

PAYER	Co-Payment for Virtual Visit	Virtual Visit covered?	Phone Calls Covered?
Aetna Commercial, Medicare, and Healthy Kids	\$0 until 6/4/20	Yes	-
BCBS Gatorcare (Prime & Premium)	\$10 primary \$20 specialty	Yes	-
BCBS Gatorcare Healthy Rewards, BCBS MyBlue, Blue Select	Co-pay same as same location services	Yes	-
Cigna	Co-pay same as same location services	Yes until 5/31/20	Yes
City Contract	\$0 (@ Community Health Clinics only)	Yes	-
Florida Medicaid	Co-pay same as same location services	Yes	-
Humana Commercial, Medicare, MMA	Co-pay same as same location services	Yes	-
Magellan MMA	Co-pay same as same location services	Yes	Yes
Medicare (during Covid-19)	Do not collect copays up front	Yes	Yes **
Molina MMA	\$0 until 5/1/20	Yes	-
Simply Health	Co-pay same as same location services	Yes	-
Sunshine State Medicaid	Provider must complete training and attestation	Yes	-
Tricare Prime and Standard	Co-pay same as same location services	Yes	-
Other FL Blue plans	Varies	Varies, call plan to verify	-
UF Health Direct – COJ	\$10 primary \$20 specialty	Yes	-
United Health Care Commercial, Medicaid	Co-pay same as same location services	Yes	Yes
UHC Medicaid	Co-pay same as same location services	Yes	Yes**
Wellcare Medicaid, Medicare	Co-pay same as same location services	Yes	Yes
Other Medicare HMO not listed above, Tricare for Life	Non-Covered Service, Self-pay Only ABN Required	No	Yes**
All other insurance or un-insured*	\$49 primary & specialty self-pay fee for all E/M via Virtual Visit	No	No
*Insurers not on this list have not responded to our request for Virtual Visit coverage information.			
**Follows Medicare Virtual Check-In guidelines (established pts only, not related to e/m in previous 7 days or next 24 hours. Use G2012 for phone only or G2010 for phone + recorded video or still image)			

Current As Of: 3/19/2020