

SUSTAINABILITY

STEPS WE TAKE TO CREATE A BETTER EARTH



1

GREEN KEY GLOBAL CERTIFIED

Certified with 4 Green Keys for our commitment to a greener, more sustainable stay.

2

HEARTIST FOR EARTH AND EARTH DAY EVERY DAY PROGRAM

3

SEASONAL CUISINE WITH 90% OF INGREDIENTS SOURCED WITHIN 50 MILES

4

ALVÉOLE HONEY BEES SWISSÔTEL HONEY* PARTNERSHIP

*Honey available for purchase in 24/7 shop.

5

ELIMINATION OF SINGLE USE PLASTIC AND IMPLEMENTATION OF MULTI USE AMENITY DISPENSERS

6

SMART, SUSTAINABLE SYSTEMS

We reduce food waste with our eco-digesting machine, water reduction plan, and energy saving program.



SUSTAINABILITY

ECO-DIGESTING MACHINE

Our culinary team utilizes an Eco-Digesting machine that breaks down food waste and returns tens of thousands of gallons of water to the ecosystem per year. The digester also reduces the need for trash bags, helping preserve valuable landfill space.

WATER REDUCTION PLAN

Swissôtel is one of the first hotels in Chicago that installed low-flow water technology across all rooms, including water-saving faucets in public restrooms, and thoughtfully designed linen-less table setups that reduce water and energy consumption.

EARTH DAY EVERY DAY PROGRAM

A bed linen reuse program is implemented whereby guestrooms are serviced after the 2nd night's stay. Swissôtel's laundry reduction program, "Heartist For Each", allows guests to opt out of daily service, and credits \$10 per night to F&B items in Amuse or the 24/7 Convenience Store.

ALVÉOLE HONEY BEE PARTNERSHIP

Our goal is to help change people's perspective of the urban environment and reconnect our community with the subtle wonders of nature. During the warmer months, we invite guests to discover the fascinating world of urban beekeeping while also contributing to safer habitats for all pollinators. Once the honey is produced and collected on property, the culinary team incorporates it into our food & beverage menus and for our guests to purchase at the 24/7 Convenience Store.

ELIMINATION OF SINGLE USE PLASTIC

Accor joined the UN Global Tourism Plastics Initiative and is committed to removing all single-use plastic items in the guest experience by the end of 2023. We have also partnered with "Fill It Forward", providing our employees with reusable water bottles, and have eliminated the purchase and use of plastic water bottles for our employees.

ENERGY SAVING PLAN

Approximately 80% of lighting is from energy efficient products such as LED's. Guestroom thermostats are connected to an energy management system that reduces usage. Meeting space HVAC systems are connected to a building management system that provides energy waste reductions and improved efficiency.

HEARTIST FOR EARTH

We aim to spread hospitality of the heart — Accor fosters and supports socially-responsible actions initiated by our employees through Solidarity Accor, the group's endowment fund focuses on enabling disadvantaged populations.

IMPLEMENTATION OF MULTI USE AMENITY DISPENSERS

Across Accor, hotels have replaced single-use plastic mini toiletry bottles throughout guestrooms, gyms and meeting spaces with a better alternative. Reusable liquid toiletry dispensers are installed across our property.

WASTE MANAGEMENT RECYCLING PROGRAM

We're committed to going above and beyond when it comes to recycling. A system was created on property using dedicated containers to dispose of waste properly. Each guestroom floor and meeting space has these bins available to help our team practice proper recycling.