day Activity	Collaborate with other system users to identify feature enhancements to propose directly to your product development team for consideration.
Business Strategy	9/19/17 3:30 PM	9/19/17 4:15 PM	Executive Planning for OnBase	For C-levels, Senior Business Managers, and Program and Project Managers, this session will give you insight and strategies for building an executive plan for OnBase. We'll guide attendees through a number of different scenarios and questionnaires on topics they should be considering, rating, and ranking themselves against in terms of organizational readiness for an enterprise deployment. Topics to consider will be sponsorship, system architecture geographies, teams, staff, workforce, project experience, staff experience, budgets, project planning and remedying other project risks.
Financial Services	9/19/17 3:30 PM	9/19/17 4:15 PM	Financial Services Innovation Awards	Calling all financial institutions, you do not want to miss this session. Three of your fellow FinServ OnBase users will be showcasing their best OnBase ROI. After their demonstrations, we will crown the 2017 Innovation Showdown Award winner and toast their impressive ROI with adult beverages!
Product: LawLogix I-9	9/19/17 3:30 PM	9/19/17 4:15 PM	I-9 Auditing	
Shared Services	9/19/17 3:30 PM	9/19/17 4:15 PM	Infor Lawson Integration: Connect Your Content, Processes and ERP	Hyland Software is a certified Infor Technology Partner that provides integrated solutions to manage important business documents and content for Infor Lawson customers. Whether looking to implement a new solution or enhance an existing one, learn how OnBase connects to the transactional data contained in your Lawson system to optimize business processes and improve operational efficiencies.
Technical	9/19/17 3:30 PM	9/19/17 4:15 PM	Mobile WorkView Solutions	Untethered from workstations and desktops, WorkView now steps into the mobile worker's life. This session will show you how to extend your existing WorkView solutions, how to consider design when crafting the mobile WorkView experience, and what this new functionality means for your application designs going forward.

Track	Start Time	End Time	Session Title	Description
OnBase Essentials	9/19/17 3:30 PM	9/19/17 4:15 PM	OnBase 201: Process Automation Getting Started	What drives the return on your OnBase investment? Workflow. Whether you currently own Workflow or have yet to embark upon your OnBase Workflow journey, the full power of your OnBase solution comes from establishing and executing a Workflow strategy. Designed to help spark new ideas for how Workflow can further improve your organization and help you eliminate any barriers to success, this session offers examples, core strategies and proven best practices. We'll explore how to jumpstart your Workflow initiatives and how challenges of time, cost and resources don't have to stand in your way. We'll also talk about identifying immediate areas of opportunity, streamlining development and building true Workflow momentum throughout your organization.
Shared Services	9/19/17 3:30 PM	9/19/17 4:15 PM	OnBase for Workday: Panel Discussion with the OnBase/Workday Integration Team	This is an open agenda discussion for any OnBase clients who have licensed Workday or are considering Workday as a solution. Ask questions, talk to other OnBase clients, and summarize anything you need from Hyland to support you on your ERP/LOB system review.
Product: OnBase	9/19/17 3:30 PM	9/19/17 4:15 PM	Put Your Documents on the Map	Imagine being in OnBase, looking at a document and then "sending" that document to an interactive map—pinpointing its origination based on geolocation or its address based on keywords—anywhere in the world. Anywhere. We've integrated with Esri in a whole new way, allowing users to dynamically display content on a map with a click. But, "Map Documents" offers much more than mere presentation. It illustrates how documents relate to other (internal or external) content, providing true location analytics and visualization of the "where." Is this the next pillar of the OnBase platform? We think so. Come see for yourself as we send OnBase documents to an Esri map or Reporting Dashboard, explore new GIS features in 17 and showcase solutions LIVE.
Customer Success	9/19/17 3:30 PM	9/19/17 4:15 PM	San Jose State University on the Power of Digital Signatures in AP	DocuSign helps education institutions get the signatures needed to process admissions, document loans and meet regulatory requirements. With DocuSign, you can accelerate the process, see real-time status of agreements, improve data quality, eliminate paper, and enhance the student experience — all at the same time. Join us as we discuss how you can utilize secure digital signing to improve institutional efficiency. San Jose State University and DocuSign will discuss how SDSU utilized OnBase and DocuSign to streamline outdated workflows.
Product: OnBase	9/19/17 3:30 PM	9/19/17 4:15 PM	Scan Anywhere With Distributed Capture Solutions	This session is a great starting point for anyone looking for distributed capture solutions. We describe your options for distributed scanning and providing remote capture and indexing for different areas of your organization. Our discussion will also include methods and responsibilities for capture and indexing, as well as products for both high volume batch scanning and ad-hoc document capture. We'll look at Unity Scanning, Disconnected Scanning, Front Office Scanning, Express Scanning and options for scanning on multi-function (MFP) devices.
Product: ShareBase	9/19/17 3:30 PM	9/19/17 4:15 PM	ShareBase 101	How are your employees sharing documents? Are they using email? SFTP? Sending physical documents or drives? Come learn about ShareBase, Hyland's cloud-based file-sync-and-share application. In this session, you will hear about the benefits of ShareBase, get an overview of ShareBase functionality, and discover how various customers have used ShareBase to create a more secure sharing environment for their employees.
Government	9/19/17 3:30 PM	9/19/17 4:15 PM	The 2017 Government Innovation Awards Finalists - WorkView Case Manager Solutions	Hear the latest and greatest government case management solutions and help Hyland pick this year's 2017 Government Innovation Award winner.
Healthcare	9/19/17 3:30 PM	9/19/17 4:15 PM	What's New for Healthcare in OnBase 17	Get ready for an exciting update on OnBase 17 for Healthcare. Join this session for a lively panel discussion featuring Michelle Maly from Hyland Product Management, Ed Hinton and Brian Adams from Hyland Development, and Hyland VP of Global Healthcare Sales and Services, Susan DeCathelineau. They will discuss many new enhancements made to the healthcare platform in OnBase 17. In addition, learn about the future vision of the OnBase healthcare platform.
Product: LawLogix EDGE	9/20/17 9:15 AM	9/20/17 10:30 AM	Dynamic Reporting	Learn the secrets of the most advanced users who leverage reports for cross-organizational visibility, work prioritization, deadline/milestone tracking and year-end reports. This session begins with a brief reports training refresher, followed by an in-depth review of advanced reporting filters and settings. Each track is tailored to specific user types: Firm, Enterprise or Non-Profits.

Track	Start Time	End Time	Session Title	Description
Product: LawLogix I-9	9/20/17 9:15 AM	9/20/17 10:30 AM	Electronic I-9 and the E-Verify Process	Throughout this presentation, the audience will learn the benefits of automating the I-9 and E-Verify processes through the Guardian solution. Other details included will be the ability to meet USCIS compliance regulations through the software, HR oversight throughout the completion process, and services to digitize historical I-9s.
Higher Ed	9/20/17 11:15 AM	9/20/17 12:00 PM	A Campus Transformed: Less Paper, More Transparency	Join Nevada State College to see how OnBase has revolutionized the way NSC serves students. Student forms and petitions have been digitized using Unity forms, workflow, and web services. Student notifications, e-signatures, and workflow transparency have improved customer service and reduced staffing needs. NSC also recently migrated its curriculum approval process into OnBase, garnering campus-wide approval.
Healthcare	9/20/17 11:15 AM	9/20/17 12:00 PM	Best Practices for Increasing Security in Your Organization	Healthcare organizations are under constant attack from cybercriminals. Healthcare records contain valuable data that attackers can steal or hold for ransom. The job of protecting that data is harder now than ever. In this session, Dan Wilson, head of Hyland's Application Security Group, will discuss how to make that job a little easier. He will cover practical steps that you can take to protect your organization, as well as how you can leverage OnBase to help keep your data secure.
Technical	9/20/17 11:15 AM	9/20/17 12:00 PM	Building a Flexible Capture Process	This session will introduce and explore the new way of customizing scan queues with the Capture Process Designer. Topics will include: 1) new ways of routing documents. Send documents anywhere based on status, document type or keyword value! 2) Individual process configuration. For example, add three indexing steps to your process and configure them each differently, while also applying different security! 3) Process automation. No more waiting for someone to click "Process"! 4) Better integration with Workflow. Not only can you send documents to Workflow anytime, but you can import them from Workflow to any part of the process! And much, much more! Learn how to create a capture process specific to your business!
Global Services	9/20/17 11:15 AM	9/20/17 12:00 PM	Document Classification and Taxonomy: Getting Started	One of the first things to do when starting a new OnBase solution or expanding across the enterprise is to inventory the content, documents, and assets for an OnBase solution. This session will give attendees the tools and knowledge they need to start inventorying their assets for discovery and business requirements.
Business Strategy	9/20/17 11:15 AM	9/20/17 12:00 PM	Don't Build Yet: Process Analysis for OnBase	You've just found a great use-case for an OnBase solution and you're tempted to go into OnBase Studio and start configuring. Wrong! Take a different approach and document end-to-end, show the value, and think like a business analyst to come up with the best solution. This session will teach you the tools to more effectively analyze a process and identify critical components and opportunities. Start thinking like a business analyst by asking the right questions and learn how to document your process. Participants will learn about flow, variation, cycle time, lead time, defects; and the tools used to understand where to start - before you build.
Product: ShareBase	9/20/17 11:15 AM	9/20/17 12:00 PM	Extending Your OnBase Solution With ShareBase	Learn about how the OnBase interaction with ShareBase can take your OnBase solution to the next level. See how OnBase Workflow can automate the gathering and distribution of documents from and to external parties as part of your existing business process. This session will cover the user experience in the software as well as some specific customer use cases seen in the field.
Product: LawLogix EDGE	9/20/17 11:15 AM	9/20/17 12:00 PM	FN Portal: Configuring for Success	Each track offers configuration approaches and tactics to the Foreign National (FN) portal based on your organization's immigration practice area: business, family or enterprise.
Customer Success	9/20/17 11:15 AM	9/20/17 12:00 PM	How Del Taco Increases Workflow Visibility Using SQL Server Reporting	Real-time visibility into the status of processes and supporting content is key to identifying process bottlenecks and driving continuous improvement. Join Ted Stathakis, Director of Business Intelligence at Del Taco, to learn how to query the OnBase database and report back on the status of documents in OnBase Workflow. Ted will demonstrate how to easily retrieve key information and produce a report via SQL Server Reporting Services that helps users quickly assess and take action on the information. Attendees will be able to return to the office, and with just a few hours of effort, produce a report with the tools they already have on hand.

Track	Start Time	End Time	Session Title	Description
Product: OnBase	9/20/17 11:15 AM	9/20/17 12:00 PM	Increase User Adoption With Folders	When it comes to the paper world, folders and filing cabinets are a simple, easy and effective way to organize documents. But you know your users can work more efficiently when documents exist in the digital world. How can we keep users in their comfort zone while giving them all of the advantages of the digital world? The answer is OnBase Folders. Folders allow users to view and organize documents just as they would a folder of paper documents, but with the added benefits and security offered by OnBase. Learn how you can use this built-in file cabinet and folder paradigm to enhance your end users' experience, speed up business processes and further leverage your OnBase investment — at no additional cost.
Product: OnBase	9/20/17 11:15 AM	9/20/17 12:00 PM	Just Press "Print": Extending Capture of Electronic Documents Across the Enterprise With Virtual Print Driver	You probably have a strategy in place for capturing your paper-based documents – but what about those that come to you electronically? Whether these documents are attached in an email, accessed through a web portal, or even output from a 3rd party system, your users can use Virtual Print Driver (VPD) to easily import them into OnBase. If they know how to send documents to an ordinary office printer, they can reduce document delays by printing directly into OnBase with VPD.
Higher Ed	9/20/17 11:15 AM	9/20/17 12:00 PM	Navigating the Administration of Higher Ed: Top 5 Lessons	Join Indiana University for an overview of the top 5 things we have learned while working with higher education administration. By implementing OnBase at an enterprise level, we support IU's institutional goals to simplify office procedures, reduce inefficiency, and re-allocate resources.
OnBase Essentials	9/20/17 11:15 AM	9/20/17 12:00 PM	OnBase 201: Case Management - An Opportunity You Can't Afford to Ignore	If you're not yet embracing OnBase for case management, the time is now. OnBase case management capabilities open the door to a whole new world of opportunity for both you as an OnBase champion, and the business users across your organization. In this session, you'll discover why leveraging OnBase for case management should be next on your to-do list, and how you can get started. We'll explore the types of use cases and applications possible with this approach, and highlight the critical OnBase capabilities available to you today. You'll leave this session with concrete action items – including available training and resources – and ways to identify prime case management opportunities in your organization.
OnBase Essentials	9/20/17 11:15 AM	9/20/17 12:00 PM	OnBase 201: Intro to OnBase Capture	This session provides a broad introduction to OnBase Capture capabilities. You'll also get information on which sessions you should attend, depending on the level of capture expertise in your organization.
Government	9/20/17 11:15 AM	9/20/17 12:00 PM	Permitting, Inspections and Plan Review With OnBase - Mobile County, AL's Solution	Using the automation capabilities of Workflow and easy to navigate Unity Forms, Mobile County has gone from a paper permitting and inspection record process to a completely automated solution tht has changed the county's reputation for permitting and inspections.
Insurance	9/20/17 11:15 AM	9/20/17 12:00 PM	The Digital Future of Insurance	The insurance industry has changed dramatically in the last 12 months. From changes in customer expectations, InsurTech, the cloud, and IOT – things will never be the same. Join this session to get an update on the state of the insurance industry.
Financial Services	9/20/17 11:15 AM	9/20/17 12:00 PM	Transformation With Records Management: Single Family Loan Document Processing in 37 Minutes	In the last few years, the Colorado Housing and Finance Authority has reduced loan document processing time from 1 week to just 37 minutes. While technological progress played a role, it was their Internal Records Management (IRM) team's focus on continuous improvement and their commitment to bettering their lenders' experiences that propelled the drastic change. Join Brian Mueller, who has 10 years of OnBase experience, as he talks about how their efforts have reduced error rates, improved lender partner relationships, and saved CHFA and our lender partners over \$1 million annually.
Product: OnBase	9/20/17 11:15 AM	9/20/17 12:00 PM	Working With PDFs in OnBase	Got questions about PDFs? We've got answers. Come to this session to learn best practices for working with PDFs in OnBase. We'll review everything from native OnBase functionality (available across all clients) to the module features found in CAD, Capture, Signatures and Full-Text Search. Want to create PDFs? We've got you covered there, too. We'll discuss a variety of ways to convert existing documents to PDF for storage, email and more. We'll also review Unity's ad-hoc Document Separation which supports splitting PDFs and even combining them with images. And further, we'll discuss the new PDF features for OnBase 17. Whether you need to redact, sign, edit, encrypt or "pop," OnBase makes it PDF-ing possible. Discover what working with PDFs in OnBase can do for you!

