



Sunday, September 11

Registration / Breakfast (7:30 AM – 9:00 AM)															
	Sun A	Sun B	Sun C	Sun D	Sarasota	Naples	Tallahassee	Tampa	Sanibel	Osceola B	Miami	Sun 5&6	Osceola 1-3	Osceola 4-6	Osceola A
9:00 AM - 12:30 PM	System Administration Recertification (Repeat)	Building Your First Workflow Solution (Repeat)	Creating Simple Unity Forms (Repeat)	Workflow Latest Enhancements (Repeat)	Building Your First WorkView Solution (Repeat)	OnBase 101: A Technical Introduction to OnBase (Repeat)	Designing Folder Solutions	EDMS, DKT & Document Composition (Repeat)	Portal Solutions	Moving On Up: Resources, tools, & best practices for upgrades	Advanced Capture: Template-based Capture Solutions Using OnBase (Repeat)	Security & OnBase (Repeat)	An Overview of the OnBase APIs for the Non-Programmer (Repeat)	Workflow Solution Design Workshop (Repeat)	Everything 30 years taught me about databases
Lunch (12:30 PM – 1:30 PM)															
1:30 PM - 5:00 PM	System Administration Recertification (Repeat)	Workflow Performance, Designing, Monitoring, and Troubleshooting (Repeat)	Creating Advanced Unity Forms (Repeat)	Building Your Second Workflow Solution (Repeat)	Building Your Second WorkView Solution (Repeat)	Analyzing OnBase metrics with Reporting Dashboards	Capture Solutions Workshop (Repeat)	Rapidly Implement an Accounts Payable Capture Process using OnBase Intelligent Capture for AP (Repeat)	Patient Window (Repeat)	Authentication Options for OnBase (Repeat)	0 to Mobile: Building Solutions that Support Your Mobile Users (Repeat)	OnBase Integrations Overview: Understanding all of the integration types & when to use each (Repeat)	Extending OnBase: Overcoming Business & Technical Obstacles to Extending Your Solution	Introduction to Troubleshooting and Supporting your OnBase Solution	How to implement a modern, enterprise-wide solution
Dinner (6:00 PM – 8:00 PM)															

Monday, September 12

Registration / Breakfast (8:00 AM – 9:00 AM)															
	Sun A	Sun B	Sun C	Sun D	Sarasota	Naples	Tallahassee	Tampa	Sanibel	Osceola B	Miami	Sun 5&6	Osceola 1-3	Osceola 4-6	Osceola A
9:00 AM - 12:30 PM	Workflow Latest Enhancements (Repeat)	Analyzing OnBase metrics with Reporting Dashboards	Creating Simple Unity Forms (Repeat)	Building Your First Workflow Solution (Repeat)	Building Your First WorkView Solution (Repeat)		Capture Solutions Workshop (Repeat)	EDMS, DKT & Document Composition (Repeat)	Patient Window (Repeat)	Advanced Capture: Template-based Capture Solutions Using OnBase (Repeat)	Designing and Deploying Business Solutions With ShareBase		An Overview of the OnBase APIs for the Non-Programmer (Repeat)	Configuration 101: Enhancements and Features of OnBase Configuration	Security & OnBase (Repeat)
Lunch (12:30 PM – 1:30 PM)															
1:30 PM - 5:00 PM	Workflow Solution Design Workshop (Repeat)	Workflow Performance, Designing, Monitoring, and Troubleshooting (Repeat)	Creating Advanced Unity Forms (Repeat)	Building Your Second Workflow Solution (Repeat)	Building Your Second WorkView Solution (Repeat)	Designing Folder Solutions	Database Administration for the Accidental DBA	Rapidly Implement an Accounts Payable Capture Process using OnBase Intelligent Capture for AP (Repeat)	OnBase 101: A Technical Introduction to OnBase (Repeat)	Authentication Options for OnBase (Repeat)	0 to Mobile: Building Solutions that Support Your Mobile Users (Repeat)		OnBase Integrations Overview: Understanding all of the integration types & when to use each (Repeat)	Introduction to Application Enabler	Everything 30 years taught me about databases
5:00 PM - 6:30 PM	For New CommunityLIVE attendees! OnBase 101: Introduction to OnBase and Choose Your Own Adventure. (Osceola A)														
Transportation provided to top Orlando entertainment districts (5:30 PM – 10:30 PM)															



