

SUSTAINABILITY POLICY

Grand Hyatt Manila is a 461-room luxury hotel situated in Bonifacio Global City, Taguig City, Metro Manila, Philippines. It occupies Levels 1 to 6 and Levels 32 to 66 of a mixed-use building that it shares with Metrobank. Within these levels, the hotel offers eight dining venues, twelve event and meeting spaces, two outdoor swimming pools, a fitness center, and a full-service spa. Facilities for employees include a staff dining area, an on-site gym, and dedicated administrative offices.

At Grand Hyatt Manila, we recognize the critical importance of environmental and social sustainability as essential drivers of a healthier environment and a resilient, thriving community. This commitment is an integral part of our values; influencing our operations, decision-making processes, and long-term strategic goals.

We are guided by our corporate sustainability framework, World of Care, and its Caring for the Planet and Caring for People pillars, with focus areas such as:

Climate Change & Water Conservation, Waste & Circularity, Responsible Sourcing, Thriving Destinations, Colleague Development, Community Engagement & Volunteerism, and Reporting.

To create a culture of sustainability:

- **We pursue continuous improvement by measuring and monitoring key performance indicators (KPIs) through Hyatt's internal platform, EcoTrack, and participation in the EarthCheck Certified Program.**
- **We are committed to resource efficiency by implementing initiatives focused on electricity and water efficiency, alongside waste reduction measures, to reduce our overall operational footprint.**
- **We support local economic development by collaborating with fairtrade suppliers that prioritize responsibly sourced materials and responsible business practices.**
- **We are dedicated to attracting, retaining, and developing a diverse, high-performing workforce, with a strong focus on hiring, training, and empowering local talent from varied backgrounds and perspectives.**
- **We promote innovation and shared accountability for achieving our sustainability goals by continually engaging and collaborating with our associates, stakeholders, and guests.**
- **We ensure compliance with all applicable laws and regulations and strive to align our practices with internationally recognized standards.**

We will actively monitor our environmental and social impacts, set measurable targets, and report progress regularly, supported by clear accountability and reporting mechanisms to ensure continuous improvement in line with best practices.

Approved by:

ROGER HABERMACHER
General Manager

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