Track	Start Time	End Time	Session Title	Description
Technical	9/20/17 11:15 AM	9/20/17 12:00 PM	WorkView Latest Enhancements	WorkView Case Manager continues to evolve with each new version on OnBase. By providing new and exciting functionality, like Class Triggers, Calculated Attributes, Attribute Value Maintenance, Extended External Classes, and mobile capabilities, OnBase Administrators are equipped with the tools necessary to build robust solutions for their organization. Join us to hear technical overviews of new feature as well as how and where to use them, and their impact on new and existing solutions.
Product: LawLogix I-9	9/20/17 11:15 AM	9/20/17 12:00 PM	WOTC: Turning HR, Payroll and Tax into Profit Centers	In this presentation, Walton, a leading provider of credits and incentives and an integrated partner of Hyland's LawLogix, will demonstrate how leveraging technology can turn your company's staffing function into a profit center through programs like Work Opportunity Tax Credit (WOTC). You'll learn how exciting new trends, coupled with the most sophisticated reporting tools have reshaped the way companies do business and maximize savings.
Product: OnBase	9/20/17 1:15 PM	9/20/17 2:00 PM	Bar Code Capture - Requirements and Best Practices	Bar codes can help accelerate your capture processes, by automating document separation, classification, and indexing. We'll show you the different tools available in OnBase for reading those bar codes, along with requirements and some best practices. Products discussed will include Production Document Imaging, Bar Code Recognition Server and Bar Code Generator.
Business Strategy	9/20/17 1:15 PM	9/20/17 2:00 PM	Embracing Change: The Guide to Successful User Adoption	We all know an OnBase implementation can mean a transformation for any organization and the proper training and change management will be critical to its success. The historical view of change management has been to plan better and power through resistance. In this session we'll help you take a different, more effective approach to understand the forces behind change, recognizing the impact of change on people, and how to take ownership of your process and ability to implement change.
Government	9/20/17 1:15 PM	9/20/17 2:00 PM	Fighting the Plan Review Black Hole With OnBase	OnBase Plan Review supports your community and economic development efforts by streamlining the process and improving the experiences of users and staff. See the latest features and functionality in this session, and hear about Wasatch County, UT's experience moving to OnBase Plan Review.
Financial Services	9/20/17 1:15 PM	9/20/17 2:00 PM	Financial Services Open Space Discussion, Part 1	<p>OpenSpace is a simple methodology for self-organizing meeting tracks. Success of this meeting format is reliant on participation by people who have a passion for the topics that will be featured and discussed. With the key focus of the discussions being on digital transformation, the fundamental rules for an Open Space meeting are as follows:</p> <ul style="list-style-type: none"> -Whoever shows up is the right group -Whatever happens is the only thing that could have happened -Whenever it starts is the right time -When it's over, it's over. <p>As key participants in the session, you will help define the topics we'll discuss, and help to execute on value-driven conversations with your peers. With a focus on spontaneous discussion rather than "eyes-forward" presentations, attendees will be engaged on topics that are highly relevant to them.</p>
Technical	9/20/17 1:15 PM	9/20/17 2:00 PM	Guide to Rapid Solution Prototyping	As an experienced OnBase professional, sometimes it difficult to gain buy-in and attention for solution changes, resources, and greater exposure to your OnBase solution, whether it be new or expanded. So often we believe we have the full set of business requirements, and the stakeholder believes we do as well, but the result doesn't meet expectations or needs. Rapid Prototyping is a different way to approach solution development, discovery, and communication. It's an approach to gaining support, understanding requirements, and incrementally building success. You'll learn how to leverage your existing knowledge of Workflow, WorkView, Unity Forms, and more to create a compelling approach to solving business problems. We'll look at the six factors of solution success, we'll identify three things you can do to ensure buy-in at all levels, and the one thing you need to do prior to even discussing a potential solution.
Product: LawLogix EDGE	9/20/17 1:15 PM	9/20/17 2:00 PM	HR Portal Setup and the New HR Request Feature	Learn how to take the HR Portal experience to the next level with advanced settings and the New HR Request feature. Each track tailors these features to specific user types: firm or enterprise.
Global Services	9/20/17 1:15 PM	9/20/17 2:00 PM	Introduction to Agile	Have you ever been told "We need to go Agile," but you're not sure what that means? This class will give you a very brief introduction to the tenets of Agile and its iterative, incremental approach to solution development. This session is intended for those not familiar with Agile concepts or methodologies.

Track	Start Time	End Time	Session Title	Description
Technical	9/20/17 1:15 PM	9/20/17 2:00 PM	Leveraging Geolocation Across Your Solution	Learn how to take advantage of the "where" of any documents in your OnBase system -- with a focus on capturing, configuring, and using location information with OnBase modules you may already own. This class will touch on the configuration aspects of capturing geolocation data via Mobile Access directly from the device, using DIP or COLD to import location information, or converting OnBase keywords like "address" to geolocation data with a geocoder through the Integration for Esri. In addition, we will explore the different ways that geolocation data can be used to view documents on a map through our GIS integrations or visualized with Reporting Dashboards.
Product: OnBase	9/20/17 1:15 PM	9/20/17 2:00 PM	Managing Retention in OnBase: The Why, The What and The How	As your business grows, so do information assets and the burden to retain and manage them while complying with corporate, domestic and international retention standards. Retention is a necessary component for any OnBase solution. This session focuses on how OnBase helps reduce the cost of compliance by eliminating the time and labor associated with declaring documents as records, ensuring records are complete, facilitating record disposition and proving compliance through reporting. We'll look at key components of both Document Retention and Records Management and how to automate these kinds of tasks, eliminating manual processes while providing consistent retention strategies across the entire enterprise. Join us as we demonstrate transparent records management practices that will help you manage the process, not the pieces.
OnBase Essentials	9/20/17 1:15 PM	9/20/17 2:00 PM	OnBase 201: Finding the Right OnBase Integration Method for You	When OnBase is integrated with other business systems, organizations can reduce siloed applications, out-of-sync data, and inefficient work processes. However, there are many products and solutions that allow OnBase to integrate with other applications in your IT landscape. Why are there so many options? What's the advantage of one method over another? This session will address these questions. At the end of this session, you will have the confidence to know what options are available and right for you.
Insurance	9/20/17 1:15 PM	9/20/17 2:00 PM	OnBase for Guidewire Update, Part One	We work hard to build solutions that help insurers digitally transform their business. Join us for part one of the OnBase for Guidewire update series. In this session, we will share stories of how, together, we have successfully created and implemented innovative, industry disrupting solutions for the insurance market. Additionally, we will provide a Guidewire technical services update where we will discuss the latest and greatest solutions, integrations, and implementation design technique updates.
Product: LawLogix EDGE	9/20/17 1:15 PM	9/20/17 2:00 PM	Power Tools for Managing Consultations	Get the very most out of consultations with the use of custom activities, case overview, questionnaires, reports and more!
Product: LawLogix I-9	9/20/17 1:15 PM	9/20/17 2:00 PM	Remote Hiring Made Easy	Learn how the Guardian electronic system and its network of verifiers can streamline administration of the I-9 process for remote hires, and provide a positive onboarding experience.
Customer Success	9/20/17 1:15 PM	9/20/17 2:00 PM	Sherwin Williams: Delivering on a 5+ Million Document Imaging Project	Learn how Sherwin Williams managed a project to intake 5 million images generated from 38,000 employees. Sherwin Williams will discuss how they approached this project, including the questions they asked, best practices, pitfalls and proactive measures to execute such a large-scale imaging project.
Higher Ed	9/20/17 1:15 PM	9/20/17 2:00 PM	Simple Workflows to Expand OnBase Use Across Campus	Join California State PolyTechnic University, Pomona for a look at how a simple request, to provide a secure method for newly hired faculty to submit their SSN, led to the use of several OnBase features for multiple departments. The solution consists of a Unity form with custom actions, attachment controls, and captcha authentication; enters a workflow with queues and actions for HR and Faculty Affairs; utilizes timers and autofills for additional information; and then sends e-mail notifications in the form of docpops, plain text, and HTML to various interested parties.
Product: ShareBase	9/20/17 1:15 PM	9/20/17 2:00 PM	The Evolution of ShareBase: What You've Missed!	Did you know that new functionality is created and released for ShareBase every 2 weeks?! So the ShareBase you saw at last year's CommunityLIVE has graduated to a completely new look and feel. A year of development has translated into hundreds of enhancements, including completely new features, all available right now in ShareBase! So join us to learn about what has happened with ShareBase over the last year as we dive into comparisons of ShareBase, then and now.

Track	Start Time	End Time	Session Title	Description
Healthcare	9/20/17 1:15 PM	9/20/17 2:00 PM	The Money Map: RCM and OnBase	OnBase's Revenue Cycle Management (RCM) tools are designed to capture information from existing systems, analyze and identify key conditions that will impact revenue and collections, and automate or streamline the resolution or prevention of those conditions. From checklists in patient access to remittance processing, bank reconciliation, denial and collections follow-up in the business office, OnBase provides powerful reporting, workflow, and system integration tools to improve revenue cycle performance. Join us for an in-depth review of OnBase RCM 17 product offerings available to help determine where your organization's money is hiding. We look forward to your questions and experiences for an interactive Q&A session during this presentation.
Customer Success	9/20/17 1:15 PM	9/20/17 2:00 PM	Turning a Donor Letter of Intent into Fundraising Dollars at Princeton University	Join Princeton University for a review of an important workflow that imports Gift Agreements and Letters of Intent which then permits Prospect Managers to create a Gift Transmittal for entry. Emails are automatically sent to all interested staff. When complete all documents are foldered into OnBase.
Product: OnBase	9/20/17 1:15 PM	9/20/17 2:00 PM	Unity Tips & Tricks: The Basics	This session will explore reasons why you'll go Unity and never go back! We'll uncover many features unique to the Unity Client, from Personal Pages to Home and Favorites, that help improve the OnBase user experience. Discover all that the Unity platform has to offer including some hidden gems like UnityPop, staples, folder bookmarks and the ability to send a document as an encrypted PDF. Specifically, we'll demonstrate--using an AP example--how imaging, list filtering, forms and workflow will revolutionize the way you and your users work. With several exciting new interface and usability enhancements in OnBase 17, we guarantee you'll learn something new! Guest speaker, Caleb Wederquist, will describe how the State of Nebraska's 8,000-plus users have made Unity their own.
Case Management	9/20/17 1:15 PM	9/20/17 2:00 PM	WorkView Case Manager as a Rapid App Development Platform	Increasingly, IT needs to rapidly design, build and deploy solutions for your business in a matter of days or weeks, rather than months or years - all while resources decrease. Learn how to easily adapt to the high volume of requests for new applications with WorkView Case Manager and other OnBase modules. See firsthand how these applications support solution development across a variety of different industries and processes that span multiple divisions and/or departments in your own organization. Attend this session and learn how your organization's IT department can be as agile and responsive to your changing business requirements as you need them to be with this flexible, scalable, low-code platform.
Product: OnBase	9/20/17 2:15 PM	9/20/17 3:00 PM	Automate Your Invoice Capture With ICAP	This session will focus on Intelligent Capture for AP. If you're currently scanning and indexing Accounts Payable invoices manually, this tool can automate classification and data extraction, reducing that manual effort and speeding those invoices more quickly into your Accounts Payable process.
Technical	9/20/17 2:15 PM	9/20/17 3:00 PM	Database 101: When Bad Things Happen to Good Databases (Part 1)	As the central component of any OnBase solution, database performance and recoverability is critical. This session reveals best practices for Database Administration, along with real-life examples of what can happen when a database isn't properly maintained.
Financial Services	9/20/17 2:15 PM	9/20/17 3:00 PM	Financial Services Open Space Discussion, Part 2	<p>OpenSpace is a simple methodology for self-organizing meeting tracks. Success of this meeting format is reliant on participation by people who have a passion for the topics that will be featured and discussed. With the key focus of the discussions being on digital transformation, the fundamental rules for an Open Space meeting are as follows:</p> <ul style="list-style-type: none"> -Whoever shows up is the right group -Whatever happens is the only thing that could have happened -Whenever it starts is the right time -When it's over, it's over. <p>As a key participant in the session, you will help define the topics we'll discuss, and help to execute on value driven conversations with your peers. With a focus on spontaneous discussion rather than "eyes-forward" presentations, attendees will be engaged on topics that are highly relevant to them.</p>
Product: Brainware	9/20/17 2:15 PM	9/20/17 3:00 PM	General Classification and Extraction With Brainware	Learn how all types of document files can be identified, indexed and processed automatically using Brainware technology as part of your capture process. This session is specifically focused on the capability to capture different types of electronic and paper documents in an automated fashion.

