

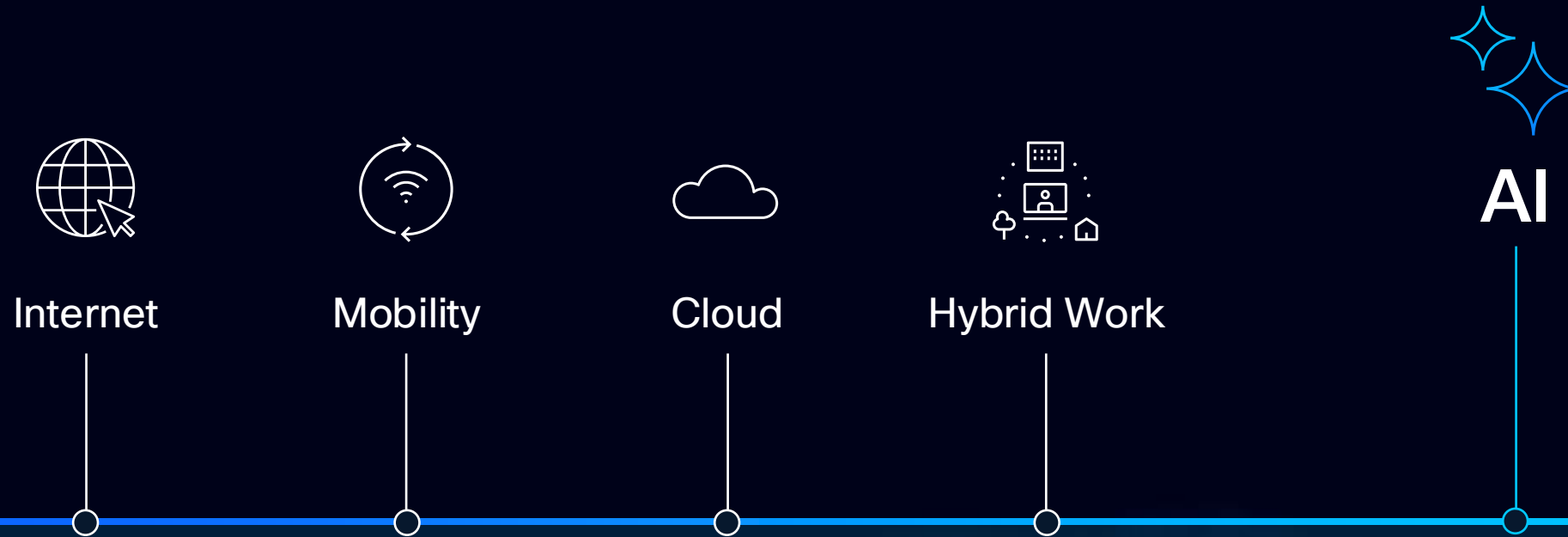
Future-Proofed Workplaces

Collaboration at the intersection of people and AI

Doruk Köse
Account Executive - Collaboration



Every major technology disruption changes the workplace





Workplaces
Anywhere people and technology
work and serve customers



The platform powering collaboration for everyone

EMPLOYEE EXPERIENCE

CUSTOMER EXPERIENCE

 Webex Suite

 Cisco Devices

 Webex Contact Center
& Webex Connect

 Artificial Intelligence

 Security

 Manageability

 Interoperability



AI-POWERED PLATFORM

Intelligent hardware powering the last mile of AI infrastructure

ANYWHERE



Headsets

HOT DESKS



Phones

OPEN SPACES



Desk series



Board series

CONFERENCE ROOMS



Room series & accessories

AI-POWERED | INTEROPERABLE | SUSTAINABLE | MANAGEABLE

The next generation of devices



Wireless Phone 9821

Orderable now



Desk Pro G2

Orderable now



Built on
Microsoft Device Ecosystem Platform



Room Kit Pro G2

Orderable now



Orderable Now

Cisco Board Pro G3

The bridge to your agentic workforce.

The most intelligent and scalable all-in-one device, powered by the next generation NVIDIA chipset.



