



LIABILITY CONFERENCE

AUSTRALIA

Tuesday, 17 November 2026

Doltone House Jones Bay Wharf, Sydney, NSW Online (Hybrid)

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ABOUT THE CONFERENCE

The ANZIIF Liability Conference is a leading industry event bringing together professionals from across the liability insurance sector to explore current challenges, emerging risks, and future-focused solutions.

Designed for brokers, underwriters, claims professionals and legal specialists, the conference delivers expert insights, panel discussions, and real-world case studies that inform and inspire.

In 2026, the conference returns as a hybrid event – offering the flexibility to attend in person at Doltone House, Jones Bay Wharf in Sydney, or virtually via our live interactive broadcast.

Don't miss this opportunity to deepen your knowledge, connect with peers, and stay ahead in the evolving world of liability.

For further information please contact Amy Milnes, amilnes@anziif.com, Event Manager, ANZIIF.

CONFERENCE DETAILS

This year, we are once again delivering the conference as a hybrid event. We look forward to welcoming attendees at Doltone House, Jones Bay Wharf, Sydney and broadcasting the interactive sessions live for anyone who prefers to attend virtually.

Date: Tuesday, 17 November 2026

Venue: Doltone House, Jones Bay Wharf, Sydney and Online (hybrid event)

Time: 8:00am - 5:45pm AEDT

Registration: 8:00am - 8:30am

Conference Sessions: 8:30am - 4:45pm

Networking Drinks: 4:45pm - 5:45pm

ANZIIF Professional Development: 6 CIP Points

SPONSORSHIP

Are you interested in sponsorship opportunities for this event? Please contact Barbara Maruno bmaruno@anziif.com, Partnerships Manager, ANZIIF to learn how your organisation can benefit.

WHO SHOULD ATTEND?

The Australian Liability Conference is an ideal event for all:

- Insurers
- Insurance brokers and agents
- Liability professionals
- Claims professionals
- Risk managers
- Loss adjusters
- Insurance lawyers
- Reinsurers
- Government leaders

ORGANISING COMMITTEE

JON STAGG (CHAIR)

Senior General Adjuster - Liability, **Crawford & Company**

DANIEL FAY

Transformation Regional Coordinator, **AXA XL**

EREN GIRIFTIN

Head of Claims, **SLE Worldwide**

ROBERT CRITTENDEN

Principal, **Meridian Lawyers**

NICK MURPHY

Casualty Manager, **Gen Re – Property & Casualty**

JUDY TRUONG

Partner

EMMA DAVIES

Underwriting Manager - Environmental Liability, **AXA XL**

TRUC NGUYEN

Managing Principal, **Marsh**

RYAN SPETTIGUE

Head of Client & Broker Engagement, Australia, **AIG Australia Limited**

PROGRAM

TIME	SESSION
8:00am - 8:30am	Conference Registration
8:30am - 8:40am	Welcome to Country
8:40am - 8:45am	MC Welcome Jon Stagg, Crawford & Company
8:45am - 8:50am	ANZIIF Conference Welcome Mark Silveria, General Manager of Industry Engagement, ANZIIF
8:50am - 9:30am	Keynote Address The Honourable Patricia Bergin AO SC Ms Bergin will share her perspectives on tort reform, key issues shaping the liability landscape, and the role of dispute resolution in complex liability matters. Drawing on her extensive experience, she will also explore the growing importance of alternative dispute resolution in achieving effective outcomes.
9:30am - 10:30am	Tort Reform: Back to where we began MODERATOR: Angus Kench, Head of Commercial Claims, Munich Re Specialty - Global Markets PANELLISTS: Sui Loke, Australian Casualty Claims Manager, Liberty Specialty Markets Justice Nicholas Chen SC, Judge, Supreme Court of NSW Estelle Pearson, Director, Finity The Civil Liability Act was introduced in response to an insurance crisis, but today's liability market faces a new generation of challenges. Join leading experts as they debate whether tort reform has delivered lasting change, what is driving claims costs today and whether the industry is approaching another major reform cycle.
10:30am - 11:00am	Morning Tea