Track	Start Time	End Time	Session Title	Description
Customer Success	9/20/17 2:15 PM	9/20/17 3:00 PM	How Skanska's Investment in ECM Led to Complete Web to Mobile Procure-to-Pay Automation	With 1,500 active job sites, offices in more than 30 metro areas and nearly 11,000 employees, Skanska needed to bring efficiency to its processes while solving the document management problem that plagues many enterprise organizations. By abandoning their current ECM platforms to centralize processing, eliminate information silos and embrace workflow automation, it ultimately achieved one of the most expansive and interconnected ERP-ECM systems amongst construction companies. Attend this session and discover how Skanska made it all happen.
Higher Ed	9/20/17 2:15 PM	9/20/17 3:00 PM	HR Temporary Employment Hiring Request - Unity Form & Scriptless Workflow	Mt. San Antonio College's Human Resources department has a temporary employment hiring request Unity form with multiple external autofills, datasets and custom actions. Learn how the request Unity form initiates an interdepartmental approval workflow with several load balanced queues, sending a data file to the ERP, updating the required information and replacing paper bound processes.
Healthcare	9/20/17 2:15 PM	9/20/17 3:00 PM	Introduction to Hyland's Enterprise Medical Imaging Portfolio	
Product: LawLogix EDGE	9/20/17 2:15 PM	9/20/17 3:00 PM	Make the System Yours! Process Customization and Advanced System Settings	Users will learn advanced techniques for creating processes and setting/refining process defaults.
Product: OnBase	9/20/17 2:15 PM	9/20/17 3:00 PM	Measure & Improve OnBase With Reporting Dashboards	Reporting Dashboards has revolutionized the reporting capabilities of OnBase. Its emphasis on graphical displays of vital business data and point-and-click configuration gives organizations immediate visibility into the health of their OnBase system and business processes without needing to engage IT resources. In this session, we'll focus on the ways dashboards make complex data easier to understand and how users can interact with that data to make quality business decisions. Learn how business users can minimize delays in decision-making by highlighting trends and potential bottlenecks to promote process improvement, all while using a self-service visual reporting tool.
Government	9/20/17 2:15 PM	9/20/17 3:00 PM	Meeting Public Records Requests With OnBase	OnBase is a great way to manage and automate your public records request process. This session will help you understand the solution and build the business case for using OnBase to meet your public records responsibilities.
Product: LawLogix I-9	9/20/17 2:15 PM	9/20/17 3:00 PM	Migrating and Remediating Your Historical I-9s	
OnBase Essentials	9/20/17 2:15 PM	9/20/17 3:00 PM	OnBase 201: True Costs of Security Failures and How OnBase Can Help	In the event of a data breach, how many tens of thousands of dollars will it cost your company to set things right? In this session, we'll discuss the true costs of security. What does it take to make your organization as secure as possible? What's on the line if you don't? We'll walk through some recent examples of data breaches and the real dollars these organizations are losing. We'll explore how you can take control and grow the security of your OnBase solution by introducing the enhanced security modules available to you.
Insurance	9/20/17 2:15 PM	9/20/17 3:00 PM	OnBase for Guidewire Update, Part Two	Join us for part two of the OnBase for Guidewire update series. In this session, we will provide a Guidewire development update and insight into "what's next" - the evolution (roadmap) of OnBase for Guidewire.
Product: OnBase	9/20/17 2:15 PM	9/20/17 3:00 PM	OnBase Mobile: Online & Offline	Online AND Offline? Yes! Mobile devices are rapidly changing the way we work. Access to business content and processes from mobile devices will become increasingly critical to the productivity of your workforce. OnBase Mobile keeps business content and processes at users' fingertips while they're on-the-go, and even offline with the new Mobile Briefcase. Simply put, these products offer an exceptional, high-value opportunity. Find out about the many features already available and what the future will bring.
Case Management	9/20/17 2:15 PM	9/20/17 3:00 PM	Packaged Solutions: Checklists for Process Control	OnBase Checklists for Process Control allows organizations to meet quality control objectives while ensuring that processes are completed consistently and on time. The solution also facilitates continuous process improvement, allowing users to share feedback and flag checklists for review while providing key stakeholders insight into checklist status, relevant issues and areas of opportunity. This session will provide examples of how simple or complex processes can be made better using OnBase Checklists. Come to this session to see how you can help your people be better at what they were hired to do.

Track	Start Time	End Time	Session Title	Description
Business Strategy	9/20/17 2:15 PM	9/20/17 3:00 PM	The Real Impact Physical Records Have on Your Business	It's nothing new to Hyland that companies continue to struggle with the overabundance of physical documents and microfiche or film. But, do you know what it's really costing you? It's more than a paper cut. Whether it's physical space, warehouses, printing costs, retrieval costs, employee productivity, compliance, and just the management of unstructured data; it all adds up. Not to mention the times you simply cannot find the document you need, when you need it. Join us for this session as we explore best practices for assessing how much paper may be weighing your organization down, and explore ways to prioritize a cost effective approach to digitizing.
Product: OnBase	9/20/17 2:15 PM	9/20/17 3:00 PM	Unity Tips & Tricks: Advanced	Brought to you by attendee feedback, this session moves beyond the basics of the Unity Client to reveal little known features of Unity and 30+ products built on the platform. We'll focus on recent enhancements that make life easier for Super Users and Administrators alike. If you're not new to Unity, this session is for you! Discover cool customizations like re-organizing adhoc tasks and indexing panel keywords, generating a CSV file with "pop" links and what all those checkboxes behind the "File" menu are for. We'll demonstrate how mass deployment features found in Tile Administration & User Options will revolutionize the way your users work. With several exciting enhancements in OnBase 17 including the new login options, we guarantee that even the most experienced Unity user will learn something new! Guest speaker, Caleb Wederquist, will describe how the State of NE deploys and manages Unity for over 8,000 users!
Global Services	9/20/17 2:15 PM	9/20/17 3:00 PM	User Testing, Training and Migration Best Practices	Now that the implementation has been completed, are you thinking about the user testing, training, and migrations plans you have in place? This session will provide Hyland's best practices on performing user testing, training, and migrations to avoid risk when implementing an OnBase solution. Have you tested enough? How many environments do you have? When do you migrate? How much training is enough? Who is doing the training? Who is writing your test cases? Join us for this session to answer these questions and more.
Higher Ed	9/20/17 2:15 PM	9/20/17 3:00 PM	Using Unity Forms and Workflows to Streamline Processes: Rowan-Cabbarus Community College	Join Rowan-Cabbarus Community College to learn how a unity form and workflow process streamlined internal and external processes for employees and students. Discussions will center around gotchas, best practices, form planning and asking the right questions.
Technical	9/20/17 2:15 PM	9/20/17 3:00 PM	Workflow Latest Enhancements	Workflow has yet again been extended, allowing Workflow designers to reduce logic complexity and expand their options in meeting business needs. This presentation will briefly explore the new concept of child work items, how they relate back to the parent, and how the concept can reduce the amount of rules, actions, and custom code needed. We will explore the newest notification features, the improvements in item generator, and how to simplify working with multi-instance keyword type groups. We'll also quickly look at the most significant changes in previous versions to ensure that you're well informed on the latest Workflow capabilities that you can start using immediately.
Commercial	9/20/17 3:30 PM	9/20/17 4:15 PM	#LEARNANDSHARE With OSEG: Part 2	Join your fellow OnBase Solutions Expert Group members and board of directors for a valuable network session, including roundtable discussions on relevant cross-industry topics.
Business Strategy	9/20/17 3:30 PM	9/20/17 4:15 PM	Agile or Waterfall for OnBase projects?	Before beginning an OnBase project, it's important to pick a project methodology which fits your organization, its culture, comfort, staffing, and commitments. This session is an introduction o Agile concepts with points and counterpoints, to help guide attendees on whether they should consider Agile or Waterfall when beginning OnBase projects.
Product: OnBase	9/20/17 3:30 PM	9/20/17 4:15 PM	Application Enabler: Delivering OnBase to Your Business System Users	How do you improve the visibility of your business information, minimize data entry and reduce training for your end users? Integrate! Keep end users in their familiar interface, while giving them access to business-critical content. With Application Enabler (AE), you can "OnBase Enable" your applications — whether you have a major ERP, an industry-specific application or a homegrown solution. And the new AE Connector offers even more options for creating a tight integration with your business applications. Come see all the ways your users can start accessing OnBase from the screens they already use every day.
Product: LawLogix I-9	9/20/17 3:30 PM	9/20/17 4:15 PM	Background Screening for HR Professionals	Coming Soon!

Track	Start Time	End Time	Session Title	Description
Insurance	9/20/17 3:30 PM	9/20/17 4:15 PM	Customer Presentation: MetLife - Innovation Puts Consumers in the Driver's Seat	Hear how Metlife is deploying the first integration between the OnBase Cloud and Guidewire InsuraceCloud Solutions, transforming how the insurance company interacts with customers.
Technical	9/20/17 3:30 PM	9/20/17 4:15 PM	Database 101: When Bad Things Happen to Good Databases (Part 2)	As the central component of any OnBase solution, database performance and recoverability is critical. This session continues to reveal best practices for Database Administration, along with real-life examples of what can happen when a database isn't properly maintained.
Technical	9/20/17 3:30 PM	9/20/17 4:15 PM	Developing, Managing and Evolving WorkView Applications Across Hyland Software	WorkView solves challenges across more areas of the organization than any other application in Hyland Software. And while WorkView didn't achieve this position overnight, it came close. In this session, Hyland's internal OnBase team will provide you with our insight, experience, and best practices in supporting the substantial impact a WorkView-conscious organization can have. Through our steps and mis-steps, we've learned how to be effective, to design for the present and future, and how to have meaningful conversations with stakeholders that result in rapid results and positive outcomes for all involved.
Government	9/20/17 3:30 PM	9/20/17 4:15 PM	Engaging Your Customers and Constituents With OnBase - Customer Case Study	Join the Hyland Government Team and State of Nebraska to discuss OnBase tools for engaging customers and users external to our government agencies and departments, to provide better information and more efficient processes.
Higher Ed	9/20/17 3:30 PM	9/20/17 4:15 PM	Investigating Brainware for Transcript Processing	Hyland's recent acquisition introduces new capture functionality that can be a powerful tool when applied to transcript processing in higher ed. Let's take a look at how this solution works with transcripts and hear your questions as we investigate the best way to bring this solution to market under Hyland's suite of capture solutions.
Product: LawLogix EDGE	9/20/17 3:30 PM	9/20/17 4:15 PM	LawLogix Product Roadmap and Closing Remarks	Getting the latest update from the AVP of Product for 2017/2018.
Financial Services	9/20/17 3:30 PM	9/20/17 4:15 PM	Mortgage Lending Advancements in Automation: From Capture to Delivery	There are two things that we know about the mortgage industry today: 1) It is in a constant state of change, and 2) technology continues to play an increasingly important role. With the industry being driven toward more automation and electronic processing, OnBase has potential to support your organization's internal goals of reducing processing times per loan, decreasing the time to funding and ultimately improving your margin on a per loan basis. This session will highlight ways that customers are relying on OnBase to fill gaps in their mortgage process and bringing significant returns to their organization.
OnBase Essentials	9/20/17 3:30 PM	9/20/17 4:15 PM	OnBase 101: Inheriting OnBase – What Do I Do?	This class is an introduction for new OnBase administrators that will get you up to speed, and serve as a continual source of support as you take over your company's OnBase System Administrator role. This class includes interactive discussions with OnBase system administrators and Hyland experts with an emphasis on providing you the tools and tips you need to become familiar with your organization's OnBase environment.
Product: OnBase	9/20/17 3:30 PM	9/20/17 4:15 PM	OnBase Tools for Office Documents	If your users work with Microsoft Office documents and/or your organization is interested in taking advantage of OnBase EDM Services, this session is for you. We'll talk about the best ways to work with Word, Excel and PowerPoint files both inside and outside of OnBase. Learn to create, revise, compare, approve and much, much more. From Web or Unity clients to the Office Business Applications, you'll walk away with a clear understanding of the tools available and which will work best for your business needs – including license updates, what's new, and editing documents in OnBase without having Office installed via the Microsoft Office Online Server {free!}.
Case Management	9/20/17 3:30 PM	9/20/17 4:15 PM	Packaged Solutions: Incident Case Management	This presentation explains what OnBase Incident Case Management is and how the design of the solution allows the organization to customize how incidents are handled without additional configuration in OnBase. We will review how to set up "Incident Types" that help the organization define how an incident should be handled to ensure consistency in how people are treated and timely incident processing. Attend this session for a live demonstration and learn how to generate reports of work to be completed, see how incidents requiring action will alert case workers, and how to provide reports on incidents over time.