Built on
Microsoft Device Ecosystem Platform



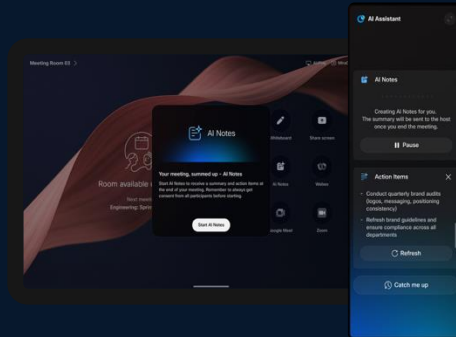
AI Agents built into our devices

Removing friction, delivering value for employees



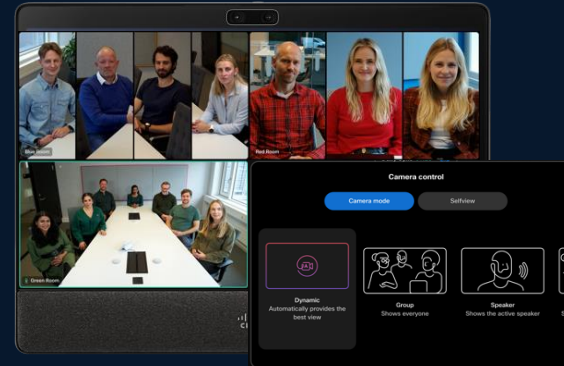
Translator

GA H2 CY26



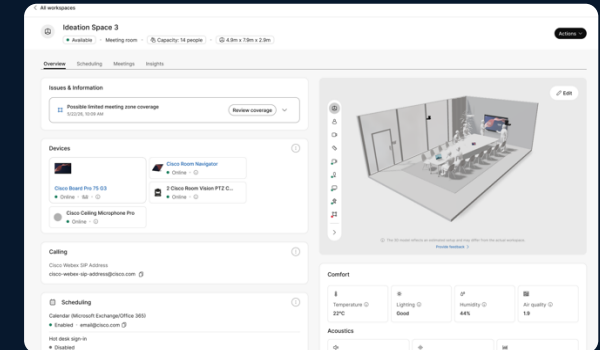
Notetaker

General Availability



Director

General Availability



Workspace Advisor

General Availability

Design your workspace.

Explore our interactive configurator and design your spaces for exceptional outcomes.

- Meeting rooms
- Individual Spaces
- Training Spaces

Huddle Room

2-4

→

Small Room

4-6

→

Medium Room

6-10

→

Large Room

11-24

→

Executive Boardroom

11-24

→

New Ideation Space

3-10

→

CISCO Workspace Designer

Info

Product List

Contact Sales →

Log in

Large room

Tips

↻

Overview

In-room view

Camera view

Measurements

Cable map

Camera

Microphone

Display

Accessibility

Collapse

Room size

Step 1/8

Auto adjust room size

Width

4m 8m 12m 5.90

Length

5m 12.5m 20m 8.40

Height

2m 3.5m 5m 2.88

Skip all

Previous

Next

Our unique approach: software + hardware



Meetings



Messaging



Calling



Webinars



Events



Whiteboarding



Polling



Video Messaging



AI-POWERED PLATFORM

Enterprise AI Agents for any interaction

Webex AI Agent

Suite | Devices | Contact Center



Pre-configured Agents

Pre-configured agents for Internal and External Interactions



Custom Agents

Sophisticated Custom Solutions for Internal and External Interactions

AI AGENT STUDIO

Multi Modal Design | Low-Code/No-Code | Knowledge | Memory | Context | AI Agent 360

The 10x multiplier

These agents work together, predicting needs, driving decisions and delivering outcomes securely across every interaction.



Customer experience for the AI era



Intelligent front door

Context driven
orchestration



One experience.
One platform.
One Cisco.