TIME	SESSION
11:00am - 11:40am	Black and Grey: What AI Means for Liability, Copyright and Risk Management Stephen So, Head of Data & AI Strategy, Lander & Rogers Artificial intelligence is creating extraordinary opportunities for businesses, but it is also exposing new and unexpected forms of liability. This session explores how AI is changing the risk landscape for organisations, insurers and risk professionals. From large-scale social media infringement and automated copyright detection to synthetic voices, generated content and digital likenesses, we examine how emerging technologies are challenging traditional concepts of ownership, responsibility and risk. Combining a real-world claims perspective with a forward-looking view of AI's future impact, the session will explore where today's exposures intersect with tomorrow's uncertainties. Rather than focusing solely on legal answers, it will challenge participants to consider the broader implications of AI for underwriting, governance and risk management. This is a discussion for anyone seeking to understand where AI is creating opportunities, where it is creating risk exposure, and what organisations should be thinking about next.
11:40am - 12:20pm	When the Music Stops: Advertising Liability, Breach of Copyright and the Social Media Trap Eren Giriftin, Head of Claims, SLE Worldwide What does a Black Swan event actually look like? This session will explore a case study into artificial intelligence, a breach of copyright claim and the Advertising Liability Insuring Clause.
12:20pm - 12:30pm	Q&A Session Stephen So, Head of Data & AI Strategy, Lander & Rogers Eren Giriftin, Head of Claims, SLE Worldwide

TIME	SESSION
12:30pm - 1:20pm	Lunch
1:30pm - 2:30pm	Abuse - Jurisdictional Variances Across Country MODERATOR/ PANELLIST: Kelly Lieu , <i>Claims Manager, Gen Re</i> PANELLISTS: Malcolm Newberry , <i>Liability Portfolio Manager, Suncorp</i> Leighton Hawkes , <i>Principal, McCabes</i> This expert panel explores the evolving abuse liability landscape following the Royal Commission, highlighting critical jurisdictional differences and how widespread this issue has become across a surprising range of occupations. Led by industry leaders, the session examines how varying state quantum, delayed claim finalisation, and the re-opening of historical claims affect the loss burden experienced by insurers.
2:30pm - 3:15pm	Tails, Trends and Trouble Ahead? What the NCPD Reveals John Jeaitani , <i>Principal, Finity</i> Susie Amos , <i>Principal, Finity</i> After a three-year wait, APRA's National Claims and Policies Database (NCPD) is back! NCPD provides the industry's most comprehensive view of the Australian liability insurance market and we are excited to delve into it. What have we missed while it has been away? Finity will unpack the latest NCPD results and explore the trends shaping liability insurance today. From claims inflation, tort temperature and emerging exposures to a rapidly softening market, the data tells a fascinating story. The session will examine the continued lengthening of liability claims tails, the impact of worker-to-worker injury allegations and psychological injury claims, and how portfolios have performed in the post-COVID environment.
3:15pm - 3:30pm	Afternoon Tea

TIME	SESSION
3:30pm - 4:20pm	Water, water, every where, nor any a drop to drink: A Lawyer and Loss Adjuster's look at Water claims in Victoria Paul Hardy , <i>Executive Liability Adjuster, Crawford & Co</i> Stuart Moore , <i>Partner, Wotton Kearney</i> Enjoy a session delving into the vast and wonderful intricacies of claims involving water in Victoria. A lawyer involved in the prevalent recent Court of Appeal case in respect of Victorian Plumbers Warranty and the Loss Adjuster who undertook the enquiries will lead you on an understanding of the relevant statute, the Building and Plumbing Commission and other relevant legislation such as the Water Act. Don't forget your umbrellas and wellington boots for the journey.
4:20pm - 4:50pm	Misunderstanding Mould Infection IS the Biggest Liability Victoria Pearce , <i>Principal Cultural Continuity Designer, Endangered Heritage</i> Andrew Pearce , <i>Art Asset Advisor, Endangered Heritage</i> Mould remediation can save an asset. It can also destroy its value, compromise evidence, expose workers to unnecessary risk and create a second loss considerably larger than the first. For high-value art, heritage, corporate collections and complex assets, successful remediation cannot be measured simply by whether the mould has been removed. What was used? What did it do to the substrate? Has the treatment altered appearance, accelerated deterioration or affected future value? Was contamination spread during treatment? Were contractors adequately protected? And critically, who carries the liability when remediation itself causes irreversible damage? Drawing on three decades of conservation, disaster recovery and complex asset management, Victoria and Andrew Pearce examine mould from the perspective of the asset rather than the building alone. This presentation follows the chain of decisions from initial loss and assessment through stabilisation, remediation, treatment and return to the owner, identifying where apparently reasonable decisions can create hidden technical, financial and legal consequences.
4:50pm - 4:55pm	ANZIIF Conference Close Mark Silveria , <i>General Manager of Industry Engagement, ANZIIF</i>
4:55pm - 5:45pm	Networking Drinks and Canapés

REGISTRATION

There are a number of registration categories and discounts available for the Australian Liability Conference:

- Members of ANZIIF can take advantage of the special member rate
- Early-bird pricing available until 9 October 2026
- Discounts available for groups of 3 or more
- Options to join in-person and online



REGISTER TODAY

Visit anziif.com/auliability to register or scan the QR code