Tuesday, September 13

Registration / Breakfast / Exhibits Open (7:30 AM – 9:00 AM)																
Opening General Session (9:00 AM – 11:00 AM)																
Refreshment Break (11:00 AM – 11:30 AM)																
	Government	Healthcare	Financial Services	Credit Union	Insurance	Higher Ed	Business Strategy	Technical	Technical	Product	Product	Product	Product	Product / Various	Various	Various
	Sun A	Sun B	Sun C	Sun 3&4	Osceola B	Sun D	Sun 5&6	Tampa	Osceola 4-6	Sarasota	Miami	Naples	Osceola 1-3	Osceola A	Tallahassee	Sanibel
11:30 AM – 12:15 PM	What's New in OnBase 16 for Government?	New, Better, More: Providing Value with Medical Image Management	Commercial CommunityLive Kickoff		Insurance CommunityLIVE Kick Off	Simplify Student Success: Our Live Transcript Template Lab	Executive Planning for OnBase	Creating a Test System with Configuration Migration	OnBase Studio 101	Drive Your Capture With New Capabilities In OnBase 16	Integrating with Outlook	Application Enabler	OnBase 101 - Choose Your Own OnBase Adventure	ShareBase... business tested and IT approved!		My OnBase Planner: An Overview For Our Resellers
Lunch / Exhibits Open (12:15 PM – 1:45 PM)																
1:45 PM – 2:30 PM	Government VOGUE: Ready, Set, Network!	Healthcare VOGUE: Games + Networking Galore!	Financial Services VOGUE: Join the Feeding Frenzy	Credit Union VOGUE: If you Build It - Work Gets Done...	Insurance VOGUE: OnBase Can... OnBase Could	Higher Education VOGUE: Buzzer-Beating Trivia and Peer Sharing	Deploying High-Value, Low-Cost Solutions	Tactical Storage Considerations for an OnBase Solution	Workflow Latest Enhancements	Leveraging OnBase Change Management to Migrate Configuration and Data	OnBase Tools for Office Documents	Integrating Business Information the OnBase Way: EIS and Web Services Publishing	Workview Case Manager: What's in a Name?	Why Software is Difficult to Create		What's New in OnBase 16?
2:45 PM – 3:30 PM							Agile or Waterfall? What methodology best fits your organization or project?	Reducing and Removing Scripts from your Workflow Solutions	WorkView Latest Enhancements	Automate Your Invoice Capture with ICAP	Measure OnBase with Reporting Dashboards	Image Form Composition: New in OnBase 16!	OnBase Mobile: Online & Offline	How Proper Planning Delivers a Successful Deployment	What's New in OnBase 16?	OnBase Resources: OnBase Community, TryOnBase, My OnBase Planner and Training.OnBase.com.
Class Change Break (2:30 PM – 2:45 PM)																
Refreshment Break (3:30 – 4:00 PM)																
4:00 PM – 4:45 PM	VOGUE Networking		Financial Services Innovation Awards (Sun C)		OnBase for Guidewire User Group Kick-off	Higher Ed ERP/System Roundtable	Illustrating the ROI of OnBase	Advanced Document Composition Design	Upgrading OnBase: Lessons Learned and Best Practices	Remove Sensitive Document Content With Automated Redaction	Managing Retention in OnBase	NEW: Integrating with Microsoft Products	WorkView Add-ons to Accelerate Your Solutions	My First Seven Days at Hyland		
Welcome Reception (5:00 PM – 7:00 PM)																