Track	Start Time	End Time	Session Title	Description
Global Services	9/20/17 3:30 PM	9/20/17 4:15 PM	Preparing for Your Accounts Payable Implementation	Now that you understand how you can leverage OnBase to manage your Accounts Payable (AP) needs, join experienced Hyland consultants to learn how you can help your organization prepare for an AP implementation. This session will provide attendees with guidance for tactically gathering requirements for an AP solution including invoice capture, exception management, approval, and ERP integration.
Product: OnBase	9/20/17 3:30 PM	9/20/17 4:15 PM	Template Based Data Extraction With Advanced Capture	This session focuses on Advanced Capture, our mature, powerful, template-based classification and data extraction tool. See how capable this product is and how, with minimal up-front configuration, it can automate indexing to reduce your manual data entry requirements for structured paper documents.
Higher Ed	9/20/17 3:30 PM	9/20/17 4:15 PM	Viking Travel: Portland State's Expedition to Build a Travel Reimbursement System in OnBase	After years of failed attempts to move our travel authorization and reimbursement system online, Portland State University decided to leverage the OnBase platform to build a system that could fit our unique requirements. Despite some rough seas and unexpected detours, we launched "Viking Travel" in 2016. The team's success hinged on our ability to learn and adapt as the project evolved. We had to prioritize, take into account new requirements and feedback, and invent new ways to leverage OnBase workflows, Unity forms, and scripts to deliver the functionality we needed. In this session, we'll share our epic voyage - the wandering path to our destination, some of the lessons and tricks we learned along the way, and how we're charting a course for future system enhancements.
Product: OnBase	9/20/17 3:30 PM	9/20/17 4:15 PM	WorkView Case Manager: What's in a Name?	These days it's the high-volume, people-driven work that's most difficult to manage and measure. It's also often the most costly. What if you could provide a 360-degree view of all the information your staff need to drive the "unpredictable" work that requires their knowledge and expertise? You can. WorkView Case Manager provides a complete toolkit to create and rapidly deploy solutions that are natively integrated with the OnBase suite of products. And new in OnBase 17, you can even provide your users with mobile device access to WorkView applications. Find out WorkView was been renamed WorkView Case Manager to reflect its enhanced capabilities. What's in a name? Plenty.
Case Management	9/20/17 4:30 PM	9/20/17 5:15 PM	55 WorkView Apps and Counting: How Case Management Has Changed the Game at Hyland	WorkView Case Manager has changed the game for Hyland's internal OnBase team when it comes to rapidly deploying flexible and expandable OnBase solutions. Hear how the team has transitioned from using Workflow as the user interface for all new projects to WorkView, and learn why we're re-writing existing Workflow solutions into WorkView solutions. You'll leave with ideas for leveraging WorkView across your organization and how to convert a Workflow solution to WorkView.
Product: OnBase	9/20/17 4:30 PM	9/20/17 5:15 PM	Connecting Business Systems to OnBase With EIS and Web Services Publishing	Integrate the "OnBase way" — with less custom code, faster implementation and easier maintenance — and take your solution to another level. OnBase has evolved the way it integrates with critical business systems, providing you with a toolbox for your integration needs. This class will focus on data-level integrations with business systems, using Enterprise Integration Server (EIS) and Web Services Publishing to give you alternatives to APIs. Integrating OnBase with your business systems is essential for a strong solution with demonstrable ROI. If you're ready to make the leap, check out this class to get to know your options.
Product: LawLogix EDGE	9/20/17 4:30 PM	9/20/17 5:15 PM	Edge User Clinic	Do you have a question specific to your organization's use of Edge? Drop by the Edge User Clinic to meet one on one with top system experts.
Global Services	9/20/17 4:30 PM	9/20/17 5:15 PM	Getting Started: Discovery and Design for Workflow & WorkView	Learn how Hyland Global Services approaches Workflow & WorkView projects. This session will review what you should plan for with a Services engagement, questions to ask, and best practices. Plus, learn how to understand and interpret your data and options, and how to standardize your process for a Workflow and/or WorkView solution.
Technical	9/20/17 4:30 PM	9/20/17 5:15 PM	Identity Provider Service: The Future of OnBase Authentication	OnBase 17 provides some substantial changes to how single sign on is approached. This session will help administrators understand the new approach, how it provides for a clearer and faster incorporation of authentication solutions, and allows organizations to easily support multiple sign-on options through a single service instance.

Track	Start Time	End Time	Session Title	Description
Product: OnBase	9/20/17 4:30 PM	9/20/17 5:15 PM	Integrating With Microsoft Products	With so many OnBase customers using the Microsoft Office platform (Outlook, Word, Excel, PowerPoint, SharePoint, Office Online Server and Office 365), Hyland's dedication to a partnership with Microsoft is more important than ever. In this session, we'll review our existing integration points, as well as Microsoft's current offerings, and how they work together to address complex business scenarios. We'll also roadmap the future of OnBase integrations with the Office platform and review the NEW licensing model! Hear from Development Lead, Jim Adamich, and Product Evangelist, Colleen Alber, as they share our vision for the future of OnBase + Office. Take note: this not-to-be-missed strategy session only runs once!
Product: Brainware	9/20/17 4:30 PM	9/20/17 5:15 PM	Invoice Capture With Brainware	Come see how the automation of Invoice Capture with Brainware can be used to augment your OnBase Accounts Payable solution. Improve your AP invoice processing speed, by reducing manual indexing and automating classification, extraction and validation.
Higher Ed	9/20/17 4:30 PM	9/20/17 5:15 PM	Leveraging Services for Your Success: A Higher Ed Client Panel	Join us for a panel discussion with Higher Ed customers Columbia College and North Carolina State University who will share stories of services expansion projects, their experiences with the Hyland team, and tips and tricks to insure success in a services engagement.
OnBase Essentials	9/20/17 4:30 PM	9/20/17 5:15 PM	OnBase 201: Advice from Experienced System Administrators	Are you new to the role of OnBase System Administrator, or have you been certified for years? In either case, you are faced with the daily challenges of supporting OnBase, including troubleshooting, maintaining and expanding your solution. We have collated some of the best advice from your most experienced peers, and will share it in this session. We'll cover the top "gotcha's" that others have learned to avoid, the top "must do" tasks and activities, and the essential resources and references you should know about at Hyland Software and across the OnBase Community.
Insurance	9/20/17 4:30 PM	9/20/17 5:15 PM	OnBase Insurance Networking Session (Sponsored by Guidewire)	Join us as we wrap up the day with cocktails and light appetizers at our networking session. Mingle with Hyland presenters and your peers to discuss the sessions presented throughout the day, and what you have planned for your last day of the conference.
Product: LawLogix I-9	9/20/17 4:30 PM	9/20/17 5:15 PM	Open Q&A With I-9 Experts	
Business Strategy	9/20/17 4:30 PM	9/20/17 5:15 PM	Staffing the Right Size OnBase Team	Many organizations are asking the same questions: How many people do we need based on the size of our solutions to staff and support OnBase? What training do they need to attend? What background should they have? What is the "ideal" resume of a candidate to hire? This session will give attendees an idea of who and what to look for when staffing their OnBase team.
Customer Success	9/20/17 4:30 PM	9/20/17 5:15 PM	We Bought WorkView Case Manager. Now What Do We Do With It?	WorkView Case Manager is about to become your most useful OnBase module. Let Sherwin-Williams show you how. Join Craig Hatfield, Lead Developer at Sherwin Williams, to learn how maintenance applications through WorkView puts power in the hands of OnBase administrators and end users alike. Craig will discuss the impact of WorkView at Sherwin-Williams and walk attendees through a Plan, Prototype, Present and Production process. Attendees will walk away with a framework to distribute application, workflow and configurations needs.
Product: OnBase	9/20/17 4:30 PM	9/20/17 5:15 PM	Workflow Features of OnBase Studio: Go Beyond Rules & Actions to Elevate Your Solution	Within OnBase Studio, dozens and dozens of pre-built Rules & Actions make point-and-click configuration of complex Workflow solutions possible — but there's so much more that OnBase Studio offers to help make configuring and testing automated business processes simpler, easier, and faster. Design View provides you with tools to create a detailed graphical layout of a process. Workflow Doctor alerts you to errors and omissions in your configuration before you even have a chance to test it. Item Generators automatically create tens of thousands of documents with keywords, and add them to a Life Cycle for testing. These are just a few examples of features exclusive to OnBase Studio for Workflow administrators. Join us to learn about even more features that can help take the administration of your Workflow solutions to the next level.
Government	9/20/17 4:30 PM	9/20/17 5:15 PM	WorkView Case Management and Government	If you are a government end user and interested in learning about how WorkView Case Management is used by your peers in the public sector, this session is for you. We will cover how to find opportunities for WorkView in your organization. We will share real customer examples of how those that have gone before you have started using WorkView to simply improve an existing OnBase business process or fully replace a core legacy system. WorkView Case Management began the next iteration of the Enterprise Information Management industry, helping the transition from ECM to Content Services. If you haven't gotten on-board the WorkView train yet, you should. Attend this session to learn how to do just that.

Track	Start Time	End Time	Session Title	Description
Product: OnBase	9/20/17 4:30 PM	9/20/17 5:15 PM	WorkView Add-ons to Accelerate Your Solutions	Looking to accelerate your WorkView solutions? Look no further - this session will take your WorkView solutions to the next level with two direct add-ons. First, WorkView full-text search turns your application into a knowledgebase by allowing your users to perform more targeted searches for the information they need to make important and timely decisions. Second, the WorkView Integration for Microsoft Outlook allows users to easily access all of their WorkView applications from within their email application – even automatically retrieving related WorkView data and sending it right to their inbox.
Technical	9/20/17 4:30 PM	9/20/17 5:15 PM	WorkView Solution Architecture, Design and Migration	This session will explore the WorkView considerations that are essential to ensure the solution supports not only existing needs, but also the future of the process and organization. This session will use examples from Hyland packaged solutions that have been deployed as new applications and also as updates to existing applications. These examples will cover the majority of concerns and requirements for migrating applications built with OnBase WorkView.
Government	9/21/17 9:00 AM	9/21/17 9:45 AM	A Municipal Utility Story: Philadelphia Gas Works' Successes and Challenges	PGW is a long time OnBase user and in this session, hear how they plan and schedule projects and manage technical support. They will also present their AP solution using OCR and integrated to Oracle and their customer complaint management solution.
Technical	9/21/17 9:00 AM	9/21/17 9:45 AM	Best Practices and Methods for Creating an Effective Test System	Configuration Migration allows an OnBase Solution Developer or Administrator the ability to quickly and easily create and test systems which contain the structure, but not the data of the current production system. We will examine the features of Configuration Migration, and discuss the strategies for making Configuration Migration a part of your development, testing, and upgrade processes. Additionally, what are the approaches successful organizations use to create, maintain, and use a test environment? In what areas do we see organizations struggle?
Technical	9/21/17 9:00 AM	9/21/17 9:45 AM	Building a Flexible Capture Process	This session will introduce and explore the new way of customizing scan queues with the Capture Process Designer. Topics will include: 1) new ways of routing documents. Send documents anywhere based on status, document type or keyword value! 2) Individual process configuration. For example, add three indexing steps to your process and configure them each differently, while also applying different security! 3) Process automation. No more waiting for someone to click "Process"! 4) Better integration with Workflow. Not only can you send documents to Workflow anytime, but you can import them from Workflow to any part of the process! And much, much more! Learn how to create a capture process specific to your business!
Insurance	9/21/17 9:00 AM	9/21/17 9:45 AM	Customer Presentation: Limitless Possibilities: OnBase for Your Enterprise	Do you have an appetite to explore the limitless possibilities of how OnBase can improve your business, across the enterprise? Join OnBase customer, Funeral Directors, to learn how they are leveraging onBase across their enterprise.
Healthcare	9/21/17 9:00 AM	9/21/17 9:45 AM	Dashboards: Intelligence in a Single Click	To keep up with the reality of today's high volumes of data and information, we need to leverage technologies that help us extract value from unstructured data. Dashboards give organizations immediate visibility into system and business health, with data presented in a variety of graphical formats, including charts, graphs and scorecards. Join this session to learn about expanded dashboards for HIM managers, along with a new set of dashboards that will aid system administrators with the data they need to monitor performance and analyze trends in real time. Come join us for an eye opening presentation that will make complex data at your organization easier to understand, minimize the delays in decision-making and promote process improvements by highlighting trends and potential bottlenecks.
Government	9/21/17 9:00 AM	9/21/17 9:45 AM	Digital Transformation in the Cloud - State of Massachusetts IT	In this customer case study, learn how MassIT leveraged the OnBase Cloud and a shared services model to deliver over 12 unique applications across multiple agencies in less than two years.

Track	Start Time	End Time	Session Title	Description
Product: OnBase	9/21/17 9:00 AM	9/21/17 9:45 AM	Document Composition: Create Documents to Complete Business Processes	From contracts to renewal notices, companies spend millions of dollars managing outgoing correspondence—costs include manual document creation, mail merge and “damage control” when inaccurate documents are distributed. Document Composition overcomes challenges like these by automating and standardizing the document generation process, reducing document creation times and improving the accuracy of your outgoing communication. Attend this session to see how Document Composition can help your organization manage outgoing documents, and check out the new OnBase 17 features that make it more powerful than ever before!
Customer Success	9/21/17 9:00 AM	9/21/17 9:45 AM	ECM for Unique Companies: Records Management Lessons from Constellis	Records Management Professionals all have a similar set of business records to manage, but many industries also have unique records to manage, with their own industry-specific requirements. Join this session to learn how defense and government contractor Constellis is using OnBase to manage their many unique record types and guide them along their ECM journey. Donna Cantrell, Director of Records Management, will review their solution and discuss the advantages that led Constellis to choose OnBase over the several other document management systems they already owned. Attendees of all industries will gain a better understanding of the OnBase records management solution, how it can be applied to common and unique document types alike and lessons learned from Constellis’ experience. Hint: Patience is key!
OnBase Essentials	9/21/17 9:00 AM	9/21/17 9:45 AM	Explaining the Value of OnBase Across Your Organization	You understand the value OnBase adds to your organization, but how do you explain this to others? When OnBase is viewed as a vital part of your overall application strategy, it becomes one of a few core platforms that you can use to meet the application and enterprise information needs of your entire organization. Join us to learn how to articulate how OnBase works in conjunction with your other core platforms, can be used to consolidate certain niche applications, and should be part of your organization's decision-making process when choosing how to deliver the right application to the business. Also hear from OnBase champion Craig Hatfield from Sherwin Williams about how he successfully communicates the value of OnBase across his organization!
Business Strategy	9/21/17 9:00 AM	9/21/17 9:45 AM	Future-Proofing Your Choice in Your Applications	Making the decision to select OnBase or another system to manage your information and automate your business processes - must be future proof, tried and tested for the near and longer-term. There are still a lot of players out there in the marketplace who all claim to all have workflow, case management, integrations and more. Join us for this session as we go in-depth to compare like-for-like how we'd compare our products to others in the marketplace.
Global Services	9/21/17 9:00 AM	9/21/17 9:45 AM	Getting Started With Contracts Management Implementation	
Product: OnBase	9/21/17 9:00 AM	9/21/17 9:45 AM	Got Workflow?	Customers who have OnBase Workflow claim that they cannot live without it. So, what are you waiting for? This session will be your first introduction to the wide world of automating processes with OnBase. You'll learn about the functional pillars of Workflow, how OnBase Studio makes the process of creating Workflow solutions code-free, and complimentary products that take Workflow processes to the next level. We'll only be scratching the surface, but give us 60 minutes and you'll walk away with a vision of a Workflow solution to benefit your organization.
Customer Success	9/21/17 9:00 AM	9/21/17 9:45 AM	How a Complete View of Information Accelerates Financial Processes at Sligro	When staff cannot easily access all of the information related to an invoice or payment, it slows down processing, impedes decision making and prevents staff from resolving vendor issues. Join this session to learn how Sligro Food Group, the largest Dutch wholesale distribution company, has optimized accounts payable processes by providing end users with one complete view of all content relating to an invoice. Jac Willems, Accounts Payable Manager will discuss the benefits of using OnBase to store and retrieve all incoming and outgoing financial documents, from orders, to contracts, packing slips, cash-desk registers and more. He will also share the future plans for their solution, including the addition of Workflow processes to speed exception handling across P2P. This is a great session for any organization that is new to OnBase or searching for the best way to get started with an Accounts Payable solution.
Payer	9/21/17 9:00 AM	9/21/17 9:45 AM	Introduction, Current and Future State of Payer Solutions with OnBase	Hear what's new in the healthcare payer space by our Healthcare Payer Industry Manager, Mike Hurley. Learn about our current payer solution roadmap and the solutions that are on the horizon for our healthcare payer customers.