Trusted & secure
by design

Extensible AI
native platform



Open | Secure | Seamless

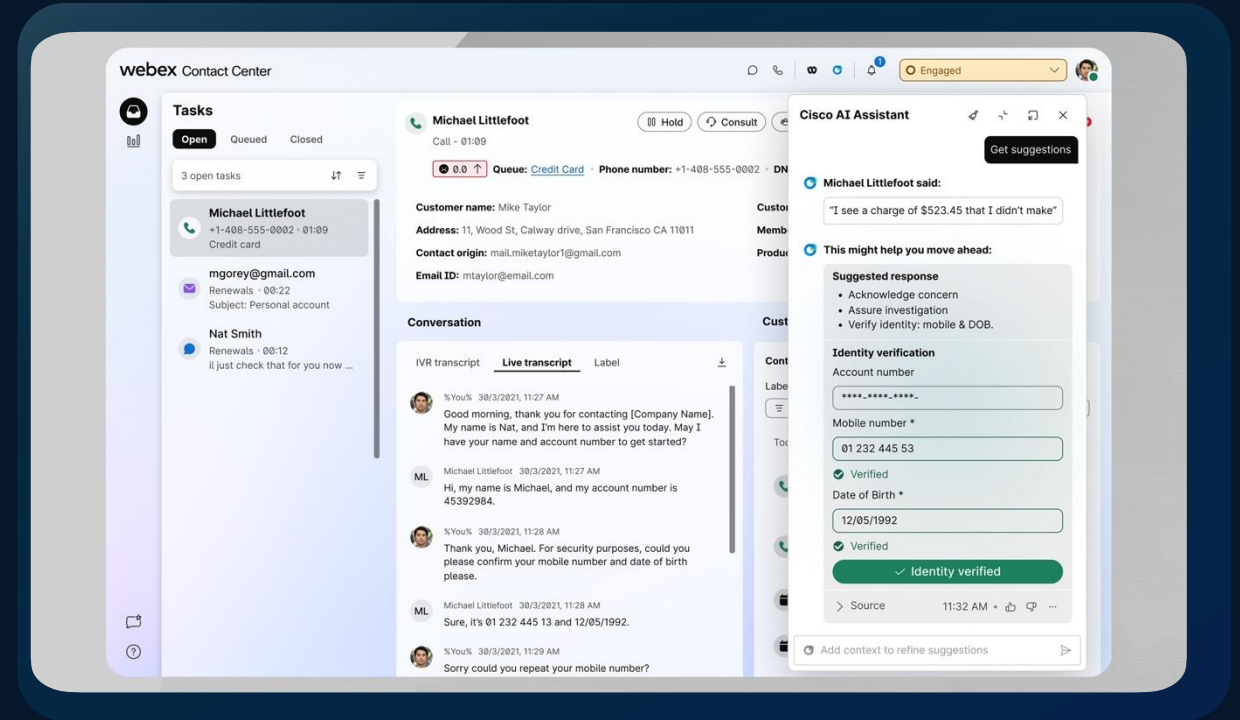
Cisco AI Assistant

Augmenting agents to deliver better customer experiences and satisfaction

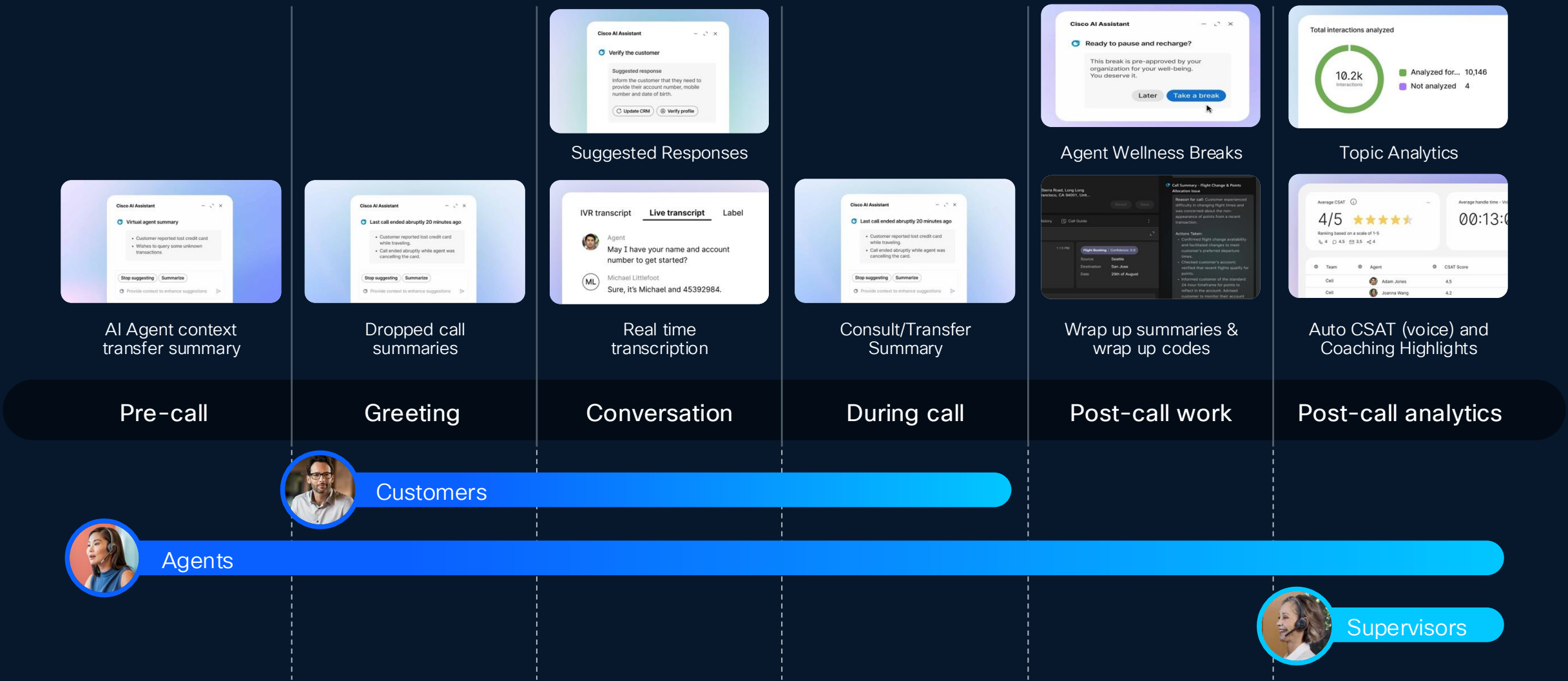
More productive and empathetic agents

Improved agent performance and management for supervisors

Better business outcomes for managers and leaders