Wednesday, September 14

Breakfast (8:00 AM – 9:00 AM)																		
Wednesday General Session (9:00 AM – 10:30 AM)																		
Refreshment Break (10:30 AM – 11:15 AM)																		
	Case Management	Healthcare	Financial Services	Higher Ed	OnBase 201	Manufacturing	Business Strategy	Product	Product	Product	Product / Workflow	Customer Success	Customer Success	Technical	Technical	Various		
	Sun A	Sun B	Sun C	Sun D	Sun 3&4	Sanibel	Tallahassee	Osceola 1-3	Naples	Sarasota	Miami	Osceola 4-6	Osceola B	Sun 5&6	Tampa	Osceola A		
11:15 AM – 12:00 PM	Customer Case Management Panel	Fireside Chat: OnBase 16 in Healthcare	What's New in OnBase for Financial Services	Simplify the Student Experience: The "One Door" Initiative at Cuyahoga Community College	OnBase 201: Articulating the value of OnBase	OnBase for Manufacturers: Transformation Beyond the Back Office	Change Management Boot Camp	Unity Tips and Tricks	Automate Your Invoice Capture with ICAP	Unity Forms	Got Workflow?	Changing the Way We Do Business - Oneida Tribe of Indians of Wisconsin Takes OnBase Enterprise	Insurance Case Manager for Compliance	Reducing and Removing Scripts from your Workflow Solutions	Creating Your Intelligent Classification System, NEW in OnBase 16	My OnBase Planner		
Lunch / Exhibits Open (12:00 PM – 1:15 PM)																		
1:15 PM – 2:00 PM	WorkView Case Manager as a Rapid App Development Platform	EMRAM Update & Reaching for Stage 7 - Part 1	The Connected Financial Institution	Simplifying the Staff Experience: Developing Workflows across Enrollment Services	OnBase 201: Getting Started with Case Management	Process and Quality Control for Manufacturing	Managing Project Risk	Put Your Documents on the Map	Drive Your Capture With New Capabilities In OnBase 16	Image Form Composition: New in OnBase 16!	Workflow Enhancements in 15 & 16	OSEG: Learning, Sharing, Networking		Database 101: When Bad Things Happen to Good Databases (pt1)	My OnBase Planner: An Overview For Our Resellers	How I Hired the Best Resources		
Class Change Break (2:00 PM – 2:15 PM)																		
2:15 PM – 3:00 PM	Solutions for Effective Process Control	EMRAM Update & Reaching for Stage 7- Part 2		Simplifying Financial Aid: Workflows, eForms and Strategic Business Processes	OnBase 201: Getting Started with Integrations	Import/Export Compliance and Records Management	Planning an Enterprise Architecture for OnBase	Find Documents Faster with OnBase Search	Template Based Data Extraction With Advanced Capture	ShareBase... business tested and IT approved!	Streamline Approvals with Workflow Approval Management			Insurance Case Manager Showcase - Claims, UW, Premium Audit	Database 101: When Bad Things Happen to Good Databases (pt2)	Customize Your Scan Queues with the Capture Process Designer	How Proper Planning Delivers a Successful Deployment	
Refreshment Break (3:00 PM – 3:30 PM)																		
3:30 PM – 4:15 PM	A Case-Based Approach to Contract Management	Looking Through the Patient Window	Leveraging Technology in Loan Operations	Simplify the Student Experience Examples: Academic Petition and Petition to Graduate	OnBase 201: Getting Started with Data Capture	Freight Contract Management	Why you need an Enterprise Plan: Presented by Brian Mueller of Colorado Housing and Finance Authority	Policies and Procedures Administration (DKTC)	Increase User Adoption with Folders	Web Server Enhancements	Document Composition	Do You Need OnBase Glue? The City of Charlotte Story	Reinsurance Marketplace Solution: Package, Compare, Negotiate & Finalize	Workflow Latest Enhancements	Troubleshooting OnBase Performance Issues: Tools, Techniques and Solutions	Creating a Strategic Plan for Enterprise-wide Deployment		
Class Change Break (4:15 PM – 4:30 PM)																		
4:30 PM – 5:15 PM	31 WorkView Apps & Counting: How Case Management Has Changed the Game at Hyland	Improving Patient Engagement Using Mobile Technology	Leveraging Technology in Loan Operations	Simplifying the Student Experience: OnBase in Athletics	OnBase 201: Getting Started with Process Automation	Freight Invoice Auditing - Eliminating Freight Overcharges	Preparing for discovery and requirements documentation	Working with PDFs in OnBase	Managing Retention in OnBase	Self-Service Web Portal Access for All!	OnBase Signature Solutions	Real World Integration - Horry County's OnBase Solution	Heighted Efficiency in Health Information Management Fuels Patient Satisfaction	WorkView Latest Enhancements	Configuring OnBase in a Virtual Environment: Best Practices	My OnBase Planner		