Track	Start Time	End Time	Session Title	Description
Higher Ed	9/21/17 9:00 AM	9/21/17 9:45 AM	Multi Approval Workflow for Graduation Exception Processing	Join this session to learn about a Millersville University who uses OnBase to process graduation exception requests online. Learn how they manage the end to end workflow, including approvals up to the advisor, chair and dean in real time, while keeping the student notified at every step of the way.
Product: ShareBase	9/21/17 9:00 AM	9/21/17 9:45 AM	ShareBase 101	How are your employees sharing documents? Are they using email? SFTP? Sending physical documents or drives? Come learn about ShareBase, Hyland's cloud-based file-sync-and-share application. In this session, you will hear about the benefits of ShareBase, get an overview of ShareBase functionality, and discover how various customers have used ShareBase to create a more secure sharing environment for their employees.
Product: OnBase	9/21/17 9:00 AM	9/21/17 9:45 AM	Template Based Data Extraction With Advanced Capture	This session focuses on Advanced Capture, our mature, powerful, template-based classification and data extraction tool. See how capable this product is and how, with minimal up-front configuration, it can automate indexing to reduce your manual data entry requirements for structured paper documents.
Product: OnBase	9/21/17 9:00 AM	9/21/17 9:45 AM	Unity Tips & Tricks: The Basics	This session will explore reasons why you'll go Unity and never go back! We'll uncover many features unique to the Unity Client, from Personal Pages to Home and Favorites, that help improve the OnBase user experience. Discover all that the Unity platform has to offer including some hidden gems like UnityPop, staples, folder bookmarks and the ability to send a document as an encrypted PDF. Specifically, we'll demonstrate--using an AP example--how imaging, list filtering, forms and workflow will revolutionize the way you and your users work. With several exciting new interface and usability enhancements in OnBase 17, we guarantee you'll learn something new! Guest speaker, Caleb Wederquist, will describe how the State of Nebraska's 8,000-plus users have made Unity their own.
Case Management	9/21/17 9:00 AM	9/21/17 9:45 AM	WorkView Case Manager as a Rapid App Development Platform	Increasingly, IT needs to rapidly design, build and deploy solutions for your business in a matter of days or weeks, rather than months or years - all while resources decrease. Learn how to easily adapt to the high volume of requests for new applications with WorkView Case Manager and other OnBase modules. See firsthand how these applications support solution development across a variety of different industries and processes that span multiple divisions and/or departments in your own organization. Attend this session and learn how your organization's IT department can be as agile and responsive to your changing business requirements as you need them to be with this flexible, scalable, low-code platform.
Case Management	9/21/17 10:00 AM	9/21/17 10:45 AM	Case Management Customer Panel: Sharing Successes Across the OnBase Community	You've heard the buzz about extending OnBase case management solutions across the enterprise to meet the needs of a whole new population of workers. Now, hear from the real experts - your fellow OnBase customers! Join us for a customer panel discussion to hear how these case management champions are arming their organizations for success by leveraging OnBase to tackle information-centric, knowledge-driven work. You'll leave with ideas, advice and case management best practices to take back to your own organization.
Healthcare	9/21/17 10:00 AM	9/21/17 10:45 AM	Connecting the Continuum of Care	OnBase has been successfully implemented in the acute hospital setting for over 25 years. We are now offering the same time-tested solutions to the post acute care market. This session will review the importance of Release of Information to accurately aggregate medical history documents and the summary of care provided while leveraging OnBase capture and workflow for referral automation. This is a great session for learning how OnBase can automate and improve care coordination throughout the entire continuum.
Insurance	9/21/17 10:00 AM	9/21/17 10:45 AM	Customer Presentation: Mutual of Enumclaw Transformed Personal Lines Underwriting and Their Claims Processing With OnBase WorkView	Join this session to discover how MOE has reduced Annual Process Hours (APH) in Personal Lines and Claims by nearly 50% with an OnBase WorkView solution.

Track	Start Time	End Time	Session Title	Description
Technical	9/21/17 10:00 AM	9/21/17 10:45 AM	Developing, Managing and Evolving WorkView Applications Across Hyland Software	WorkView solves challenges across more areas of the organization than any other application in Hyland Software. And while WorkView didn't achieve this position overnight, it came close. In this session, Hyland's internal OnBase team will provide you with our insight, experience, and best practices in supporting the substantial impact a WorkView-conscious organization can have. Through our steps and mis-steps, we've learned how to be effective, to design for the present and future, and how to have meaningful conversations with stakeholders that result in rapid results and positive outcomes for all involved.
Customer Success	9/21/17 10:00 AM	9/21/17 10:45 AM	Enhancing the User Experience With DocPop and SSRS Reports at Weyerhaeuser	For forest products company Weyerhaeuser, staff in the Land Title department work with both proprietary land title documents and legacy documents acquired through a merger – two separate OnBase document types with no common keywords. In this session, Information Specialist Kelly Doran will share how Weyerhaeuser provides access to these separate document types using dynamically generated DocPop links in SQL Server Reporting Services (SSRS) reports, even though the documents have no common keywords. She'll explain how SSRS reports use data from the Land Title system to populate DocPop links in different ways, according to the specific document type and metadata as appropriate, to provide seamless access for end users.
Higher Ed	9/21/17 10:00 AM	9/21/17 10:45 AM	Holy Dynamic Routing, Batman! Graduate Admission With Case Manager	The Office of Graduate Studies (OGS) at the University of Texas at Dallas needed to maintain a dynamic routing system for requests for graduate exception and make a paper process much more efficient. Each of over 100 graduate academic programs have a distinct approval path with an unknown number of approvers, and those paths change frequently. The OnBase team at UT Dallas utilized WorkView to allow the OGS staff to control and update the routing at their discretion, Unity Forms to digitize the requests, Workflow to move the requests through the system, and DocPop to provide notifications to everyone involved in the approval process.
Government	9/21/17 10:00 AM	9/21/17 10:45 AM	How OnBase Provides a 600% Annual Cost Savings to Cleveland Municipal Courts	Customer case study on the potential return on investment for OnBase in the courts.
Shared Services	9/21/17 10:00 AM	9/21/17 10:45 AM	Increasing Accounts Payable Speed, Visibility and Control	Each touchpoint in the invoice approval process, from the time a document is received to creating a voucher for payment, is an opportunity for automation and efficiency. Join this session for insight into key features of OnBase that add process efficiency and introduce cost reductions into your Accounts Payable operation. Hyland experts will review how OnBase Capture and Workflow can reduce the upfront processing headaches you likely have today. Attendees will also learn how advanced features like Approval Management, ERP integration, and Reporting Dashboards can maximize the value of your AP Automation solution and transform the critical AP function into a strategic partner for the business.
Product: OnBase	9/21/17 10:00 AM	9/21/17 10:45 AM	Integrating DocuSign and OnBase: Automating the Signature Process With Even More Features in OnBase 17!	OnBase and DocuSign together can completely streamline document creation, approvals, signatures, post-signature processing and more! The OnBase Integration for DocuSign eSignature has been significantly enhanced in OnBase 17 to integrate your OnBase processes with the DocuSign signing process. Join us to explore the way the products work together to provide a seamless solution for extending signatures outside of OnBase.
Business Strategy	9/21/17 10:00 AM	9/21/17 10:45 AM	Lean Six Sigma in Today's World	Learn the basics of Lean Six Sigma to more effectively assess qualitative and quantitative opportunities to improve process, product, and service outputs. Participants will gain real world examples of 5S, Visual, and Standard Work; how it applies in their work area; and where to start. They will understand the rigorous and systematic methodology known as DMAIC (define, measure, analyze, improve, and control) used to reduce defects and variation.
OnBase Essentials	9/21/17 10:00 AM	9/21/17 10:45 AM	OnBase 201: How Users Can Keep Your Organization's Data Safe	In the world of security, there's a lot of talk of encryption algorithms, firewall rules, and content policies – but security doesn't have to be that complex. In this session, we'll show you the best practices for keeping information safe at work and at home; what OnBase users should be on the look out for; and what actions OnBase users can take to keep data secure. We'll show you how easy it is for everyone to participate and why security is everyone's job.
Product: OnBase	9/21/17 10:00 AM	9/21/17 10:45 AM	OnBase Document Imaging: Capture, Clients and Capabilities	This session will compare our different scanning and indexing interfaces in the OnBase Client, Unity Client, and WebServer. We'll focus on the advantages of each and point out the new features in OnBase 17.

Track	Start Time	End Time	Session Title	Description
Government	9/21/17 10:00 AM	9/21/17 10:45 AM	Paperless Government and Beyond	Join Santa Barbara and Wasatch County for a discussion of going paperless with OnBase - from the legislative process to the need for automation to make government more efficient.
Payer	9/21/17 10:00 AM	9/21/17 12:00 PM	Payer Open Space: How to Better Leverage OnBase in the Healthcare Payer Ecosystem	Hyland will lead an open space session to discuss and explore areas of interest to the Payer customers including solutions, products, workflows and connecting with Providers. Take this opportunity to engage in a conversation with other Payer partners and customers about how to leverage OnBase in the Payer ecosystem.
Product: ShareBase	9/21/17 10:00 AM	9/21/17 10:45 AM	ShareBase Customer Panel	Come hear from your fellow OnBase customers about how they have leveraged ShareBase to extend their OnBase solutions, or to promote and control sharing around the organization.
Product: OnBase	9/21/17 10:00 AM	9/21/17 10:45 AM	Streamline Approvals With Workflow Approval Management	Simplify the administration of your Workflow approval processes, and at the same time, let your business users administrate the approvals themselves while you retain control! Many common business processes, such as Accounts Payable, have complex approval processes, which to date have required constant reconfiguration. Workflow Approval Management allows designated business users to configure required approvals and create business rules that evaluate documents and automatically assign approvers—all within in the Unity Client and for any Workflow process. Approvers automatically receive notifications and approve documents from any Workflow interface. Join us and discover how this robust add-on to OnBase Workflow minimizes administration while making your approval processes far more dynamic.
Product: OnBase	9/21/17 10:00 AM	9/21/17 10:45 AM	Unity Tips & Tricks: Advanced	Brought to you by attendee feedback, this session moves beyond the basics of the Unity Client to reveal little known features of Unity and 30+ products built on the platform. We'll focus on recent enhancements that make life easier for Super Users and Administrators alike. If you're not new to Unity, this session is for you! Discover cool customizations like re-organizing adhoc tasks and indexing panel keywords, generating a CSV file with "pop" links and what all those checkboxes behind the "File" menu are for. We'll demonstrate how mass deployment features found in Tile Administration & User Options will revolutionize the way your users work. With several exciting enhancements in OnBase 17 including the new login options, we guarantee that even the most experienced Unity user will learn something new! Guest speaker, Caleb Wederquist, will describe how the State of NE deploys and manages Unity for over 8,000 users!
Global Services	9/21/17 10:00 AM	9/21/17 10:45 AM	User Testing, Training and Migration Best Practices	Now that the implementation has been completed, are you thinking about the user testing, training, and migrations plans you have in place? This session will provide Hyland's best practices on performing user testing, training, and migrations to avoid risk when implementing an OnBase solution. Have you tested enough? How many environments do you have? When do you migrate? How much training is enough? Who is doing the training? Who is writing your test cases? Join us for this session to answer these questions and more.
Technical	9/21/17 10:00 AM	9/21/17 10:45 AM	WorkView Solution Architecture, Design and Migration	This session will explore the WorkView considerations that are essential to ensure the solution supports not only existing needs, but also the future of the process and organization. This session will use examples from Hyland packaged solutions that have been deployed as new applications and also as updates to existing applications. These examples will cover the majority of concerns and requirements for migrating applications built with OnBase WorkView.
Product: OnBase	9/21/17 11:15 AM	9/21/17 12:00 PM	Automate Your Invoice Capture With ICAP	This session will focus on Intelligent Capture for AP. If you're currently scanning and indexing Accounts Payable invoices manually, this tool can automate classification and data extraction, reducing that manual effort and speeding those invoices more quickly into your Accounts Payable process.
Technical	9/21/17 11:15 AM	9/21/17 12:00 PM	Building Reporting Dashboards	Reporting can provide invaluable data on everything from business processes to system performance. The challenge can often be extracting the necessary data from your OnBase system to compose a meaningful report. This course will explore the various tools offered within Reporting Dashboards that will enable an OnBase Professional to craft custom reports. Special focus will be given to dashboard configuration, data retrieval, and cross-client functionality.
Government	9/21/17 11:15 AM	9/21/17 12:00 PM	Camara de Comercio Santo Domingo Case Study	Learn how this organization combined OnBase automation and web tools to create an efficient business registration process for customers with dramatic reductions in processing times. This visionary solution is part of the Dominican Republic's strategy to encourage business development and location.

