

Internal Affairs Investigations: Legal Liability and Best Practices

Live-Stream Interactive Course

February 20, 2025 | 8:00am - 4:00pm, Central

In an era of unparalleled transparency and calls for police accountability to the public they serve, internal affairs investigations are more vital to agency operations than ever before. This training is geared towards any investigators or supervisors who are involved in the process of investigating law enforcement officers for potential wrongdoing, making disciplinary decisions, or defending those findings and decisions in court, arbitration, or other civil service proceedings.

This training will help prepare investigators and supervisors to conduct investigations in a way that avoids common pitfalls, utilizes best practices, and proceeds in a manner that is defensible in the court of law and the court of public opinion.

Case studies will be utilized in this training to help attendees in balancing officers' rights to fair treatment along with the organization's obligation to maintain the highest standards of conduct for the men and women who protect and serve.

\$250 per

Attendee

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**(\$125 per additional
attendee)**

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TODAY!**

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The damage caused by police misconduct—to the organization and to the public:

- Organizational failures to address performance issues *before* isolated instances become habitual misconduct
- Getting back to Peelian Principles—understanding and reflecting community priorities
- Early intervention as a part of IA operations

Complaint intake, transparency, and the public trust:

- Understanding the complainant's perspective in IA investigations
- Addressing the challenge of maintaining objectivity in internal investigations
- Focusing on issues material to the investigation and avoiding “rabbit holes” and “fishing expeditions”
- When a citizen complaint is better than a lawsuit—a sense of urgency in addressing routine complaints

Officers' rights in IA investigations:

- Respecting officers' rights under the First Amendment, Fourth Amendment and *Garrity*
- Distinguishing between administrative and criminal investigations regarding internal affairs
- Investigating off-duty conduct, including social media
- Maintaining fairness and a sense of “procedural justice” for officers subject to investigations

***Making Discipline Stick* in law enforcement:**

- The most common supervisor errors in investigations and disciplinary decisions:
 - Inconsistent discipline
 - Insufficient evidence
 - Due process violations
 - Employee's past record of good performance



Attorney Matt Dolan

Dolan Consulting Group

Matt Dolan is a licensed attorney in the State of Illinois who specializes in training and advising public safety agencies in matters of personnel management liability. A member of a law enforcement family dating back three generations, he has trained and advised thousands of public safety professionals throughout the United States in matters of legal liability.

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