Thursday, September 15

Breakfast in Exhibit Hall B (8:00 AM – 9:00 AM)																
	Government	Healthcare / Customer Success	Insurance	Case Management	Shared Services	Shared Services	Business Strategy	Payer	Technical	Technical	Product	Product	Product	Product / Workflow	Customer Success	Customer Success
	Sun A	Sun B	Sun C	Sun D	Sanibel	Sun 3&4	Sun 5&6	Tallahassee	Tampa	Osceola 4-6	Sarasota	Miami	Naples	Osceola 1-3	Osceola A	Osceola B
9:00 AM – 9:45 AM	Agenda Management - It's Not Just for Government!	HIM Productivity Reporting Dashboard	OnBase for Guidewire: Partnership, Delivery and Solution Evolution	OnBase 201: Getting Started with Case Management	OnBase Capture for Accounts Payable	The Contract Management Maturity Model	How to Best Manage Incoming Project Requests	Healthcare Open Space: How Can Hyland and OnBase customers change U.S. Healthcare for the better?	Database 101: When Bad Things Happen to Good Databases (pt1)	OnBase Studio 101	Import Anything	Integrating with Outlook	Application Enabler	Got Workflow?	Directory Sweeping with Simplicity and Style	Tackling the Paper Generated by over 15,000 Employees
Class Change Break (9:45 AM – 10:00 AM)																
10:00 AM – 10:45 AM	Permitting, Plan Review and Land Management with OnBase and Cityworks	Fast & Furious in Health Information Management	OnBase for Guidewire - Integration Overview and Solution Update	WorkView Case Manager as a Rapid App Development Platform	AP 101: Streamlining AP with Automation	HR 101: Cut the Paper and Maintain Compliance Across Human Resources	Document Classification and Taxonomy: Where do I start?	OnBase for Appeals & Grievances: We Love Complaints!	Database 101: When Bad Things Happen to Good Databases (pt2)	Troubleshooting OnBase in a Citrix and Remote Desktop Services Environment	Drive Your Capture With New Capabilities In OnBase 16	Unity Tips and Tricks	Integrating Business Information the OnBase Way: EIS and Web Services Publishing	Workflow Enhancements in 15 & 16	ShareBase Customer Panel	OnBase 201: How to evaluate and enhance your OnBase solution
Refreshment Break (10:45 AM – 11:15 AM)																
11:15 AM – 12:00 PM	Transforming Constituent Experiences with OnBase	7 Keys to Building a Best Practice "Internal Lockbox" Solution	ShareBase for Insurance - Securely Share and Collaborate Your Documents	Solutions for Effective Process Control	AP 201: Maturity Scale - Taking Your Solution to the Next Level	HR 201: Case Management Opportunities in Human Resources	Installation Strategy for your OnBase Solution	Kicking OnBase Out of IT - Enabling Business Transformation	Managing Your OnBase Cloud Solution	Upgrading OnBase: Lessons Learned and Best Practices	Template Based Data Extraction With Advanced Capture	Find Documents Faster with OnBase Search	Workview Case Manager: What's in a Name?	Streamline Approvals with Workflow Approval Management	How Sherwin-Williams Battles IT Sprawl with WorkView Case Manager	OnBase Resources: OnBase Community, TryOnBase, My OnBase Planner and Training.OnBase.com.
Lunch / Exhibits Open (12:00 PM – 1:15 PM)																
1:15 PM – 2:00 PM	Automating Public Records with OnBase	Rev up your Revenue Cycle	Discovery Benefits Exceeds Growth Expectations Partnering with OnBase	A Case-Based Approach to Supplier (Vendor) Management	AR 101: Accelerating the Order-to-Cash Cycle with OnBase	Form I-9 and E-Verify Compliance: Trends, Threats, and Best Practices	Business Process Management: Identifying the right tools for the job	OnBase for TriZetto: OnBase Documents find you in TriZetto Facets and QNXT!	Maximizing the Application Server	Customize Your Scan Queues with the Capture Process Designer	Scan Anywhere With Distributed Capture Solutions	Working with PDFs in OnBase	WorkView Add-ons to Accelerate Your Solutions	Unity Forms		How Redstone FCU Utilizes Unity Forms and Workflow to Replace Other Software
Class Change Break (2:00 PM – 2:15 PM)																