Track	Start Time	End Time	Session Title	Description
Business Strategy	9/21/17 11:15 AM	9/21/17 12:00 PM	Deploying High-Value, Low-Cost Workflow Solutions	The power of all the OnBase technology, specifically through OnBase workflow, makes it readily available to automate many steps within a process. At first, this might seem like a daunting task, but not all solutions need to be complex and expensive. In this session, we'll explore how to focus on achieving high-value OnBase solutions with basic workflow features and considering a phased approach to delivering ROI.
Insurance	9/21/17 11:15 AM	9/21/17 12:00 PM	Document Packaging and Customer Communications Management: The Hottest New Thing in OnBase for Insurance	Join this exciting new product session where we will discuss one of the most broadly beneficial modules created for Insurers since Virtual Print Driver or ApplicationEnabler. Learn how easy it is to quickly assemble multiple documents of varying file formats in OnBase into a new, "packaged" document to improve the customer experience. Hear how simple it is to integrate this critical capability with Document Composition, Workflow, and ShareBase to quickly design high value solutions. Learn how you can leverage the OnBase platform to allow business users to easily create tailored and personalized documents that can be delivered in customer-preferred formats.
Product: OnBase	9/21/17 11:15 AM	9/21/17 12:00 PM	Eliminate Paper for Structured or Regulated Forms With Image Form Composition!	The benefits of electronic forms are clear in terms of user experience and process automation, so why are we still filling out so many paper forms? If regulated or highly structured forms are keeping your organization in the paper game, this session is for you. Imagine if you could eliminate the need for paper by capturing data on a user-friendly Unity Form, and then permanently burn the values to an image of the paper form. No duplicate data entry, no pre-printed forms to order — a better user experience and faster cycle times. Check out the Image Form Composition product to see if it can help you bring your remaining paper forms to the digital world.
Shared Services	9/21/17 11:15 AM	9/21/17 12:00 PM	Eliminate Silos and Accelerate Cash Application Across Accounts Receivable	Did you know fewer than 5% of organizations are fully integrated across the order-to-cash cycle? Lack of integration and visibility creates information silos that can delay processes, impede customer service and keep businesses from achieving their objectives. Join this session to learn how the features of OnBase can ensure staff have access to the information they need to accelerate the Accounts Receivable processes, from order processing, to billing, collections and more. Hyland experts will review some of the basic and more complex OnBase features that can be applied to various steps in the O2C cycle to keep staff connected, support cash management, and increase the efficiency and accuracy of receivables.
Product: Brainware	9/21/17 11:15 AM	9/21/17 12:00 PM	General Classification and Extraction With Brainware	Learn how all types of document files can be identified, indexed and processed automatically using Brainware technology as part of your capture process. This session is specifically focused on the capability to capture different types of electronic and paper documents in an automated fashion.
Healthcare	9/21/17 11:15 AM	9/21/17 12:00 PM	Going Digital With Your Employee Files	Alliance HealthCare Services shares learnings and take aways from setting up and implementing On Base as the Electronic Employee record keeper. In this session, they will share how their system was created, implemented and adjusted so that it is a value-add tool to HR and front line managers in a national company geographically distributed through 46 states. Learn where they started, what they implemented, and how they adjusted from their real life learnings.
Product: OnBase	9/21/17 11:15 AM	9/21/17 12:00 PM	Integrating With Outlook	What if you never had to leave Microsoft Outlook to get all your work done? Wouldn't it be great if you could access your OnBase documents, forms and features directly from Outlook? How about approving, or even submitting, a request? Learn why we call Integration for Outlook the FOURTH OnBase client interface. Built on the Unity platform, the OnBase Integration for Outlook provides all the benefits of Unity, from interface to installation – including many new features and license updates. You'll walk away with a whole new way to think about OnBase client access. Bring your questions and real-world experiences to share for this interactive session, a CommunityLIVE favorite, that also includes a software demonstration of everyone's favorite OnBase client: Microsoft Outlook!

Track	Start Time	End Time	Session Title	Description
Customer Success	9/21/17 11:15 AM	9/21/17 12:00 PM	Remodeling Document Control and Project Management at G.A. West & Company	G.A. West & Company, an Alabama-based construction company, had outgrown their document control procedures for project management, and needed a better tool to process the countless documents obtained during a construction project. Join Allison Jones, Business Process Coordinator, and Amy Roberts, Document Control Manager, to learn how G.A. West & Co. used OnBase to better control and administer construction documents through an automatic revision and watermarking process. They'll discuss how their user-friendly solution has transformed their PMDC department by providing field access to drawings and specifications, creating a searchable database for documents, automating logging of documents, and automating the process for separating, renaming and stamping drawings. Regardless of industry, attendees will walk away with new ideas to modernize their own project management processes and improve document access and control.
Product: ShareBase	9/21/17 11:15 AM	9/21/17 12:00 PM	ShareBase Open Space	This year at CommunityLIVE, we are excited to introduce an entirely new type of session. We welcome you to join us for our ShareBase Open Space, where you can help us shape the future of ShareBase! Come to this completely open discussion with your fellow OnBase and ShareBase customers where you build the agenda, create discussion points around ShareBase, and then meet in small interest groups about each topic. Hyland's ShareBase experts will simply facilitate the conversations, answer any questions you have, and ultimately use the feedback gathered in this session to guide the vision of ShareBase for the future. But we didn't create the Open Space Meeting — it's a concept used by organizations around the globe — search it to learn more!
Case Management	9/21/17 11:15 AM	9/21/17 12:00 PM	Starting on a Sturdy Foundation: Hyland's Contract Management Solution	Building a case management solution from the ground up can be daunting for even the most veteran of OnBase system administrators, and contract management is no exception. Contract management comes in a spectrum of flavors, from document-centric contract storage, to red-line review with Workflow, to full data and clause library management with OnBase case management. Explore how Hyland is building a repeatable foundation to accelerate solution delivery times for contract management solutions.
OnBase Essentials	9/21/17 11:15 AM	9/21/17 12:00 PM	Stop the Sprawl: Convincing Your IT Department to Build Applications With OnBase	Many IT departments face pressure trying to keep up with the demand for new business applications and solutions across their organization. Does your IT department realize that OnBase is a platform that can be used to quickly build content-enabled applications enterprise-wide? This class will not only help YOU understand the true benefits of leveraging OnBase as a low-code application development platform, it will highlight concepts and tools to show your IT department how they can rapidly respond to the needs of the organization - while minimizing application sprawl - by using OnBase as an integral part of their application strategy.
Global Services	9/21/17 11:15 AM	9/21/17 12:00 PM	The Case for a Conversion - and Hyland's Approach	It's no surprise that many of us still have multiple content and document management repositories that we're still supporting and paying maintenance for. Plus employing or contracting developers for enhancements, or custom integrations and support through upgrades. Come join us for a session to understand the full benefits of migrating your legacy content to OnBase. Additionally, you will also hear directly from Hyland's Conversion Services team and have the opportunity to ask them your questions firsthand.
Technical	9/21/17 11:15 AM	9/21/17 12:00 PM	Upgrading OnBase: Lessons Learned and Best Practices	Does the prospect of upgrading OnBase seem intimidating? Put your concerns aside when you hear from OnBase experts who've helped guide folks through many successful upgrades. You'll come away with some lessons learned and best practices to help your next OnBase upgrade go as smoothly as possible.
Product: OnBase	9/21/17 11:15 AM	9/21/17 12:00 PM	Web Server Enhancements	The OnBase Web Server enables you to provide users, including those outside your organization, Web-based access to enterprise data, documents and real-time interactions with business processes from anywhere and at any time. In this "17.0" edition, we'll take a look at all new interface, discuss the value this platform brings to your solution, and the many new features and enhancements in last few releases.
Higher Ed	9/21/17 11:15 AM	9/21/17 12:00 PM	WorkView/Case Management Solution for Student Initiated Processes in Higher Education	Athletic Compliance manages a Student Assistance Fund provided by the NCAA to support the academic success and well-being of Student-Athletes. The NCAA disburses the funds annually with minimal guidelines, giving universities discretion on how funds are utilized. Hear University of Notre Dame describe how they streamlined the Student Assistant Fund request and approval process by creating a Case Manager/WorkView solution accessible online by student athletes.

Track	Start Time	End Time	Session Title	Description
Shared Services	9/21/17 1:15 PM	9/21/17 2:00 PM	Accelerating AP With Batch Processing and ERP Integration at Del Taco	For Del Taco, a quick service restaurant company, high-quality and speed of delivery are values that are found in every location, corporate office and the processes that drive their business – and Accounts Payable is no exception. In this session, join Ted Stathakis, Director of Business Intelligence, to learn how Del Taco transformed AP with OnBase by improving the accuracy and speed of invoice processing. Specifically, you will see how Del Taco extracts data from a batch of invoices approved via OnBase Workflow and exports that data directly into their general ledger system within Microsoft Dynamics GP. Attendees will leave with a time-saving solution they can take back to the office and implement in days, not weeks.
Healthcare	9/21/17 1:15 PM	9/21/17 2:00 PM	Building Your Enterprise Mobile Strategy	Mobile devices have become so common that they've sparked the urgency of healthcare providers to map out tactics to not only support these devices, but to craft strategies that will profoundly transform their business. Patients are happier because they're being asked to fill out intuitive electronic forms on a tablet, as opposed to that old fashioned clipboard. Clinicians now have access to the patient's chart from anywhere, and administrators are providing the funding necessary for these visions to become a reality. The ROI that is achieved by eliminating the former costs associated with scanning, printing, and labor in a paper based process is easily articulated and understood. In this session, learn what options are available, and gain insights into how mobile solutions are changing today's health care delivery practices and helping create a new model of health care.
Product: OnBase	9/21/17 1:15 PM	9/21/17 2:00 PM	Connecting Business Systems to OnBase With EIS and Web Services Publishing	Integrate the "OnBase way" – with less custom code, faster implementation and easier maintenance – and take your solution to another level. OnBase has evolved the way it integrates with critical business systems, providing you with a toolbox for your integration needs. This class will focus on data-level integrations with business systems, using Enterprise Integration Server (EIS) and Web Services Publishing to give you alternatives to APIs. Integrating OnBase with your business systems is essential for a strong solution with demonstrable ROI. If you're ready to make the leap, check out this class to get to know your options.
Technical	9/21/17 1:15 PM	9/21/17 2:00 PM	Crafting Business Solutions With Automated Document Classification	In this session, we explore the technical side of Automated Document Classification. Capture Process Designer can use the power of classification to route documents through pre-defined capture steps, based on Document Type. Document identification or classification can also be automated to expedite those capture steps and reduce manual document sorting normally performed before scanning. In this session, we'll discuss available capabilities to automatically classify documents.
Insurance	9/21/17 1:15 PM	9/21/17 2:00 PM	Customer Panel: Have You Heard About the Automated OnBase Mailroom?	Join this panel discussion to hear first-hand how OnBase customers have saved time and money by investing in OnBase to automate their mailroom.
Business Strategy	9/21/17 1:15 PM	9/21/17 2:00 PM	Embracing Change: The Guide to Successful User Adoption	We all know an OnBase implementation can mean a transformation for any organization and the proper training and change management will be critical to its success. The historical view of change management has been to plan better and power through resistance. In this session we'll help you take a different, more effective approach to understand the forces behind change, recognizing the impact of change on people, and how to take ownership of your process and ability to implement change.
Global Services	9/21/17 1:15 PM	9/21/17 2:00 PM	Getting Started With Human Resources Implementation	What is the best way in tackling Human Resource (HR) solutions within OnBase? This session will allow attendees to understand the best practices for approaching HR solutions in a logical order in order to deliver the most value quickly, what questions you should be asking when gathering requirements, and how to implement your first HR solution with OnBase.
Government	9/21/17 1:15 PM	9/21/17 2:00 PM	Improving Purchasing and Payments in Government - Cobb County's 50 Department Project	Join Cobb County staff to hear the ins and outs of their latest project to bring OnBase enterprise value to their county - the deployment of a paperless AP solution. Using OnBase integrated to AMS, they are bringing 50 departments into the new OnBase project.

