

# STREET SERGEANT®

## Evidence-Based First-Line Supervision Training

*Five-day first-line supervisory course critical for both new and experienced public safety supervisors committed to leading from the front.*

### Live-Stream Interactive Course June 22 - 26, 2020

No public safety organization can function without well trained first-line leaders. **The first-line supervisor is the most influential position within the organization.** Their role, therefore, demands strong leadership, self-confidence, competence, management skills, and an understanding of how to influence their subordinates, the organization, and the community.

This training utilizes existing research findings on effective field leadership and management within law enforcement agencies to provide tools for success for first line supervisors. Attendees will be introduced to the fundamentals of first line leadership, personnel management, coaching techniques to improve officer performance and confront officer misconduct—all with an emphasis on **what successful leaders do to improve morale and organizational effectiveness.**

#### Course Objectives:

- Evidence-based police field leadership
- Performance coaching
- Creating a motivated workplace and improving morale
- *Making Discipline Stick* for the benefit of the team member and the community
- Confronting undesirable field performance
- Legally confronting toxic employees
- Ethical police leadership
- Supervisor liability
- The responsibility of the leader
- Officer wellness and the value of mentoring

**\$995 per  
attendee OR  
\$9,995 per  
agency  
(max 20)**

**DolanConsultingGroup.com**  
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**REGISTER  
TODAY!**

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## Evidence-Based First-Line Supervision Training



### **Chief Harry P. Dolan (Ret.)**

#### **CEO, Dolan Consulting Group**

Harry P. Dolan is a 32-year police veteran who served as a Chief of Police since 1987. As one of the nation's most experienced police chiefs, he brings 25 years of public safety executive experience to Dolan Consulting Group.

Chief Dolan began his law enforcement career in 1980 as a deputy sheriff in Asheville, North Carolina and served there until early 1982, when he joined the Raleigh Police Department, where he served as a patrol officer. In 1987, he was appointed Chief of Police for the N.C. Department of Human Resources Police Department, located in Black Mountain. He served as Chief of Police in Lumberton, N.C. from 1992 until 1998, when he became Chief of Police of the Grand Rapids, Michigan Police Department. He served in that capacity for nearly ten years before becoming Chief of the Raleigh Police Department in September 2007. Chief Dolan has lectured throughout the United States and has trained thousands of public safety professionals in the fields of Leadership & Management, Communications Skills, and Community Policing.



### **Attorney Matt Dolan**

#### **Dolan Consulting Group**

Matt Dolan is a licensed attorney in the State of Illinois, who specializes in training and advising public safety agencies in matters of personnel management liability. His training focuses on helping agency leaders create sound policies and procedures as a proactive means of minimizing their exposure to costly liability. He received his Bachelor's Degree in Political Science from DePaul University and his J.D. from Loyola University Chicago School of Law.

A member of a law enforcement family dating back three generations, he has trained and advised thousands of public safety professionals throughout the United States in matters of legal liability.



### **Captain Brian Nanavaty (Ret.)**

#### **Indianapolis Metropolitan Police Department**

Captain Nanavaty spent 33 years with the Indianapolis Metropolitan Police Department (IMPD), retiring in 2017 Professional Performance Manager for the Office of Police Officer Development and Wellness. His innovative officer wellness and development program created a culture of health and resulted in a reduction of departmental disciplinary referrals by 40%. During his career, Nanavaty has instructed thousands of officers, supervisors, executives and clinicians in the areas of personal and career survival.