	Government	Healthcare / Customer Success	Insurance	Case Management	Shared Services	Shared Services	Business Strategy	Payer	Technical	Technical	Product	Product	Product	Product / Workflow	Customer Success	Customer Success
	Sun A	Sun B	Sun C	Sun D	Sanibel	Sun 3&4	Sun 5&6	Tallahassee	Tampa	Osceola 4-6	Sarasota	Miami	Naples	Osceola 1-3	Osceola A	Osceola B
2:15 PM – 3:00 PM	The 2016 Government Innovation Awards	Don't Let Your Orders Go Down a Rabbit Hole!	Enhanced Capture Strategy for Insurance Customers	A Case-Based Approach to Complaint Management	AR 201: Advancing Maturity	Live Demo of LawLogix Guardian I-9 and E-Verify Solution	Globalization of OnBase	Provider Contracting and Credentialing: A Healthcare Payer Case Study	Maximizing the Web Server	Creating Your Intelligent Classification System, NEW in OnBase 16	Measure OnBase with Reporting Dashboards	OnBase Tools for Office Documents	OnBase Mobile: Online & Offline	OnBase Signature Solutions		OnBase 201: Advice from Experienced System Administrators
Refreshment Break (3:00 PM – 3:30 PM)																
3:30 PM – 4:15 PM		Storming the Silos: The Connected Healthcare Enterprise	Updating Your Legacy Platforms to Modern Core Systems	31 WorkView Apps & Counting: How Case Management Has Changed the Game at Hyland	AP for SAP	Case Study Results: Innovating Change in Accounting Departments	Staffing the "right-size" OnBase team	OnBase Healthcare Transaction Processor: Secure OnBase Workflows between Healthcare Customers	Encrypting and Protecting Your Sensitive Information in OnBase		Increase User Adoption with Folders	Put Your Documents on the Map	Web Server Enhancements	Document Composition	Delivering Real Time Results: Our OnBase Success Story	OnBase 201: Convincing Your IT Department to Build Solutions and Applications on OnBase
Class Change Break (4:15 PM – 4:30 PM)																
4:30 PM – 5:15 PM		Streamline Access to Patient Accounts by Viewing All Information in One Place		A Case-Based Approach to Contract Management	AP for Infor Lawson		Preparing for UAT and Issue Resolution	Bringing Agile to OnBase Development	Advanced Document Composition Design	Troubleshooting OnBase Performance Issues: Tools, Techniques and Solutions	Creating A Better Capture Experience With Unity	Policies and Procedures Administration (DKTC)	Self-Service Web Portal Access for All!	Virtual Print Driver	OnBase 201: Are you confident your OnBase solution is secure?	
Closing Reception – Universal Orlando® (7:30 PM – 10:30 PM)																