Track	Start Time	End Time	Session Title	Description
Payer	9/21/17 1:15 PM	9/21/17 2:00 PM	Leveraging Workview With Workflow for Payer Solutions	Health Insurance companies frequently find themselves as case managers for different business needs. Whether it's processing claims, quality assurance checks, or supporting Medicaid programs, Workview and Workflow are flexible enough to meet the needs of each unique business area. Matt McLaughlin, Project Specialist with Priority Health,, will show how this Michigan based insurance company is leveraging the functionality of Workflow with Workview supporting the needs for case management and specific reporting. In addition, learn how to turn your users into OnBase reporting analysts using Workview functionality.
Product: OnBase	9/21/17 1:15 PM	9/21/17 2:00 PM	Measure & Improve OnBase With Reporting Dashboards	Reporting Dashboards has revolutionized the reporting capabilities of OnBase. Its emphasis on graphical displays of vital business data and point-and-click configuration gives organizations immediate visibility into the health of their OnBase system and business processes without needing to engage IT resources. In this session, we'll focus on the ways dashboards make complex data easier to understand and how users can interact with that data to make quality business decisions. Learn how business users can minimize delays in decision-making by highlighting trends and potential bottlenecks to promote process improvement, all while using a self-service visual reporting tool.
Technical	9/21/17 1:15 PM	9/21/17 2:00 PM	Mobile WorkView Solutions	Untethered from workstations and desktops, WorkView now steps into the mobile worker's life. This session will show you how to extend your existing WorkView solutions, how to consider design when crafting the mobile WorkView experience, and what this new functionality means for your application designs going forward.
OnBase Essentials	9/21/17 1:15 PM	9/21/17 2:00 PM	OnBase 101: Your Introduction to OnBase Resources	Beyond this conference, did you know that there's free training available to you and the rest of your organization 24 hours a day, 7 days a week, 365 days a year?. We'll show you Try.OnBase.com, a site where you can try out new aspects of OnBase without installing anything in your test environment. We'll demo MyOnBasePlanner, which showcases the variety of solutions OnBase provides across your enterprise and explain our Premium training offering which provides deeper technical training for your entire organization for a one-time fee. This class will introduce you to all of the training and resources available to you beyond this conference so that you and your colleagues back at the office can keep the learning going once the bright lights of Vegas are behind you.
Product: OnBase	9/21/17 1:15 PM	9/21/17 2:00 PM	Scan Anywhere With Distributed Capture Solutions	This session is a great starting point for anyone looking for distributed capture solutions. We describe your options for distributed scanning and providing remote capture and indexing for different areas of your organization. Our discussion will also include methods and responsibilities for capture and indexing, as well as products for both high volume batch scanning and ad-hoc document capture. We'll look at Unity Scanning, Disconnected Scanning, Front Office Scanning, Express Scanning and options for scanning on multi-function (MFP) devices.
Higher Ed	9/21/17 1:15 PM	9/21/17 2:00 PM	Secure Financial Aid File Requests in Higher Education Using ShareBase	Learn how Carleton College is leveraging a ShareBase subscription to request secure information as part of the student financial aid review process.
Product: OnBase	9/21/17 1:15 PM	9/21/17 2:00 PM	Self-Service Web Access for All!	The documents, data and processes managed in your OnBase solution isare often associated with — and need to be shared with — those outside your organization. So, in this age of self-service why not let those you partner with, or those who benefit from your products and services, do just that — provide them secure and easy self-service access to the OnBase content and features they need. OnBase has all the tools you need to do this. From the Web Server platform "Pops" and out-of-the-box SharePoint integration, to the External Access Client (EAC) — we'll walk you through all of the OnBase options available.

Track	Start Time	End Time	Session Title	Description
Case Management	9/21/17 1:15 PM	9/21/17 2:00 PM	Sherwin Williams: A Case-Based Approach to HR Onboarding	<p>Never let a new employee slip through the cracks of a busy schedule again! In this session, Craig Hatfield, Lead Developer at Sherwin Williams, invites you to steal his best ideas as he walks you through three distinct WorkView Case Manager-based onboarding applications Sherwin Williams uses on a daily basis.</p> <p>Craig will showcase how to:</p> <ul style="list-style-type: none"> Automate the care and feeding of your most important resource Make superheroes out of your HR Department Become Audit's dream date, through planning and transparency <p>If you've considered using OnBase case management capabilities for HR onboarding, now's your chance to take the next step and learn from a fellow OnBase champion.</p>
Product: ShareBase	9/21/17 1:15 PM	9/21/17 2:00 PM	The Evolution of ShareBase: What You've Missed!	Did you know that new functionality is created and released for ShareBase every 2 weeks?! So the ShareBase you saw at last year's CommunityLIVE has graduated to a completely new look and feel. A year of development has translated into hundreds of enhancements, including completely new features, all available right now in ShareBase! So join us to learn about what has happened with ShareBase over the last year as we dive into comparisons of ShareBase, then and now.
Financial Services	9/21/17 1:15 PM	9/21/17 2:00 PM	The OnBase Snowball Effect	Aaron Bowersock from Ohio University Credit Union will share his OnBase Snowball Effect with us. He will focus on how one workflow transformed their way of thinking, and has snowballed into 35 different workflows.
Case Management	9/21/17 2:15 PM	9/21/17 3:00 PM	55 WorkView Apps and Counting: How Case Management Has Changed the Game at Hyland	WorkView Case Manager has changed the game for Hyland's internal OnBase team when it comes to rapidly deploying flexible and expandable OnBase solutions. Hear how the team has transitioned from using Workflow as the user interface for all new projects to WorkView, and learn why we're re-writing existing Workflow solutions into WorkView solutions. You'll leave with ideas for leveraging WorkView across your organization and how to convert a Workflow solution to WorkView.
Insurance	9/21/17 2:15 PM	9/21/17 3:00 PM	A Fully Integrated Platform and Proven Enterprise Information Hub for Insurance	Learn how insurers of all shapes and sizes are transforming their businesses by leveraging OnBase as an information hub that integrates with all internal and external enterprise applications.
Product: OnBase	9/21/17 2:15 PM	9/21/17 3:00 PM	Ditch the Pen and Ink With OnBase Electronic Signature Solutions!	Are your users still printing out documents just to sign them? Despite the prevalence of electronic signatures in our daily lives, signing is still a manual part of many business processes. And manual signatures mean that the "pains of paper" are still a reality—with printing, routing (or mailing), scanning, and shredding adding to the inevitable delays in the process. With a variety of signing solutions from digital certificates to cloud-based signing integrations, you can automate your processes end-to-end with full control over the documents, processes and signatures. Get rid of that paper once and for all by adding OnBase Electronic Signatures to your solution!
Global Services	9/21/17 2:15 PM	9/21/17 3:00 PM	Document Classification and Taxonomy: Getting Started	One of the first things to do when starting a new OnBase solution or expanding across the enterprise is to inventory the content, documents, and assets for an OnBase solution. This session will give attendees the tools and knowledge they need to start inventorying their assets for discovery and business requirements.
Technical	9/21/17 2:15 PM	9/21/17 3:00 PM	Encrypting and Protecting Your Sensitive Information in OnBase	Whether you are new to the role of OnBase administrator or a seasoned IT professional, you know the protection of your sensitive information is critically important. In this session you will learn about basic encryption concepts and how OnBase can help you protect your data by using easy to configure modules and features.
Product: ShareBase	9/21/17 2:15 PM	9/21/17 3:00 PM	Extending Your OnBase Solution With ShareBase	Learn about how the OnBase interaction with ShareBase can take your OnBase solution to the next level. See how OnBase Workflow can automate the gathering and distribution of documents from and to external parties as part of your existing business process. This session will cover the user experience in the software as well as some specific customer use cases seen in the field.

Track	Start Time	End Time	Session Title	Description
Product: OnBase	9/21/17 2:15 PM	9/21/17 3:00 PM	Find Documents Faster With OnBase Search	OnBase Search is full-text search, simplified. This functionality is so intuitive and easy to use that all of your users can take advantage of it — even those who have never seen OnBase before. From Outlook to API, Web to Unity, Document Retrieval to Custom Query — OnBase Search can assist your users by combining the benefits of keyword and full-text criteria. Even if you already own full-text search and haven't attended this presentation in the past, this class will help you use the product more effectively. Join us as we take a fresh look at how OnBase Search helps users find information more quickly, more efficiently and with little-to-no training required.
Customer Success	9/21/17 2:15 PM	9/21/17 3:00 PM	How Barnett Waddingham Replaced SharePoint With OnBase	Barnett Waddingham used SharePoint throughout their organization (800+ licenses) for three years. After a huge time and financial investment, the UK-based provider of actuarial, administration and consultancy services realized their hadn't been any progress or automation with regards to their Mailroom department. After extensive research and selection process, they opted for ProcessFlows and OnBase. During this presentation, Barnett Waddingham will discuss the pitfalls of SharePoint and specifically where OnBase has proven to be a far better tool to automate their Mailroom and AP processes and why we see OnBase as the core system to our projected growth.
Business Strategy	9/21/17 2:15 PM	9/21/17 3:00 PM	How to Build a Best-In-Class Support Center for OnBase Using OnBase	It's one thing to have meaningful and impactful solutions for OnBase, but how do you provide top-tier support to your internal customers and users of your OnBase system? Join us as Hyland's internal OnBase team shares their knowledge and practices for supporting countless applications using OnBase and how to make your customers love your support as well. Topics will include how to effectively manage the incoming flow of requests, record metrics that will provide visibility into your pipeline and throughput, and advanced techniques that will help distribute some of the administrative load across your user base.
Technical	9/21/17 2:15 PM	9/21/17 3:00 PM	Identity Provider Service: The Future of OnBase Authentication	OnBase 17 provides some substantial changes to how single sign on is approached. This session will help administrators understand the new approach, how it provides for a clearer and faster incorporation of authentication solutions, and allows organizations to easily support multiple sign-on options through a single service instance.
Product: Brainware	9/21/17 2:15 PM	9/21/17 3:00 PM	Invoice Capture With Brainware	Come see how the automation of Invoice Capture with Brainware can be used to augment your OnBase Accounts Payable solution. Improve your AP invoice processing speed, by reducing manual indexing and automating classification, extraction and validation.
Healthcare	9/21/17 2:15 PM	9/21/17 3:00 PM	Managing Your OnBase Project Roadmap	OnBase is one of the most flexible and adaptable applications you can find in the marketplace today. The problem is...OnBase is one of the most flexible and adaptable applications, and users can always find new and exciting ways to use it. Managing the incoming requests for new development and enhancements can be difficult, which is why Priority Health developed an intake structure around managing projects and enhancements. Project Specialist, Matt McLaughlin, and OnBase Development Manager, Meg Rath, will show how Priority Health built a project management system and roadmap to ensure consistent delivery of new development and enhancements to each supported department.
Government	9/21/17 2:15 PM	9/21/17 3:00 PM	Meeting Security Needs with OnBase - State of Nebraska's Experience	Facing cybersecurity threats is a multi-layered problem. In this session, learn how the State of Nebraska has used OnBase and other tools to build a more secure infrastructure for state operations.
Product: OnBase	9/21/17 2:15 PM	9/21/17 3:00 PM	OnBase Mobile: Online & Offline	Online AND Offline? Yes! Mobile devices are rapidly changing the way we work. Access to business content and processes from mobile devices will become increasingly critical to the productivity of your workforce. OnBase Mobile keeps business content and processes at users' fingertips while they're on-the-go, and even offline with the new Mobile Briefcase. Simply put, these products offer an exceptional, high-value opportunity. Find out about the many features already available and what the future will bring.
Payer	9/21/17 2:15 PM	9/21/17 3:00 PM	OnBase: From Acquisition Inheritance to Enterprise Solution	This session covers the state and usage of OnBase when UHC acquired XLHealth where it was used as a Health Plan tool. The transformation in the years that followed to the current usage primarily for STARS/HEDIS; and The future plans to grow OnBase as a primary solution for multiple core business needs.

Track	Start Time	End Time	Session Title	Description
Higher Ed	9/21/17 2:15 PM	9/21/17 3:00 PM	Track Streamlining and Automating Processes With Workflow – Saving the Business Time With Custom Web Service	Western Governor's University developed a workflow to replace a manual process within the admission office, estimated to save up to 300 hours of employee time each month. This workflow takes student supplied information, from an e-form or unity form, and passes the information into a third party system using a unity script. This unity script was created as a reformatting of the 3rd party's API. Learn how WGU developed this Custom Workflow, including E-forms, Unity forms, Unity scripts, timers, ad-hoc tasks, doc-pop, keyword autofills, and notifications.
Shared Services	9/21/17 2:15 PM	9/21/17 3:00 PM	Transform Human Resources Operations and Reduce Compliance Risk	The need for visibility and control across HR processes is at an all-time high. As the focus on employee engagement increases, HR teams cannot afford to waste time sorting through files and folders of critical (and sensitive) documentation to resolve an employee request or issue. Join this session to learn how to efficiently and securely manage HR documentation and core processes in OnBase. Hyland experts will review a range of solutions, from simple employee file management to more complex employee relations applications for managing employee incidents and grievances. Attendees will see how they can get started on a multitude of applications for HR with minimal time and cost, as well as how to make a case to executives.
Product: OnBase	9/21/17 2:15 PM	9/21/17 3:00 PM	Workflow Features of OnBase Studio: Go Beyond Rules & Actions to Elevate Your Solution	Within OnBase Studio, dozens and dozens of pre-built Rules & Actions make point-and-click configuration of complex Workflow solutions possible — but there's so much more that OnBase Studio offers to help make configuring and testing automated business processes simpler, easier, and faster. Design View provides you with tools to create a detailed graphical layout of a process. Workflow Doctor alerts you to errors and omissions in your configuration before you even have a chance to test it. Item Generators automatically create tens of thousands of documents with keywords, and add them to a Life Cycle for testing. These are just a few examples of features exclusive to OnBase Studio for Workflow administrators. Join us to learn about even more features that can help take the administration of your Workflow solutions to the next level.
Shared Services	9/21/17 3:30 PM	9/21/17 4:15 PM	Building a Digital HR Function in the Cloud at Heinen's	Like many retailers, Heinen's Fine Foods, a regional chain of grocery stores in northeast Ohio, has to contend with seasonal workers, employee turnover, and the general challenge of managing employees who are spread across disparate locations. For the Heinen's HR team, managing the documents and personal information for these employees was an even greater challenge, as nearly all of their HR processes were exclusively paper based. In this session, join Bob Walters, Business Analyst at Heinen's, to learn how they're using OnBase in the Hyland Cloud to build a digital HR function for the future. Bob will review how Heinen's has improved their processes for managing employee files, policies and procedures, and payroll, including their OnBase integration with Kronos. He will also discuss the advantages of their cloud solution, as well as some of the factors that led Heinen's to a hosted vs. on-premises option.
Technical	9/21/17 3:30 PM	9/21/17 4:15 PM	Building Reporting Dashboards	Reporting can provide invaluable data on everything from business processes to system performance. The challenge can often be extracting the necessary data from your OnBase system to compose a meaningful report. This course will explore the various tools offered within Reporting Dashboards that will enable an OnBase Professional to craft custom reports. Special focus will be given to dashboard configuration, data retrieval, and cross-client functionality.
Product: OnBase	9/21/17 3:30 PM	9/21/17 4:15 PM	Creating Production-Ready Forms in No Time With Unity Forms	Unity Forms is your solution if you want to quickly create dynamic, process-ready forms that are fully integrated with Workflow — without writing a single line of code. The Forms Designer is easy to use, allowing users to rapidly create Unity Form templates with features like built-in data validation, dynamic show/hide, and even logic-based conditions and actions. With a few clicks, forms can be shared via a website, intranet site or hyperlink to extend the business process to non-OnBase users. Join this session to see how Unity Forms can increase the value of your OnBase investment and automate more processes than ever before.