Empowering agents & supervisors



Built for any industry, any workstyle.

Voice | Digital | Video

Custom Voice Agents

"Help me reset my password"



AI Receptionist

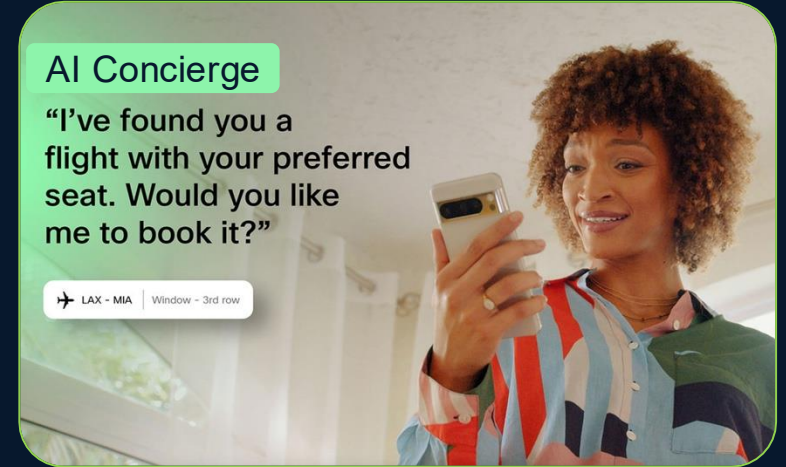
"Your dental checkup has been scheduled. See you soon!"



AI Concierge

"I've found you a flight with your preferred seat. Would you like me to book it?"