Track	Start Time	End Time	Session Title	Description
Payer	9/21/17 3:30 PM	9/21/17 4:15 PM	Digitally Transforming the Credentialing Process: Risks, Rewards & Realities	The Magellan Health Credentialing & Operations teams embraced the opportunity to digitally transform their process with the goal of improving functionality, response time and provider relationships. One year after the OnBase pilot program began, the credentialing process has decreased processing time by 72 percent. Angela will discuss why they chose OnBase, how Magellan is currently utilizing OnBase as well as how the credentialing program success has laid the groundwork for expansion plans. The expansion includes provider recruitment, contracting and outreach.
Global Services	9/21/17 3:30 PM	9/21/17 4:15 PM	Getting Started: Discovery and Design for Workflow & WorkView	Learn how Hyland Global Services approaches Workflow & WorkView projects. This session will review what you should plan for with a Services engagement, questions to ask, and best practices. Plus, learn how to understand and interpret your data and options, and how to standardize your process for a Workflow and/or WorkView solution.
Customer Success	9/21/17 3:30 PM	9/21/17 4:15 PM	Imported Roughly 200k PDF Statement Files into OnBase Without Using COLD or DIP and Automated the Process	We merged with another Credit Union and were left with almost 200k statement PDF files that we needed to archive into OnBase and we lacked an associated index file. We have the COLD/DIP modules, but neither of those solutions would work. We were faced with having to buy the PDF Input Filter (\$7500) for a one-time task or manually importing and indexing nearly 200k documents. However, I was able to use a combination of three different modules we already purchased to bring the PDFs into OnBase and index them with the appropriate keyword values. I used the Desktop Document Imaging module to sweep the PDFs into OnBase, then used the Hyland Virtual Printer to assist with performing Image Processing to convert the PDFs to Image File Format (TIFF), and finally I used Batch Automated Indexing (Advanced Capture) to read each TIFF statement file for keyword values to index all the statements. I've never used the Advanced Capture nor Desktop Document Imaging modules before, but thanks to OTTC and videos on Hyland Community, I was able to connect the dots to make this an automated process.
Product: OnBase	9/21/17 3:30 PM	9/21/17 4:15 PM	Increase User Adoption With Folders	When it comes to the paper world, folders and filing cabinets are a simple, easy and effective way to organize documents. But you know your users can work more efficiently when documents exist in the digital world. How can we keep users in their comfort zone while giving them all of the advantages of the digital world? The answer is OnBase Folders. Folders allow users to view and organize documents just as they would a folder of paper documents, but with the added benefits and security offered by OnBase. Learn how you can use this built-in file cabinet and folder paradigm to enhance your end users' experience, speed up business processes and further leverage your OnBase investment — at no additional cost.
Insurance	9/21/17 3:30 PM	9/21/17 4:15 PM	Next Gen Insurance Solutions: What Should We Be Doing Next?	In the Insurance track's final CommunityLIVE session, we'll ask Hyland insurance leaders and customers to exchange next generation ideas for solutions that will help us plan Hyland's future roadmaps.
Healthcare	9/21/17 3:30 PM	9/21/17 4:15 PM	OnBase Case Management Capabilities for Healthcare	As an OnBase champion, you can leverage OnBase case management capabilities – including WorkView Case Manager – to maximize your investment and deliver value to users across your healthcare organization. In this session, we'll introduce you to the basic elements of a case management solution approach, explore the applications possible with case-based capabilities, and highlight WorkView Case Manager, a key component upon which these solutions are built. You'll also see a live demo of a case-based solution in action!
Technical	9/21/17 3:30 PM	9/21/17 4:15 PM	OnBase in a Virtual Environment: Troubleshooting and Best Practices	Virtualization has been a transformative technology for enterprise applications and virtual desktops for over a decade. It is now the de-facto standard for deploying enterprise applications, including OnBase. If you're not already running at least some part of your OnBase solution in a virtual environment, it's likely you soon will be! In this session, we will share critical concepts, lessons learned, and best practices for virtualization. Learn Hyland's philosophy regarding virtual environments, and bring your questions in this town-hall style forum all about virtualization technology.

Track	Start Time	End Time	Session Title	Description
Case Management	9/21/17 3:30 PM	9/21/17 4:15 PM	Packaged Solutions: Checklists for Process Control	OnBase Checklists for Process Control allows organizations to meet quality control objectives while ensuring that processes are completed consistently and on time. The solution also facilitates continuous process improvement, allowing users to share feedback and flag checklists for review while providing key stakeholders insight into checklist status, relevant issues and areas of opportunity. This session will provide examples of how simple or complex processes can be made better using OnBase Checklists. Come to this session to see how you can help your people be better at what they were hired to do.
Business Strategy	9/21/17 3:30 PM	9/21/17 4:15 PM	Planning an Enterprise Architecture for OnBase	OnBase is an enterprise application. Each implementation is different based on design factors, but the basic concepts of an enterprise-level deployment are the same. Learning the key aspects of how to best architect your solution will help it grow within your organization. Whether new to OnBase or a seasoned professional, this session provides insight into the architectural elements an organization must consider when building an enterprise deployment of OnBase.
Product: OnBase	9/21/17 3:30 PM	9/21/17 4:15 PM	Put Your Documents on the Map	Imagine being in OnBase, looking at a document and then "sending" that document to an interactive map—pinpointing its origination based on geolocation or its address based on keywords—anywhere in the world. Anywhere. We've integrated with Esri in a whole new way, allowing users to dynamically display content on a map with a click. But, "Map Documents" offers much more than mere presentation. It illustrates how documents relate to other (internal or external) content, providing true location analytics and visualization of the "where." Is this the next pillar of the OnBase platform? We think so. Come see for yourself as we send OnBase documents to an Esri map or Reporting Dashboard, explore new GIS features in 17 and showcase solutions LIVE.
Customer Success	9/21/17 3:30 PM	9/21/17 4:15 PM	Unity Forms for All User Levels	Claremont University Consortium built an OnBase solution for a centralized Facilities department that provides service to 8 separate institutions. It transformed a paper/Excel based cost estimate process into an electronic automated workflow. Join this session to learn how this automated workflow manages complex requests for estimates, routes for review, and calculates a Price Proposal, which is sent to the customer via email. Hear how Claremont University Consortium automated workflow facilitates customer viewing, notifications and approval, then ultimately creates a Facilities work order in that system so that the work will be completed.
Product: OnBase	9/21/17 3:30 PM	9/21/17 4:15 PM	WorkView Case Manager: What's in a Name?	These days it's the high-volume, people-driven work that's most difficult to manage and measure. It's also often the most costly. What if you could provide a 360-degree view of all the information your staff need to drive the "unpredictable" work that requires their knowledge and expertise? You can. WorkView Case Manager provides a complete toolkit to create and rapidly deploy solutions that are natively integrated with the OnBase suite of products. And new in OnBase 17, you can even provide your users with mobile device access to WorkView applications. Find out WorkView was been renamed WorkView Case Manager to reflect its enhanced capabilities. What's in a name? Plenty.
Product: OnBase	9/21/17 4:30 PM	9/21/17 5:15 PM	Application Enabler: Delivering OnBase to Your Business System Users	How do you improve the visibility of your business information, minimize data entry and reduce training for your end users? Integrate! Keep end users in their familiar interface, while giving them access to business-critical content. With Application Enabler (AE), you can "OnBase Enable" your applications — whether you have a major ERP, an industry-specific application or a homegrown solution. And the new AE Connector offers even more options for creating a tight integration with your business applications. Come see all the ways your users can start accessing OnBase from the screens they already use every day.
Customer Success	9/21/17 4:30 PM	9/21/17 5:15 PM	Automation and Integration – PA Fifth Judicial District's Case Study	Business processes can become their own worst enemy, mired in inefficiency and redundant paper chasing. Leveraging even the smallest pieces of automation can greatly increase efficiency and accuracy, allowing you to do more with less. Attend this session to hear Pennsylvania's Fifth Judicial District talk about their work to perfect their discovery efforts and weave together OnBase Application Enabler Unity and Workflow to create paperless process with great return on investment.

Track	Start Time	End Time	Session Title	Description
Product: OnBase	9/21/17 4:30 PM	9/21/17 5:15 PM	CAD Services — For More Than Manufacturing!	OnBase CAD Services isn't just for manufacturing companies, but instead ANY organization that has CAD (DWG) or PDF files of their products, buildings, properties and more! This very powerful integration extends the power of OnBase to include these engineering drawings — enabling users to store, retrieve, route and collaborate — with or without the CAD software application. We'll show you LIVE our integration with Autodesk AutoCAD. Special focus will be given to the new Unity CAD Document Viewer, supporting layers, bookmarks, markup, measure and compare of DWG and PDF documents, new in OnBase 17.
Commercial	9/21/17 4:30 PM	9/21/17 5:15 PM	Commercial Industries Closing Ceremonies	Help us bring CommunityLive to another successful close. Join us for an open session with other OnBase users from Commercial industries to network, share learnings, ask any outstanding questions and follow up with Hyland representatives on how to get started with your next great OnBase solution!
Business Strategy	9/21/17 4:30 PM	9/21/17 5:15 PM	Is the Hyland Cloud Right for My OnBase Solution?	Whether driven by hardware upgrade requirements, IT constraints, or simply an evolving cloud philosophy, if you are considering migrating your solution to The Hyland Cloud, you are in good company. Enterprise and SMB solutions alike are moving to the cloud and taking advantage of the business continuity, security, and compliance benefits afforded by a hosted solution. Join us for a collaborative, multi-faceted panel discussion hosted by Cloud Services to learn more about the benefits of hosting OnBase in The Hyland Cloud.
Payer	9/21/17 4:30 PM	9/21/17 5:15 PM	Mackinac Product Release Cocktail Party	OnBase Mackinac is secure workflow between healthcare organizations and it is here! Come enjoy a libation and hear about how Mackinac is helping Payers and Providers share medical records right from within OnBase Workflows.
Product: OnBase	9/21/17 4:30 PM	9/21/17 5:15 PM	Managing Retention in OnBase: The Why, The What and The How	As your business grows, so do information assets and the burden to retain and manage them while complying with corporate, domestic and international retention standards. Retention is a necessary component for any OnBase solution. This session focuses on how OnBase helps reduce the cost of compliance by eliminating the time and labor associated with declaring documents as records, ensuring records are complete, facilitating record disposition and proving compliance through reporting. We'll look at key components of both Document Retention and Records Management and how to automate these kinds of tasks, eliminating manual processes while providing consistent retention strategies across the entire enterprise. Join us as we demonstrate transparent records management practices that will help you manage the process, not the pieces.
Case Management	9/21/17 4:30 PM	9/21/17 5:15 PM	Packaged Solutions: Incident Case Management	This presentation explains what OnBase Incident Case Management is and how the design of the solution allows the organization to customize how incidents are handled without additional configuration in OnBase. We will review how to set up "Incident Types" that help the organization define how an incident should be handled to ensure consistency in how people are treated and timely incident processing. Attend this session for a live demonstration and learn how to generate reports of work to be completed, see how incidents requiring action will alert case workers, and how to provide reports on incidents over time.
Healthcare	9/21/17 4:30 PM	9/21/17 5:15 PM	Patient Electronic Signatures - Building the Case for Change	Michigan Health will share how to build a case to implement an electronic signature solution for patient signed consent documents. This session will cover factors to consider when assessing electronic signature solutions, return on investment (ROI) calculations, leadership buy-in and approval, and stakeholder engagement.
Technical	9/21/17 4:30 PM	9/21/17 5:15 PM	Troubleshooting OnBase in a Citrix and Remote Desktop Services Environment	Citrix XenApp or Remote Desktop Services are a natural addition to an OnBase solution; it can be leveraged to extend OnBase to your business users across a variety of platforms, network environments, and geographical locations. OnBase is Citrix-Ready and so are our experts. We will discuss troubleshooting OnBase issues in a Citrix environment, from A-Z. If you're currently using or are planning to use Citrix or Remote Desktop Services as part of your OnBase solution, you don't want to miss this empowering session!

Track	Start Time	End Time	Session Title	Description
Technical	9/21/17 4:30 PM	9/21/17 5:15 PM	Troubleshooting OnBase Performance Issues: Tools and Techniques	Time is critical when an OnBase performance issue impacts your environment. Having a sound troubleshooting process in place can go a long way to ensuring your environment is quickly back up to the performance level that your users expect. Join our experts as they share some of the tools and techniques Hyland's Technical Support teams use to troubleshoot some of the real-world performance issues they encounter. Gain the confidence in your ability to efficiently narrow down the issue and restore the health of your OnBase solution.
Product: OnBase	9/21/17 4:30 PM	9/21/17 5:15 PM	WorkView Add-ons to Accelerate Your Solutions	Looking to accelerate your WorkView solutions? Look no further - this session will take your WorkView solutions to the next level with two direct add-ons. First, WorkView full-text search turns your application into a knowledgebase by allowing your users to perform more targeted searches for the information they need to make important and timely decisions. Second, the WorkView Integration for Microsoft Outlook allows users to easily access all of their WorkView applications from within their email application – even automatically retrieving related WorkView data and sending it right to their inbox.