✈ LAX - MIA | Window - 3rd row



INTERNAL

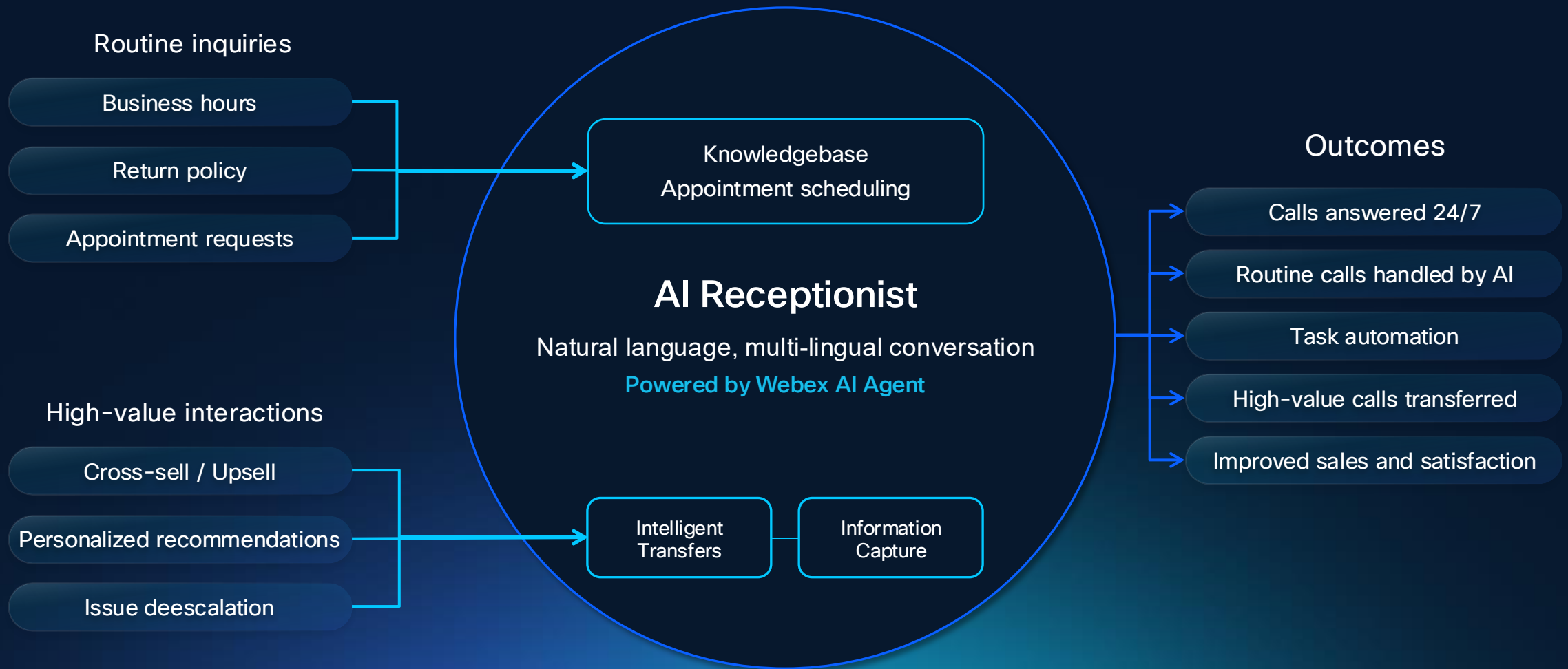
FRONT DESK

CONTACT CENTER

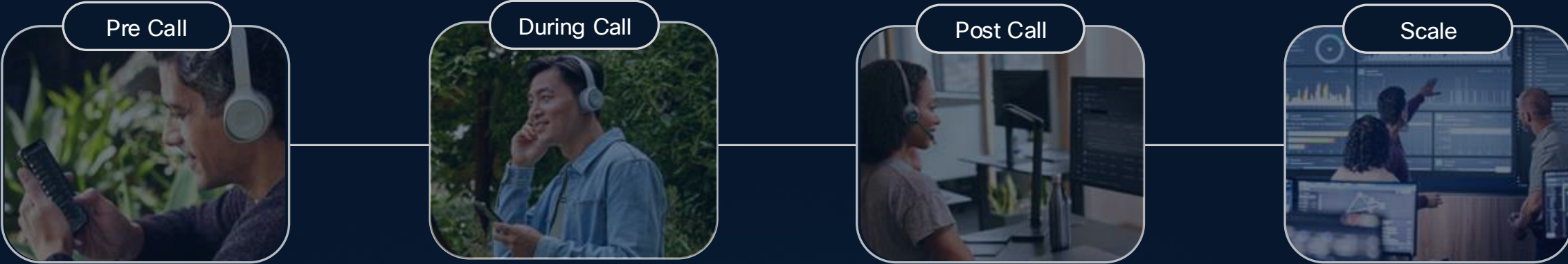
AI Receptionist

Let AI handle the busywork

NOW AVAILABLE



Intelligent Calling



AI Assistant ^{GA}

CALL PREP | SUMMARIES | ACTION ITEMS | TASK AGENTS



AI Receptionist ^{GA}

Translator Agent ¹

Enhanced AI

Transfer Summaries
Caller intent ^{JUNE}

Workflow Integration ¹
Suggested responses ²

Call Sentiment ²

Topic Analytics ²

